

Appendix A: Study Questionnaire



Mood Disorders Society of Canada
Société pour les troubles de l'humeur du Canada

Mental Health Care Survey

Mood Disorders Society of Canada and our national and regional partners are interested in better understanding your viewpoints and experiences with the Canadian mental health care system. In 2011, a similar benchmark survey was undertaken, and this survey is being conducted in order to understand what changes have occurred since 2011, as well as what more needs to be done in order to improve care.

This survey is being conducted by Corporate Research Associates, an independent firm. Your individual responses will be completely confidential, and only overall results will be shared with the Society. The survey should take approximately 12-15 minutes to complete.

*Your input will help the organizations to identify priority issues and areas for improvements or changes to the Canadian mental health system that need to be addressed with government. Please complete the survey by **June 27th, 2015**.*

Section One: Respondent Profile

To begin ... please share some information about yourself. This information will only be used to help us with our analysis. All of your responses will remain strictly confidential and will only be presented in aggregate form.

1. Gender:

Male	<input type="radio"/>
Female	<input type="radio"/>
Other	<input type="radio"/>

2. Which of the following categories includes your age?

Under 14	<input type="radio"/>
14-16	<input type="radio"/>
17-20	<input type="radio"/>
21-29	<input type="radio"/>
30-39	<input type="radio"/>
40-49	<input type="radio"/>
50-59	<input type="radio"/>
60-69	<input type="radio"/>
70+	<input type="radio"/>



3. Which of the following best describes your current employment status?

	Choose one only
Unemployed, but looking for work	<input type="radio"/>
Unemployed, and not looking for work	<input type="radio"/>
Employed part-time (less than 35 hours a week)	<input type="radio"/>
Employed full-time (35 hours a week or more)	<input type="radio"/>
Student	<input type="radio"/>
Retired	<input type="radio"/>

4. And which of the following best describes your *current living arrangements*?

	Choose one only
I live alone	<input type="radio"/>
I live with family members	<input type="radio"/>
I live with others (non-family)	<input type="radio"/>
I live in a health care facility	<input type="radio"/>
I live in supportive housing	<input type="radio"/>
Other (_____)	<input type="radio"/>

5. A. What are the first three digits of your postal code?

— — —

B. Which province do you live in?

	Choose one only
British Columbia	<input type="radio"/>
Alberta	<input type="radio"/>
Saskatchewan	<input type="radio"/>
Manitoba	<input type="radio"/>
Ontario	<input type="radio"/>
Quebec	<input type="radio"/>
New Brunswick	<input type="radio"/>
Prince Edward Island	<input type="radio"/>
Nova Scotia	<input type="radio"/>
Newfoundland and Labrador	<input type="radio"/>
Nunavut	<input type="radio"/>
Northwest Territories	<input type="radio"/>
Yukon	<input type="radio"/>



6. Which one of the following statements best describes you?

	Choose one only
I have been diagnosed with mental illness	<input type="radio"/>
I believe I have mental health issues, but have not been diagnosed by a health care professional	<input type="radio"/>
I am a family member of someone with mental illness	<input type="radio"/>
I am a caregiver of someone with mental illness	<input type="radio"/>
None of the above, however, I am an individual concerned about the state of the Canadian mental health care system	<input type="radio"/>

6a. And which other statements describe you? Please select all that apply.

	Choose all that apply
I have been diagnosed with mental illness	<input type="radio"/>
I believe I have mental health issues, but have not been diagnosed by a health care professional	<input type="radio"/>
I believe I have other mental health issues, but have not been diagnosed by a health care professional	<input type="radio"/>
I am a family member of someone with mental illness	<input type="radio"/>
I am a caregiver of someone with mental illness	<input type="radio"/>
I had a mental illness and have recovered	<input type="radio"/>
None/No others	<input type="radio"/>

7. How long **[have/has] [you/your family member/the person you care for]** been experiencing mental illness?

	Choose one only
Less than a year	<input type="radio"/>
1-3 years	<input type="radio"/>
4-5 years	<input type="radio"/>
More than 5 years, but less than 10 years	<input type="radio"/>
More than 10 years	<input type="radio"/>



8a. What type of mental illness *[have/has]* *[you/your family member/the person you care for]* been diagnosed with?

	Choose all that apply
Depression	<input type="radio"/>
Bipolar disorder	<input type="radio"/>
Schizophrenia	<input type="radio"/>
Personality disorder	<input type="radio"/>
Eating disorder	<input type="radio"/>
Post-traumatic stress disorder (PTSD)	<input type="radio"/>
Anxiety disorders	<input type="radio"/>
Other (specify: _____)	<input type="radio"/>
Prefer not to say	<input type="radio"/>

8b. What type of mental illness have you been experiencing?

	Choose all that apply
Depression	<input type="radio"/>
Bipolar disorder	<input type="radio"/>
Schizophrenia	<input type="radio"/>
Personality disorder	<input type="radio"/>
Eating disorder	<input type="radio"/>
Post-traumatic stress disorder (PTSD)	<input type="radio"/>
Anxiety disorders	<input type="radio"/>
Other (specify: _____)	<input type="radio"/>
Prefer not to say	<input type="radio"/>

9. Which of the following types of health coverage *[are/is]* *[you/your family member/the person you care for]* covered by?

	Choose one only
Provincial health care plan	<input type="radio"/>
Private/company plan	<input type="radio"/>
Both provincial health care and a private or company plan	<input type="radio"/>
None of the above	<input type="radio"/>

10. Is the coverage *[you/your family member/the person you care for]* *[have/has]* adequate for the care *[you/he/she]* *[need/needs]* in mental illness?

	Choose one only
Yes	<input type="radio"/>
No	<input type="radio"/>



11. **[Do/does] [you/your family member/the person you care for]** have a family doctor?

	Choose one only
Yes	<input type="radio"/>
No	<input type="radio"/>

Section Two: Treatment

12. Does **[your /your family member's/the person you care for's]** health care professional usually provide information on how to recover from/manage mental illness, just medication, or both?

	Choose one only
Information on how to recover from/manage mental illness	<input type="radio"/>
Medication	<input type="radio"/>
Both of the above	<input type="radio"/>

13. What type of information **[have/has] [you/your family member/the person you care for]** received about managing mental illness?

	Choose all that apply
Alternative treatments (e.g. <i>self-help art therapy, dance/movement therapy, music/sound therapy/animal assisted therapies, etc.</i>)	<input type="radio"/>
Lifestyle changes	<input type="radio"/>
Diet/nutrition	<input type="radio"/>
Appropriate sleep	<input type="radio"/>
Exercise	<input type="radio"/>
Hobbies	<input type="radio"/>
Other, please explain _____	<input type="radio"/>
Nothing	<input type="radio"/>

14. How long did it take for **[you/your family member/the person you care for]** to be diagnosed with mental illness from the first time help was sought from a health care professional?

	Choose one only
Was diagnosed immediately	<input type="radio"/>
Less than a month	<input type="radio"/>
1-6 months	<input type="radio"/>
More than 6 months, but less than 12 months	<input type="radio"/>
12 months or more	<input type="radio"/>



15. What type of health professional diagnosed **[your/your family member's/the person you care for's]** mental illness?

	Choose one only
Family doctor	<input type="radio"/>
Psychologist	<input type="radio"/>
Psychiatrist	<input type="radio"/>
Other professional (Specify: _____)	<input type="radio"/>
Don't know/not sure	<input type="radio"/>

Thinking now about medications for mental illness...

16. In your opinion, **[are/is]** **[you/your family member/the person you care for]** able to access the medications needed to treat mental illness?

	Choose one only
Yes	<input type="radio"/>
No	<input type="radio"/>
Don't know	<input type="radio"/>

17. Why **[are/is]** **[you/your family member/the person you care for]** not able to access the medications needed?

18. How effective has the medication been for **[you/your family member/the person you care for]**?

Not at all Effective						Completely Effective		Don't know
1	2	3	4	5	6	7		
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	

19. Why do you believe the medication has not been completely effective?

20. Do **[you/your family member/the person you care for]** take your/their medications as prescribed?

	Choose one only
Yes, all of the time	<input type="radio"/>
Yes, most of the time	<input type="radio"/>
Rarely or never	<input type="radio"/>



21. What type of information does *[your/your family member's/the person you care for's]* health care professional usually provide about *[your/their]* medication(s)?

	Choose all that apply
Side-effects	<input type="radio"/>
Length of time before medications start working	<input type="radio"/>
How long medications last after being taken	<input type="radio"/>
How long medications need to be taken	<input type="radio"/>
Offers choices of medications and explains the pros and cons of each	<input type="radio"/>
Alternatives to medication	<input type="radio"/>
Allergic reactions	<input type="radio"/>
Other (_____)	<input type="radio"/>
Nothing	<input type="radio"/>

Section Three: Facility and Service Usage

22. Which of the following facilities or services *[have/has]* *[you/your family member/the person you care for]* been to because of mental health issues?

	Choose all that apply
Walk-in clinic	<input type="radio"/>
Community counselling centre/facility	<input type="radio"/>
Hospital emergency room	<input type="radio"/>
Support services	<input type="radio"/>
Other (specify: _____)	<input type="radio"/>

23. What type of support services, other than health professionals, do *[you/your family member/the person you care for]* use to help with mental illness?

	Choose all that apply
Peer support group	<input type="radio"/>
Community mental health organization	<input type="radio"/>
Self-help group	<input type="radio"/>
Online Forums	<input type="radio"/>
Tele-mental health	<input type="radio"/>
Other (Specify: _____)	<input type="radio"/>
None of the above	<input type="radio"/>



24. Based on your experience, how important are each of the following services to those experiencing mental health issues?

	Not at all Important							Critically Important	Don't know
	1	2	3	4	5	6	7		
a. Treatment with medications	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
b. Psychiatric services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
c. Counselling	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
d. Peer support group	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
e. Community mental health support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
f. Access to care	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
g. Community programs	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
h. Psychological services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

25. Does cost prevent **[you/your family member/the person you care for]** from seeking the type of support or services needed (e.g. health care services from a therapist or psychologist, alternative health care, etc.)?

	Choose one only
Yes	<input type="radio"/>
No	<input type="radio"/>

26. What type of **health care professionals are available** in your community to help with **mental illness**?

	Choose all that apply
Family doctor	<input type="checkbox"/>
Mental health worker	<input type="checkbox"/>
Social worker	<input type="checkbox"/>
Nurse practitioner	<input type="checkbox"/>
Psychologist	<input type="checkbox"/>
Psychiatrist	<input type="checkbox"/>
Therapist	<input type="checkbox"/>
Other (specify _____)	<input type="checkbox"/>



27. And of those, which type of **health care professionals [have/has] [you/your family member/the person you care for]** seen for mental illness?

	Choose all that apply
Family doctor	<input type="radio"/>
Mental health worker	<input type="radio"/>
Social worker	<input type="radio"/>
Nurse practitioner	<input type="radio"/>
Psychologist	<input type="radio"/>
Psychiatrist	<input type="radio"/>
Therapist	<input type="radio"/>
Other (specify _____)	<input type="radio"/>
None of the above	<input type="radio"/>

28. Why **[do/does] [you/your family member/the person you care for]** choose not to see a family doctor for mental illness?

	Choose all that apply
Don't have a family doctor	<input type="radio"/>
On a waiting list for a family physician	<input type="radio"/>
Don't think a health care professional can help me	<input type="radio"/>
Don't want to disclose illness	<input type="radio"/>
Don't feel he/she is right person to talk to	<input type="radio"/>
Other (_____)	<input type="radio"/>

29. In the absence of a diagnosis and a health professional's treatment, how do you deal with your condition?

	Choose all that apply
Rely on friends/family	<input type="radio"/>
Self-medicate	<input type="radio"/>
Information on the Internet	<input type="radio"/>
Ignore/deny it exists	<input type="radio"/>
Other (_____)	<input type="radio"/>



Section Four: Satisfaction with Services/Facilities

Thinking now of your experience with various services and facilities...

30. Based on your experience, please indicate your level of satisfaction with each of the following...

	Completely Dissatisfied					Completely Satisfied		Don't know
	1	2	3	4	5	6	7	
a. Family doctor's overall treatment of mental illness	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
b. Health care professionals' overall treatment of mental illness	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
c. Overall care provided at a walk- in clinic for patients with mental illness	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
d. Overall care provided at the hospital emergency room for patients with mental illness	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
e. Support services available for those affected by mental illness	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
f. Community mental health organizations available for those affected by mental illness	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
g. Availability of health care professionals whenever needed	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

31. Why are you not completely satisfied with the overall care provided by **[your/your family member's/the person you care for's] family doctor?**

	Choose all that apply
Wait time to see family doctor is too long	<input type="radio"/>
Consultation feels too rushed	<input type="radio"/>
Do not feel patients with mental illness are prioritized	<input type="radio"/>
Degree of respect/empathy of family doctor	<input type="radio"/>
Other (_____)	<input type="radio"/>

32. Why are you not completely satisfied with **health care professionals'** overall treatment of patients with mental illness?

	Choose all that apply
Wait time to see health professional is too long	<input type="radio"/>
Consultation feels too rushed	<input type="radio"/>
Do not feel patients with mental illness are prioritized	<input type="radio"/>
Degree of respect/empathy of health professionals	<input type="radio"/>
Other (_____)	<input type="radio"/>



33. Why are you not completely satisfied with the overall care provided at **walk-in clinics** for patients with mental illness?

	Choose all that apply
Wait time to see a health care professional is too long	<input type="radio"/>
Clinic staff appear to be too rushed	<input type="radio"/>
The clinic does not seem to prioritize patients with mental illness	<input type="radio"/>
Degree of respect/empathy of staff	<input type="radio"/>
Other (_____)	<input type="radio"/>

34. Why are you not completely satisfied with the overall care provided at **hospital emergency rooms** for patients with mental illness?

	Choose all that apply
Wait time to see a health care professional is too long	<input type="radio"/>
Hospital staff appear too rushed	<input type="radio"/>
The hospital does not seem to prioritize patients with mental illness	<input type="radio"/>
There is a perceived lack of concern for patients with mental illness	<input type="radio"/>
The hospital does not provide enough information to the patient about mental illness and options for treatment/help	<input type="radio"/>
The hospital does not provide referrals	<input type="radio"/>
The hospital does not allow enough time for diagnosis	<input type="radio"/>
Degree of respect/empathy of staff	<input type="radio"/>
Other (_____)	<input type="radio"/>

35. Thinking about your walk-in clinic visits, please indicate the extent to which you agree or disagree with each of the following.

	Completely Disagree							Completely Agree	Don't know
	1	2	3	4	5	6	7		
a. Clinic staff are responsive to patients' needs	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	
b. Clinic staff are professional	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	
c. Clinic staff are respectful	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	
d. Clinic staff provide a timely and efficient service	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	



36. Thinking about your **hospital emergency visits**, please indicate the extent to which you agree or disagree with each of the following.

	Completely Disagree							Completely Agree	Don't know
	1	2	3	4	5	6	7		
a. Hospital emergency staff are responsive to patients' needs	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
b. Hospital emergency staff are professional	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
c. Hospital emergency staff are respectful	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
d. Hospital emergency staff provide a timely and efficient service	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

37. Thinking about **health care professionals overall** in their treatment of patients with mental illness, please indicate the extent to which you agree or disagree with each of the following.

	Completely Disagree							Completely Agree	Don't know
	1	2	3	4	5	6	7		
a. Health care professionals are responsive to patients' needs	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
b. Health care professionals are professional	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
c. Health care professionals are respectful	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
d. Health care professionals provide a timely and efficient service	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Section Five: Public Attitudes Towards Mental Health

38.

	Yes	No	Don't know/Not sure
a. Thinking about attitudes towards mental health, do you believe the stigma associated with mental illness has been reduced compared to five years ago?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
b. And compared to five years ago, are you now more aware of mental health issues?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
c. Compared to five years ago, do you believe attitudes about mental health issues changed for the better?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
d. Do you believe people with mental illness are treated more fairly now compared to five years ago?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
e. Compared to five years ago, are you more comfortable speaking openly with others about mental illness?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>



Section Six: Government Performance and Required Action

The last section of the survey asks your opinion of government performance and required actions, as it relates to mental illness.

39. Please rate Canada's performance in the provision of each of the following services as it relates to mental illness:

	Not at all Effective							Extremely Effective	Don't know
	1	2	3	4	5	6	7		
a. Providing training and support for family doctors or other health care professionals	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
b. Providing families with appropriate support for dealing with a family member with mental illness	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
c. Employment of persons with mental illness	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
d. Providing safe affordable housing for persons with mental illness	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
e. Promoting full inclusion of persons with mental illness	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
f. Providing adequate, timely mental health services in rural/remote communities	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
g. Increasing mental health services for rural/remote communities	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

40. In your opinion, how important is it that the Government of Canada focus attention on each of the following?

	Not at all Important							Critically Important	Don't know
	1	2	3	4	5	6	7		
a. Increasing community mental health services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
b. Increasing access to mental health care professionals (including psychiatrists, social workers etc.)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
c. Developing more safe affordable housing for persons with mental illness	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
d. Training more mental health care workers	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
e. Increasing funding for regional mental health services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
f. Increasing funding for coordinated mental health research	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
g. Providing support for families caring for those with mental illness	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
h. Having the federal and provincial governments work together on a coordinated mental health plan	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
i. Investing in allocating dedicated mental health funding	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>



41. Do you have any additional comments you would like to make concerning the status of mental health care in Canada?

That completes the survey. Thank you for your participation.

Your input will help the Mood Disorders Society of Canada and their national and regional partners identify priority issues and improvements or changes to the Canadian mental health system that need to be addressed with government.

Submit



Appendix B: Tabular Results

MOOD DISORDERS SOCIETY OF CANADA

2015 Mental Health Care Study

TABLE 1:

Gender:

	OVERALL %	GENDER		AGE			REGION				STATUS					LIVING ARRANGEMENT (MENTAL ILLNESS ONLY)			TYPE OF MENTAL ILLNESS						HEALTH COVERAGE				COST A BARRIER?		
		Male	Female	14-29	30-49	50+	West	ON	QC	East	Dgnos	Not Dgnos	Family Mbr	Caregvr	Conc	Alone	Family	Live w. Other	Dep	Bipol Dis	Schphr	Psnlty Dis	Eating Dis	PTSD	Anx Dis	Prov	Priv	Both	None	Yes	No
Male	17	100	0	10	17	20	14	20	23	14	15	18	17	12	23	14	16	13	14	17	30	11	6	12	13	16	13	16	16	14	20
Female	81	0	100	84	83	79	84	79	77	86	83	80	82	88	77	85	82	81	84	82	70	83	91	85	85	81	86	83	82	84	79
Other	2	0	0	6	1	0	2	1	0	1	2	2	1	0	0	1	2	5	2	1	0	6	4	3	3	3	2	1	1	2	1
SAMPLE SIZE (#)	2245	383	1828	419	881	945	798	1107	77	256	1167	147	423	73	435	311	858	134	1272	385	106	195	214	348	994	714	119	909	68	1230	580

TABLE 2:

Which of the following categories includes your age:

	OVERALL %	GENDER		AGE			REGION				STATUS					LIVING ARRANGEMENT (MENTAL ILLNESS ONLY)			TYPE OF MENTAL ILLNESS						HEALTH COVERAGE				COST A BARRIER?		
		Male	Female	14-29	30-49	50+	West	ON	QC	East	Dgnos	Not Dgnos	Family Mbr	Caregvr	Conc	Alone	Family	Live w. Other	Dep	Bipol Dis	Schphr	Psnlty Dis	Eating Dis	PTSD	Anx Dis	Prov	Priv	Both	None	Yes	No
14-16	0	0	0	2	0	0	0	1	1	0	0	3	0	0	0	0	0	0	0	0	1	2	0	1	1	0	0	3	0	1	
17-20	3	2	3	16	0	0	3	3	3	4	4	10	1	0	1	1	5	7	3	2	3	5	7	5	4	3	7	3	7	3	5
21-29	15	9	16	82	0	0	15	15	17	18	18	27	9	4	13	14	17	46	17	14	8	23	29	15	18	18	13	14	26	19	10
30-39	19	17	19	0	48	0	19	19	19	19	22	21	15	12	16	25	21	20	19	18	9	17	20	17	20	18	24	21	12	21	16
40-49	20	22	20	0	52	0	19	22	19	18	23	16	17	19	19	20	24	13	22	21	13	22	15	24	23	16	28	23	31	21	21
50-59	25	21	26	0	0	59	23	26	21	26	23	18	30	34	24	24	13	27	27	26	24	18	27	24	25	23	26	13	24	28	
60-69	15	24	13	0	0	35	18	12	17	13	9	5	24	22	15	8	2	10	16	28	10	8	11	10	17	7	11	6	12	16	
70+	3	5	2	0	0	6	3	2	3	2	1	1	4	8	6	1	1	0	1	3	11	0	0	0	1	4	0	1	1	3	
SAMPLE SIZE (#)	2245	383	1828	419	881	945	798	1107	77	256	1167	147	423	73	435	311	858	134	1272	385	106	195	214	348	994	714	119	909	68	1230	580

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TABLE 3:

Which of the following best describes your current employment status?

	OVERALL %	GENDER		AGE			REGION				STATUS					LIVING ARRANGEMENT (MENTAL ILLNESS ONLY)			TYPE OF MENTAL ILLNESS						HEALTH COVERAGE				COST A BARRIER?		
		Male	Female	14-29	30-49	50+	West	ON	QC	East	Dgnos	Not Dgnos	Family Mbr	Caregvr	Conc	Alone	Family	Live w. Other	Dep	Bipol Dis	Schphr	Psnlty Dis	Eating Dis	PTSD	Anx Dis	Prov	Priv	Both	None	Yes	No
Employed full-time (35 hours a week or more)	51	56	50	39	63	45	44	55	48	52	41	50	59	44	69	38	45	38	47	41	41	36	39	41	44	32	61	57	34	44	50
Employed part-time (less than 35 hours a week)	14	10	15	17	14	13	17	12	17	13	15	18	13	21	12	11	16	16	14	15	11	17	17	17	15	16	13	13	21	16	12
Retired	13	17	12	0	2	28	16	11	10	13	11	5	19	22	13	14	9	4	11	16	29	10	11	11	10	16	5	11	4	11	16
Unemployed, and not looking for work	10	8	11	5	14	9	12	10	10	9	17	3	4	7	1	23	14	12	14	16	8	21	11	18	16	18	10	9	9	14	11
Unemployed, but looking for work	5	5	5	5	5	5	6	4	4	4	7	5	2	4	1	6	7	8	6	5	7	3	6	6	10	2	2	16	7	3	
Student	7	4	8	33	3	0	6	8	10	10	9	18	4	3	3	8	9	21	9	6	4	14	16	8	9	8	9	8	16	9	8
SAMPLE SIZE (#)	2245	383	1828	419	881	945	798	1107	77	256	1167	147	423	73	435	311	858	134	1272	385	106	195	214	348	994	714	119	909	68	1230	580

TABLE 4:

And which of the following best describes your current living arrangements?

	OVERALL %	GENDER		AGE			REGION				STATUS					LIVING ARRANGEMENT (MENTAL ILLNESS ONLY)			TYPE OF MENTAL ILLNESS						HEALTH COVERAGE				COST A BARRIER?		
		Male	Female	14-29	30-49	50+	West	ON	QC	East	Dgnos	Not Dgnos	Family Mbr	Caregvr	Conc	Alone	Family	Live w. Other	Dep	Bipol Dis	Schphr	Psnlty Dis	Eating Dis	PTSD	Anx Dis	Prov	Priv	Both	None	Yes	No
I live alone	20	18	21	14	20	23	22	18	36	20	25	12	13	5	20	100	0	0	22	22	23	28	21	27	21	25	13	17	24	21	19
I live with family members	71	74	70	61	73	73	69	74	57	70	64	75	82	92	74	0	100	0	68	70	70	57	67	61	69	64	76	75	62	68	75
I live with others (non-family)	8	6	8	23	7	3	8	8	5	10	10	12	4	3	6	0	0	100	9	6	6	12	13	10	9	10	10	7	15	10	6
I live in supportive housing	0	0	0	0	0	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	2	0	1	0	1	0	0	0	0	0
Other	1	1	0	1	0	1	1	1	1	0	1	1	1	0	0	0	0	0	1	1	2	1	0	1	1	1	0	1	0	1	0
SAMPLE SIZE (#)	2245	383	1828	419	881	945	798	1107	77	256	1167	147	423	73	435	311	858	134	1272	385	106	195	214	348	994	714	119	909	68	1230	580

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TABLE 5b:

Which province do you live in?

	OVERALL %	GENDER		AGE			REGION				STATUS					LIVING ARRANGEMENT (MENTAL ILLNESS ONLY)			TYPE OF MENTAL ILLNESS						HEALTH COVERAGE				COST A BARRIER?		
		Male	Female	14-29	30-49	50+	West	ON	QC	East	Dgnos	Not Dgnos	Family Mbr	Caregvr	Conc	Alone	Family	Live w. Other	Dep	Bipol Dis	Schphr	Psnlty Dis	Eating Dis	PTSD	Anx Dis	Prov	Priv	Both	None	Yes	No
Ontario	49	57	48	49	51	48	0	100	0	0	50	43	48	52	50	46	51	48	51	47	36	43	50	54	51	50	39	50	47	50	47
British Columbia	17	11	18	17	16	18	48	0	0	0	18	14	17	25	13	19	17	21	16	21	25	21	21	19	18	23	11	15	9	19	16
Alberta	9	7	9	8	9	8	24	0	0	0	9	10	9	7	7	8	10	8	9	8	11	10	6	7	8	8	9	10	4	9	9
Manitoba	7	7	7	6	7	8	20	0	0	0	5	9	8	5	11	6	6	4	7	5	10	7	4	7	6	7	5	6	7	6	7
Nova Scotia	6	6	6	5	6	7	0	0	0	55	7	5	8	5	4	6	6	8	6	6	8	7	7	5	7	4	13	7	13	6	9
Quebec	3	5	3	4	3	3	0	0	100	0	3	5	2	3	7	5	2	2	3	3	2	5	2	1	2	3	5	2	6	3	2
Newfoundland and Labrador	3	2	3	7	3	1	0	0	0	26	3	6	2	0	3	3	4	4	3	5	0	4	4	2	3	2	6	4	7	3	3
Saskatchewan	3	4	3	2	3	3	8	0	0	0	2	3	4	3	2	4	2	1	3	4	4	2	1	4	2	2	3	4	0	2	4
New Brunswick	2	1	2	2	2	2	0	0	0	16	2	3	3	0	1	2	2	1	2	1	5	1	3	1	2	1	8	2	4	2	2
Prince Edward Island	0	0	0	0	0	1	0	0	0	3	0	0	0	0	0	1	0	0	0	1	0	0	0	0	0	0	1	0	1	0	1
Yukon	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0	0	0	1	0	0	0	0	0	0	0	0
Northwest Territories	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Nunavut	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0	0	0
SAMPLE SIZE (#)	2245	383	1828	419	881	945	798	1107	77	256	1167	147	423	73	435	311	858	134	1272	385	106	195	214	348	994	714	119	909	68	1230	580

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TABLE 6:

Which one of the following statements best describes you?

	OVERALL %	GENDER		AGE			REGION				STATUS				LIVING ARRANGEMENT (MENTAL ILLNESS ONLY)			TYPE OF MENTAL ILLNESS						HEALTH COVERAGE				COST A BARRIER?			
		Male	Female	14-29	30-49	50+	West	ON	QC	East	Dgnos	Not Dgnos	Family Mbr	Caregvr	Conc	Alone	Family	Live w. Other	Dep	Bipol Dis	Schphr	Psnlty Dis	Eating Dis	PTSD	Anx Dis	Prov	Priv	Both	None	Yes	No
I have been diagnosed with mental illness	52	46	53	62	59	41	52	53	39	54	100	0	0	0	94	87	87	70	64	20	68	66	76	76	58	66	70	60	67	59	
I am a family member of someone with mental illness	19	19	19	10	15	26	20	18	10	21	0	0	100	0	0	0	0	18	30	65	23	17	16	21	29	24	19	24	21	28	
I believe I have mental health issues, but have not been diagnosed by a health care professional	7	7	6	14	6	4	7	6	10	9	0	100	0	0	6	13	13	9	2	0	6	14	6	0	7	8	8	13	8	7	
I am a caregiver of someone with mental illness	3	2	4	1	3	5	4	3	3	2	0	0	0	100	0	0	0	3	5	15	4	3	2	4	6	2	3	3	4	5	
None of the above, however, I am an individual concerned about the state of the Canadian mental health care system	19	26	18	14	17	24	18	20	38	15	0	0	0	100	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
SAMPLE SIZE (#)	2245	383	1828	419	881	945	798	1107	77	256	1167	147	423	73	435	311	858	134	1272	385	106	195	214	348	994	714	119	909	68	1230	580

TABLE 6a:

[DO NOT ASK IF 'NONE OF THE ABOVE' IN Q6] And which other statements describe you?

	OVERALL %	GENDER		AGE			REGION				STATUS				LIVING ARRANGEMENT (MENTAL ILLNESS ONLY)			TYPE OF MENTAL ILLNESS						HEALTH COVERAGE				COST A BARRIER?			
		Male	Female	14-29	30-49	50+	West	ON	QC	East	Dgnos	Not Dgnos	Family Mbr	Caregvr	Conc	Alone	Family	Live w. Other	Dep	Bipol Dis	Schphr	Psnlty Dis	Eating Dis	PTSD	Anx Dis	Prov	Priv	Both	None	Yes	No
I am a family member of someone with mental illness	36	27	37	42	40	27	33	37	29	40	44	44	0	82	0	38	47	43	38	31	16	33	42	36	39	33	32	38	34	38	31
I had a mental illness and have recovered	20	20	21	22	21	19	19	22	23	19	24	12	15	7	0	23	23	22	21	17	10	17	22	25	19	18	19	24	13	20	21
I believe I have other mental health issues, but have not been diagnosed by a health care professional	15	14	14	25	15	10	14	16	21	15	22	0	3	1	0	16	19	30	17	13	8	22	22	20	21	17	15	13	18	19	7
I am a caregiver of someone with mental illness	14	16	14	5	14	19	16	13	10	16	8	5	36	0	0	4	10	7	13	16	32	12	13	13	14	16	13	13	12	16	11
I have been diagnosed with mental illness	3	2	3	2	3	4	4	3	2	3	0	6	9	18	0	1	1	1	3	4	8	4	3	4	3	4	3	3	4	4	3
I believe I have mental health issues, but have not been diagnosed by a health care professional	2	2	2	2	2	2	1	2	4	1	0	0	6	5	0	0	0	0	1	2	4	3	1	1	2	3	1	3	2	2	
None/No others	43	48	42	44	41	44	44	42	42	40	44	43	46	7	0	50	41	47	42	47	40	43	40	43	42	45	46	41	43	41	48
SAMPLE SIZE (#)	1810	285	1493	359	730	721	651	888	48	218	1167	147	423	73	0	311	858	134	1272	385	106	195	214	348	994	714	119	909	68	1230	580

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TABLE 6/6a Combined:

Which one of the following statements best describes you?

	OVERALL %	GENDER		AGE			REGION				STATUS					LIVING ARRANGEMENT (MENTAL ILLNESS ONLY)			TYPE OF MENTAL ILLNESS							HEALTH COVERAGE				COST A BARRIER?		
		Male	Female	14-29	30-49	50+	West	ON	QC	East	Dgnos	Not Dgnos	Family Mbr	Caregvr	Conc	Alone	Family	Live w. Other	Dep	Bipol Dis	Schphr	Psnlty Dis	Eating Dis	PTSD	Anx Dis	Prov	Priv	Both	None	Yes	No	
I have been diagnosed with mental illness	55	48	56	63	61	45	55	55	40	57	100	6	9	18	0	95	88	88	73	68	27	71	69	80	79	61	70	73	65	71	62	
I am a family member of someone with mental illness	47	39	49	46	49	47	46	48	29	55	44	44	100	82	0	38	47	43	56	60	81	55	58	53	59	62	56	57	57	59	59	
I had a mental illness and have recovered	17	15	17	19	18	15	15	17	14	16	24	12	15	7	0	23	23	22	21	17	10	17	22	25	19	18	19	24	13	20	21	
I am a caregiver of someone with mental illness	15	15	15	5	14	19	17	14	9	15	8	5	36	100	0	4	10	7	15	21	47	16	15	15	18	22	14	16	15	20	15	
I believe I have other mental health issues, but have not been diagnosed by a health care professional	12	11	12	21	12	8	11	13	13	13	22	0	3	1	0	16	19	30	17	13	8	22	22	20	21	17	15	13	18	19	7	
I believe I have mental health issues, but have not been diagnosed by a health care professional	8	8	8	15	8	5	8	7	13	10	0	100	6	5	0	6	13	13	10	4	4	9	16	7	1	9	10	10	16	10	9	
None of the above, however, I am an individual concerned about the state of the Canadian mental health care system	19	26	18	14	17	24	18	20	38	15	0	0	0	0	100	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
SAMPLE SIZE (#)	2245	383	1828	419	881	945	798	1107	77	256	1167	147	423	73	435	311	858	134	1272	385	106	195	214	348	994	714	119	909	68	1230	580	

TABLE 7:

[IF Q6=1-4] How long [have/has] [you/your family member/the person you care for] been experiencing mental illness?

	OVERALL %	GENDER		AGE			REGION				STATUS					LIVING ARRANGEMENT (MENTAL ILLNESS ONLY)			TYPE OF MENTAL ILLNESS							HEALTH COVERAGE				COST A BARRIER?	
		Male	Female	14-29	30-49	50+	West	ON	QC	East	Dgnos	Not Dgnos	Family Mbr	Caregvr	Conc	Alone	Family	Live w. Other	Dep	Bipol Dis	Schphr	Psnlty Dis	Eating Dis	PTSD	Anx Dis	Prov	Priv	Both	None	Yes	No
Less than a year	1	2	1	1	1	1	1	1	2	3	1	5	2	1	0	1	2	0	1	1	0	1	0	1	1	1	3	1	1	1	2
1-3 years	8	7	8	11	8	5	7	8	8	6	6	15	9	16	0	3	8	10	7	3	3	6	3	6	7	9	7	10	7	9	
4-5 years	8	9	8	12	8	7	6	9	4	10	6	10	14	4	0	5	7	8	8	4	9	7	8	6	8	7	9	8	10	8	9
More than 5 years, but less than 10 years	17	13	18	29	14	14	16	18	13	17	14	22	23	25	0	12	14	22	17	16	19	14	19	16	17	17	21	16	26	17	17
More than 10 years	66	69	65	47	68	72	69	63	73	66	73	48	53	53	0	80	69	60	66	76	69	75	66	74	68	68	57	66	51	67	63
SAMPLE SIZE (#)	1810	285	1493	359	730	721	651	888	48	218	1167	147	423	73	0	311	858	134	1272	385	106	195	214	348	994	714	119	909	68	1230	580

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TABLE 8a:

[IF Q6=1,3,OR 4] What type of mental illness [have/has] [you/your family member/the person you care for] been diagnosed with?

	OVERALL %	GENDER		AGE			REGION				STATUS				LIVING ARRANGEMENT (MENTAL ILLNESS ONLY)			TYPE OF MENTAL ILLNESS						HEALTH COVERAGE				COST A BARRIER?			
		Male	Female	14-29	30-49	50+	West	ON	QC	East	Dgnos	Not Dgnos	Family Mbr	Caregvr	Conc	Alone	Family	Live w. Other	Dep	Bipol Dis	Schphr	Psnlty Dis	Eating Dis	PTSD	Anx Dis	Prov	Priv	Both	None	Yes	No
Depression/Dysthymia	69	63	70	72	71	67	66	71	70	70	77	0	53	51	0	81	75	77	100	43	30	82	82	83	80	66	70	72	66	74	61
Anxiety disorders	60	50	61	73	63	51	57	62	55	59	65	0	48	51	0	63	64	69	69	43	24	80	75	74	100	58	65	60	69	65	50
Bipolar disorder	23	25	23	18	22	25	24	22	28	23	21	0	27	25	0	24	20	16	14	100	19	24	21	24	16	26	24	20	22	22	24
Post-traumatic stress disorder (PTSD)	20	15	20	20	19	20	20	22	10	14	23	0	13	8	0	28	20	24	24	20	12	37	36	100	24	22	15	19	20	23	12
Eating disorder	11	4	12	21	10	8	10	11	5	12	12	0	9	8	0	12	11	18	13	10	5	21	100	20	14	11	13	10	20	13	8
Personality disorder	11	7	11	16	11	9	12	10	23	11	11	0	10	10	0	16	8	16	13	12	7	100	21	21	15	15	9	9	8	13	7
Schizophrenia	6	12	5	4	4	10	9	5	5	7	2	0	16	22	0	3	1	3	3	5	100	4	3	4	3	10	3	3	12	5	10
Obsessive compulsive disorder	2	2	2	1	2	3	2	2	3	2	2	0	3	4	0	2	2	1	2	3	4	2	3	3	3	3	1	2	2	2	1
ADD/ADHD	2	2	2	2	2	1	1	2	0	3	1	0	2	7	0	1	1	3	1	3	0	2	1	2	1	1	4	2	3	2	1
Addiction/Substance abuse	1	1	1	1	1	1	1	1	0	1	1	0	2	1	0	1	0	3	1	1	1	2	3	2	1	2	2	0	0	1	1
Schizoaffective disorder	1	1	1	1	1	2	2	0	0	2	1	0	1	1	0	1	1	2	0	0	4	1	1	1	0	1	0	1	2	1	1
Borderline personality disorder	1	0	1	1	1	0	1	0	3	1	1	0	0	1	0	0	1	1	0	1	0	1	0	1	0	0	1	0	0	1	0
Dissociative identity disorder	1	0	1	0	0	1	0	1	0	1	1	0	0	0	0	2	0	0	1	1	0	3	2	2	1	1	0	0	0	1	0
Pre-menstrual dysphoric disorder	0	0	1	0	1	0	1	0	0	0	1	0	0	0	0	0	1	0	0	0	0	1	0	0	0	1	0	0	0	0	1
Asperger's/Autism	0	0	0	1	0	0	1	0	0	0	0	0	0	1	0	0	0	2	0	0	0	1	0	0	0	1	1	0	0	0	0
Other	5	5	5	3	4	6	6	4	8	4	4	0	7	10	0	3	4	3	5	4	4	7	4	4	4	5	3	5	0	5	5
Diagnosis not determined yet/Not conclusive	0	0	0	0	0	1	1	0	0	0	0	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Prefer not to say	1	1	1	2	1	1	1	1	3	1	1	0	2	0	0	1	0	2	0	0	0	0	0	0	0	1	0	1	2	1	1
SAMPLE SIZE (#)	1663	259	1375	301	675	687	597	825	40	196	1167	0	423	73	0	293	748	116	1155	378	106	183	183	327	994	661	110	833	59	1126	537

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TABLE 8b:

[IF Q6=2] What type of mental illness have you been experiencing?

	OVERALL %	GENDER		AGE			REGION				STATUS				LIVING ARRANGEMENT (MENTAL ILLNESS ONLY)			TYPE OF MENTAL ILLNESS						HEALTH COVERAGE				COST A BARRIER?			
		Male	Female	14-29	30-49	50+	West	ON	QC	East	Dgnos	Not Dgnos	Family Mbr	Caregvr	Conc	Alone	Family	Live w. Other	Dep	Bipol Dis	Schphr	Psnty Dis	Eating Dis	PTSD	Anx Dis	Prov	Priv	Both	None	Yes	No
Depression/Dysthymia	80	77	81	84	73	82	74	86	63	82	0	80	0	0	0	89	81	61	100	86	0	67	90	81	0	85	78	76	78	83	72
Anxiety disorders	76	69	77	83	73	68	80	73	75	73	0	76	0	0	0	78	75	72	77	71	0	92	71	81	0	85	67	71	67	79	67
Eating disorder	21	4	23	34	16	6	13	24	25	32	0	21	0	0	0	28	21	17	24	29	0	17	100	43	0	17	22	20	56	25	12
Post-traumatic stress disorder (PTSD)	14	8	14	16	16	9	17	14	13	9	0	14	0	0	0	28	12	17	15	14	0	25	29	100	0	15	11	16	0	17	7
Personality disorder	8	19	6	10	7	6	11	5	13	9	0	8	0	0	0	11	8	6	7	29	0	100	6	14	0	4	11	9	22	10	5
Bipolar disorder	5	4	5	9	2	3	6	3	0	9	0	5	0	0	0	6	5	0	5	100	0	17	6	5	0	2	0	7	11	6	2
Obsessive compulsive disorder	1	0	2	2	2	0	0	2	0	5	0	1	0	0	0	2	0	1	0	0	0	3	0	0	0	0	0	1	11	2	0
Dissociative identity disorder	1	0	1	0	0	3	2	0	0	0	0	1	0	0	0	0	0	6	0	0	0	0	5	0	0	0	0	1	0	1	0
ADD/ADHD	1	4	0	0	2	0	2	0	0	0	0	1	0	0	0	1	0	0	0	0	0	0	0	0	0	0	0	1	0	0	2
Other	7	12	5	3	7	12	6	6	25	5	0	7	0	0	0	6	7	6	4	0	0	8	6	10	0	6	11	4	33	10	0
Prefer not to say	1	0	1	0	2	0	0	2	0	0	0	1	0	0	0	0	0	6	0	0	0	0	0	0	0	0	0	1	0	0	2
SAMPLE SIZE (#)	147	26	118	58	55	34	54	63	8	22	0	147	0	0	0	18	110	18	117	7	0	12	31	21	0	53	9	76	9	104	43

TABLE 8a/b Combined:

[IF Q6=1,2,3,OR 4] What type of mental illness [have/has] [you/your family member/the person you care for] been diagnosed with?

	OVERALL %	GENDER		AGE			REGION				STATUS				LIVING ARRANGEMENT (MENTAL ILLNESS ONLY)			TYPE OF MENTAL ILLNESS						HEALTH COVERAGE				COST A BARRIER?				
		Male	Female	14-29	30-49	50+	West	ON	QC	East	Dgnos	Not Dgnos	Family Mbr	Caregvr	Conc	Alone	Family	Live w. Other	Dep	Bipol Dis	Schphr	Psnty Dis	Eating Dis	PTSD	Anx Dis	Prov	Priv	Both	None	Yes	No	
Depression/Dysthymia	70	65	71	74	71	67	67	72	69	72	77	80	53	51	0	81	76	75	100	44	30	81	83	83	80	67	71	73	68	74	62	
Anxiety disorders	61	52	62	74	64	52	59	63	58	61	65	76	48	51	0	64	66	69	70	43	24	81	75	75	100	60	65	61	69	66	51	
Bipolar disorder	21	23	21	17	20	24	22	20	23	22	21	5	27	25	0	23	18	14	13	100	19	24	19	22	16	24	22	19	21	21	23	
Post-traumatic stress disorder (PTSD)	19	15	20	19	20	19	19	21	10	13	23	14	13	8	0	28	19	23	23	20	12	36	35	100	24	21	15	18	18	23	12	
Eating disorder	12	4	13	23	10	8	10	12	8	14	12	21	9	8	0	13	13	18	14	10	5	21	100	22	14	11	13	11	25	14	8	
Personality disorder	11	8	11	15	10	9	12	9	21	11	11	8	10	10	0	15	8	15	12	12	7	100	19	20	15	14	9	9	10	13	7	
Schizophrenia	6	11	5	3	3	10	8	4	4	6	2	0	16	22	0	3	1	2	3	5	100	4	2	4	3	9	3	3	10	4	9	
Obsessive compulsive disorder	2	1	2	1	2	3	2	2	2	2	2	1	3	4	0	2	2	1	2	3	4	2	3	3	3	3	1	2	3	2	1	
ADD/ADHD	2	2	1	1	2	1	1	2	0	2	1	1	2	7	0	1	1	3	1	3	0	2	1	1	1	1	3	2	3	2	1	
Addiction/Substance abuse	1	1	1	1	1	1	1	1	0	1	1	0	2	1	0	1	0	3	1	1	1	2	2	2	1	2	2	0	0	1	1	
Schizoaffective disorder	1	1	1	1	1	2	2	0	0	2	1	0	1	1	0	1	1	1	0	0	4	1	0	1	0	1	0	1	1	1	1	
Borderline personality disorder	1	0	1	1	1	0	1	0	2	0	1	0	0	1	0	0	1	1	0	1	0	1	0	1	1	0	0	1	0	0	1	
Dissociative identity disorder	1	0	1	0	0	1	0	1	0	1	1	1	0	0	0	2	0	1	1	1	0	3	1	2	1	1	0	0	0	1	0	
Pre-menstrual dysphoric disorder	0	0	0	0	1	0	0	0	0	0	1	0	0	0	0	0	1	0	0	0	0	0	0	0	0	0	1	0	0	0	1	
Asperger's/Autism	0	0	0	1	0	0	1	0	0	0	0	0	0	1	0	0	1	0	0	0	1	0	0	0	0	1	1	0	0	0	0	
Other	5	5	5	3	4	6	6	4	10	4	4	7	7	10	0	4	4	3	5	4	4	7	4	5	4	5	3	5	4	5	4	
Diagnosis not determined yet/Not conclusive	0	0	0	0	0	1	0	0	0	0	0	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Prefer not to say	1	1	1	2	1	1	1	1	2	0	1	1	2	0	0	1	0	2	0	0	0	0	0	0	0	1	0	0	1	1	1	
SAMPLE SIZE (#)	1810	285	1493	359	730	721	651	888	48	218	1167	147	423	73	0	311	858	134	1272	385	106	195	214	348	994	714	119	909	68	1230	580	

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TABLE 9:

[IF Q6=1-4] Which of the following types of health coverage [are/is] [you/your family member/the person you care for] covered by?

	OVERALL %	GENDER		AGE			REGION				STATUS					LIVING ARRANGEMENT (MENTAL ILLNESS ONLY)			TYPE OF MENTAL ILLNESS							HEALTH COVERAGE				COST A BARRIER?	
		Male	Female	14-29	30-49	50+	West	ON	QC	East	Dgnos	Not Dgnos	Family Mbr	Caregvr	Conc	Alone	Family	Live w. Other	Dep	Bipol Dis	Schphr	Psnty Dis	Eating Dis	PTSD	Anx Dis	Prov	Priv	Both	None	Yes	No
Provincial health care plan	39	40	39	42	33	45	44	40	46	22	35	36	49	59	0	46	30	43	38	44	63	50	38	43	39	100	0	0	0	43	32
Private/company plan	7	5	7	6	8	5	5	5	13	15	7	6	7	3	0	4	8	8	7	7	3	6	7	5	7	0	100	0	0	6	8
Both provincial health care and a private or company plan	50	51	51	44	55	48	49	51	33	54	54	40	36	0	47	59	42	52	45	27	41	47	48	50	0	0	100	0	47	57	
None of the above	4	4	4	7	4	2	2	4	8	8	4	6	4	3	0	3	3	7	4	4	7	4	8	3	4	0	0	0	100	4	3
SAMPLE SIZE (#)	1810	285	1493	359	730	721	651	888	48	218	1167	147	423	73	0	311	858	134	1272	385	106	195	214	348	994	714	119	909	68	1230	580

TABLE 10:

[IF Q9=2 OR 3] Is the coverage [you/your family member/the person you care for] [have/has] adequate for the care [you/he/she] [need/needs] in mental illness?

	OVERALL %	GENDER		AGE			REGION				STATUS					LIVING ARRANGEMENT (MENTAL ILLNESS ONLY)			TYPE OF MENTAL ILLNESS							HEALTH COVERAGE				COST A BARRIER?	
		Male	Female	14-29	30-49	50+	West	ON	QC	East	Dgnos	Not Dgnos	Family Mbr	Caregvr	Conc	Alone	Family	Live w. Other	Dep	Bipol Dis	Schphr	Psnty Dis	Eating Dis	PTSD	Anx Dis	Prov	Priv	Both	None	Yes	No
Yes	46	55	45	35	44	54	47	44	41	54	47	35	49	46	0	39	49	34	43	50	59	29	32	32	43	0	55	45	0	27	79
No	54	45	55	65	56	46	53	56	59	46	53	65	52	54	0	61	51	66	57	50	41	71	68	68	57	0	45	55	0	73	21
SAMPLE SIZE (#)	1028	159	856	182	462	384	353	501	22	151	715	85	200	28	0	158	572	67	745	200	32	90	116	185	570	0	119	909	0	648	380

TABLE 11:

[IF Q6=1-4] [Do/does] [you/your family member/the person you care for] have a family doctor?

	OVERALL %	GENDER		AGE			REGION				STATUS					LIVING ARRANGEMENT (MENTAL ILLNESS ONLY)			TYPE OF MENTAL ILLNESS							HEALTH COVERAGE				COST A BARRIER?	
		Male	Female	14-29	30-49	50+	West	ON	QC	East	Dgnos	Not Dgnos	Family Mbr	Caregvr	Conc	Alone	Family	Live w. Other	Dep	Bipol Dis	Schphr	Psnty Dis	Eating Dis	PTSD	Anx Dis	Prov	Priv	Both	None	Yes	No
Yes	91	91	91	86	91	92	88	93	81	90	92	81	90	86	0	90	93	85	91	91	81	87	90	92	92	89	91	93	82	90	92
No	9	9	9	14	9	8	12	7	19	10	8	19	10	14	0	10	7	15	9	9	19	13	10	8	8	11	9	7	18	10	8
SAMPLE SIZE (#)	1810	285	1493	359	730	721	651	888	48	218	1167	147	423	73	0	311	858	134	1272	385	106	195	214	348	994	714	119	909	68	1230	580

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TABLE 12:

[IF Q6=1,3, OR 4] Does [your/your family member's/the person you care for's] health care professional usually provide information on how to recover from/manage mental illness, just medication, or both?

	OVERALL %	GENDER		AGE			REGION				STATUS					LIVING ARRANGEMENT (MENTAL ILLNESS ONLY)			TYPE OF MENTAL ILLNESS						HEALTH COVERAGE				COST A BARRIER?		
		Male	Female	14-29	30-49	50+	West	ON	QC	East	Dgnos	Not Dgnos	Family Mbr	Caregvr	Conc	Alone	Family	Live w. Other	Dep	Bipol Dis	Schphr	Psnlty Dis	Eating Dis	PTSD	Anx Dis	Prov	Priv	Both	None	Yes	No
Medication	42	44	41	43	43	41	44	40	48	42	41	0	45	44	0	42	40	44	43	43	43	44	36	43	41	47	44	37	47	47	31
Information on how to recover from/manage mental illness	8	8	8	10	8	6	7	8	3	7	7	0	9	11	0	6	7	8	6	5	4	7	10	9	7	9	10	6	5	7	8
Both of the above	50	48	51	47	49	53	49	52	50	51	52	0	46	45	0	52	53	48	51	51	53	50	54	48	52	44	46	56	47	45	61
SAMPLE SIZE (#)	1663	259	1375	301	675	687	597	825	40	196	1167	0	423	73	0	293	748	116	1155	378	106	183	183	327	994	661	110	833	59	1126	537

TABLE 13:

[IF Q12=1 OR 3] What type of information [have/has] [you/your family member/the person you care for] received about managing mental illness?

	OVERALL %	GENDER		AGE			REGION				STATUS					LIVING ARRANGEMENT (MENTAL ILLNESS ONLY)			TYPE OF MENTAL ILLNESS						HEALTH COVERAGE				COST A BARRIER?		
		Male	Female	14-29	30-49	50+	West	ON	QC	East	Dgnos	Not Dgnos	Family Mbr	Caregvr	Conc	Alone	Family	Live w. Other	Dep	Bipol Dis	Schphr	Psnlty Dis	Eating Dis	PTSD	Anx Dis	Prov	Priv	Both	None	Yes	No
Exercise	77	75	77	77	80	75	78	76	76	81	82	0	62	73	0	87	80	86	79	83	63	76	69	81	79	73	85	79	68	76	78
Appropriate sleep	75	71	75	76	81	69	76	75	76	70	80	0	61	68	0	86	77	82	77	85	53	77	67	85	79	72	84	77	61	76	74
Lifestyle changes	70	77	69	68	75	67	70	70	71	73	73	0	63	63	0	79	70	75	71	76	60	68	74	76	71	68	76	72	58	70	71
Diet/nutrition	62	63	61	67	62	59	63	63	33	58	64	0	53	68	0	70	61	71	62	68	55	60	69	73	62	61	66	62	42	62	61
Hobbies	46	44	47	55	50	39	42	48	62	46	51	0	34	41	0	61	45	54	47	52	45	54	49	62	48	45	53	46	52	46	46
Alternative treatments (e.g.self-help art therapy, dance/movement therapy,music/sound therapy/animal assisted therapies,etc.)	41	38	41	41	43	38	38	42	33	42	42	0	36	41	0	43	40	51	42	42	25	45	46	51	43	38	47	41	39	44	36
Therapy/Counselling/Professional help/Support groups	7	6	8	6	8	8	8	6	14	12	7	0	9	5	0	9	6	8	9	5	3	16	8	6	9	7	6	8	13	8	6
Cognitive behavioural therapy	4	6	3	5	4	3	3	4	0	5	4	0	1	2	0	4	4	3	3	2	0	2	3	4	4	3	6	4	0	4	3
Support from friends/family/Social activities/Volunteering	3	1	3	1	2	4	3	3	5	1	3	0	2	2	0	5	3	2	2	4	7	1	3	3	3	3	6	2	6	3	2
Mindfulness/Meditation	2	2	3	2	3	3	2	3	0	4	3	0	0	2	0	4	4	0	2	4	2	3	2	4	3	2	0	3	0	3	2
Medication	2	2	2	2	1	3	2	2	0	2	2	0	3	2	0	2	2	2	2	1	3	1	5	1	2	1	6	2	3	2	3
Self-help/care/Coping strategies	2	1	2	1	2	2	3	1	0	2	2	0	1	5	0	2	2	2	1	1	0	3	3	2	2	2	0	2	3	2	2
Other	4	1	5	3	4	5	4	4	0	2	3	0	5	15	0	4	3	3	2	5	8	4	4	5	4	4	5	4	0	4	4
Nothing	3	6	3	3	2	4	3	4	0	2	3	0	3	7	0	1	3	5	3	3	7	1	2	2	3	0	4	3	3	4	
Don't know/Not sure	1	1	1	3	1	1	1	1	0	1	0	0	5	0	0	0	0	2	1	0	5	3	1	1	1	2	0	1	3	1	2
SAMPLE SIZE (#)	965	144	808	172	385	408	336	493	21	113	692	0	232	41	0	171	450	65	664	214	60	103	118	186	585	351	62	521	31	592	373

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TABLE 14:

[IF Q6=1,3, OR 4] How long did it take for [you/ your family member/the person you care for] to be diagnosed with mental illness from the first time help was sought from a health care professional?

	OVERALL %	GENDER		AGE			REGION				STATUS					LIVING ARRANGEMENT (MENTAL ILLNESS ONLY)			TYPE OF MENTAL ILLNESS						HEALTH COVERAGE				COST A BARRIER?		
		Male	Female	14-29	30-49	50+	West	ON	QC	East	Dgnos	Not Dgnos	Family Mbr	Caregvr	Conc	Alone	Family	Live w. Other	Dep	Bipol Dis	Schphr	Psnty Dis	Eating Dis	PTSD	Anx Dis	Prov	Priv	Both	None	Yes	No
Was diagnosed immediately	21	19	22	21	23	20	19	23	13	21	26	0	11	8	0	23	27	24	24	13	10	15	16	19	22	19	23	23	20	21	22
Less than a month	12	14	12	16	12	11	12	12	10	14	13	0	12	7	0	13	13	11	12	9	12	8	9	11	11	12	16	12	7	10	16
1-6 months	18	17	18	20	19	15	18	17	13	19	19	0	16	15	0	16	20	16	18	16	17	16	22	14	18	16	26	17	25	17	20
More than 6 months, but less than 12 months	11	11	11	12	9	11	11	11	13	9	8	0	16	21	0	7	8	9	10	14	11	10	9	10	10	11	8	11	10	11	9
12 months or more	38	40	38	32	37	42	40	36	53	36	35	0	45	49	0	41	32	40	36	48	49	51	44	46	39	42	26	37	37	41	33
SAMPLE SIZE (#)	1663	259	1375	301	675	687	597	825	40	196	1167	0	423	73	0	293	748	116	1155	378	106	183	183	327	994	661	110	833	59	1126	537

TABLE 15:

[IF Q6=1,3, OR 4] What type of health professional diagnosed [your/your family member's/the person you care for's] mental illness?

	OVERALL %	GENDER		AGE			REGION				STATUS					LIVING ARRANGEMENT (MENTAL ILLNESS ONLY)			TYPE OF MENTAL ILLNESS						HEALTH COVERAGE				COST A BARRIER?		
		Male	Female	14-29	30-49	50+	West	ON	QC	East	Dgnos	Not Dgnos	Family Mbr	Caregvr	Conc	Alone	Family	Live w. Other	Dep	Bipol Dis	Schphr	Psnty Dis	Eating Dis	PTSD	Anx Dis	Prov	Priv	Both	None	Yes	No
Psychiatrist	48	53	47	43	45	54	52	47	50	41	47	0	52	53	0	49	46	46	41	72	88	55	45	52	45	53	45	45	39	47	51
Family doctor/GP	30	25	31	26	34	28	29	32	18	28	34	0	21	14	0	31	37	29	37	12	3	14	23	22	32	24	39	34	25	31	28
Psychologist	10	11	10	17	10	8	8	10	20	16	11	0	8	10	0	10	11	14	11	6	2	14	13	14	12	9	6	11	14	11	8
Other professional	3	4	3	2	2	4	3	3	3	4	3	0	3	8	0	2	3	3	3	1	1	4	3	4	3	3	1	3	2	3	4
Multiple health care professionals	2	1	1	2	1	1	1	1	3	2	2	0	1	0	0	2	1	3	2	1	1	4	5	2	2	2	2	1	2	1	2
Pediatrician	1	0	1	1	1	1	1	1	0	2	0	0	1	7	0	0	0	0	1	1	0	0	4	1	1	1	0	0	3	1	1
Walk-in clinic/Emergency room doctor	1	0	1	0	1	1	1	1	0	0	1	0	1	1	0	1	0	1	1	1	2	0	1	0	1	1	1	1	0	1	0
Counsellor/Therapist (general)	1	0	1	1	0	1	1	1	0	1	1	0	0	0	0	2	1	1	1	0	0	0	1	1	0	1	0	1	0	1	1
Don't know/Not sure	5	5	5	9	5	3	5	5	8	7	2	0	12	7	0	3	2	3	5	6	4	8	5	4	5	6	6	3	15	5	5
SAMPLE SIZE (#)	1663	259	1375	301	675	687	597	825	40	196	1167	0	423	73	0	293	748	116	1155	378	106	183	183	327	994	661	110	833	59	1126	537

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TABLE 16:

[Q6=1, 3, OR 4] In your opinion, [are/is] [you/your family member/the person you care for] able to access the medications needed to treat mental illness?

	OVERALL %	GENDER		AGE			REGION				STATUS					LIVING ARRANGEMENT (MENTAL ILLNESS ONLY)			TYPE OF MENTAL ILLNESS						HEALTH COVERAGE				COST A BARRIER?		
		Male	Female	14-29	30-49	50+	West	ON	QC	East	Dgnos	Not Dgnos	Family Mbr	Caregvr	Conc	Alone	Family	Live w. Other	Dep	Bipol Dis	Schphr	Psnlty Dis	Eating Dis	PTSD	Anx Dis	Prov	Priv	Both	None	Yes	No
Yes	82	82	82	77	82	84	83	80	93	83	84	0	77	81	0	81	85	79	82	82	81	72	79	77	82	77	83	87	56	78	89
No	11	10	11	14	12	8	11	11	5	10	10	0	12	15	0	12	9	12	12	12	14	17	13	15	12	15	10	7	31	13	5
Don't know	7	8	7	9	6	8	6	9	3	7	6	0	12	4	0	7	5	9	6	6	5	11	8	8	7	9	7	6	14	8	6
SAMPLE SIZE (#)	1663	259	1375	301	675	687	597	825	40	196	1167	0	423	73	0	293	748	116	1155	378	106	183	183	327	994	661	110	833	59	1126	537

TABLE 17:

[IF Q16=NO] Why [are/is] [you/your family member/the person you care for] not able to access the medications needed?

	OVERALL %	GENDER		AGE			REGION				STATUS					LIVING ARRANGEMENT (MENTAL ILLNESS ONLY)			TYPE OF MENTAL ILLNESS						HEALTH COVERAGE				COST A BARRIER?		
		Male	Female	14-29	30-49	50+	West	ON	QC	East	Dgnos	Not Dgnos	Family Mbr	Caregvr	Conc	Alone	Family	Live w. Other	Dep	Bipol Dis	Schphr	Psnlty Dis	Eating Dis	PTSD	Anx Dis	Prov	Priv	Both	None	Yes	No
Cost/Not covered under health care plan	55	52	55	69	60	39	53	56	50	58	64	0	47	0	0	64	59	86	57	53	53	56	71	64	56	58	64	34	100	63	17
Medication not effective/ Causes adverse reactions/ side effects	14	16	14	7	11	23	11	18	0	5	12	0	10	45	0	8	16	7	14	11	0	16	13	16	15	10	0	25	6	13	21
Doctor not helpful/won't listen	11	16	9	12	9	14	12	12	0	5	11	0	12	9	0	8	11	14	10	16	13	16	8	10	9	8	0	20	6	10	17
Don't have/can't find a doctor/health care	9	0	11	17	7	7	12	4	50	21	10	0	8	9	0	14	9	7	10	4	7	9	4	6	10	6	9	14	11	8	17
Individual believes they don't need medication/In denial	4	0	5	2	6	4	2	5	0	11	0	0	10	27	0	0	0	0	4	4	13	3	0	0	4	6	9	2	0	3	10
Improper diagnosis	4	0	4	7	2	4	6	1	0	11	4	0	2	9	0	0	7	0	5	4	7	6	8	6	3	2	0	7	6	5	0
Stigma	2	0	3	5	1	2	0	3	0	5	2	0	4	0	0	0	1	7	2	4	0	3	13	2	2	0	18	4	0	3	0
Not legal	2	4	1	0	2	2	2	2	0	0	2	0	0	0	0	3	3	0	2	4	0	3	4	2	3	1	0	4	0	1	3
Other	13	12	14	10	13	16	14	14	0	11	11	0	20	9	0	14	9	14	13	18	20	16	13	14	14	14	9	14	11	13	14
SAMPLE SIZE (#)	181	25	148	42	82	57	66	94	2	19	121	0	49	11	0	36	70	14	134	45	15	32	24	50	115	96	11	56	18	152	29

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TABLE 18:

[IF Q16=YES] How effective has the medication been for [you/your family member/the person you care for]?

	OVERALL %	GENDER		AGE			REGION				STATUS					LIVING ARRANGEMENT (MENTAL ILLNESS ONLY)			TYPE OF MENTAL ILLNESS						HEALTH COVERAGE				COST A BARRIER?		
		Male	Female	14-29	30-49	50+	West	ON	QC	East	Dgnos	Not Dgnos	Family Mbr	Caregvr	Conc	Alone	Family	Live w. Other	Dep	Bipol Dis	Schphr	Psnlty Dis	Eating Dis	PTSD	Anx Dis	Prov	Priv	Both	None	Yes	No
7 - Completely effective	9	10	9	3	11	10	10	9	8	10	11	0	4	5	0	8	13	8	9	10	10	7	4	7	8	6	15	12	6	6	16
6	26	24	26	28	23	28	25	26	24	26	27	0	23	17	0	24	29	27	26	30	27	21	25	22	25	24	30	27	30	25	28
5	25	28	25	21	29	22	25	25	19	25	25	0	25	24	0	30	23	30	26	25	33	26	24	26	26	25	18	26	18	27	22
4	15	12	15	15	16	15	16	15	22	14	14	0	16	25	0	16	14	10	15	17	14	21	19	20	16	17	14	14	18	16	13
3	10	10	10	13	9	10	10	10	8	9	10	0	12	8	0	9	10	10	11	8	9	12	13	12	11	10	8	10	15	11	8
2	6	7	5	6	4	7	4	6	11	7	5	0	7	5	0	5	5	7	6	5	2	6	6	6	5	6	7	5	6	5	6
1 - Not at all effective	5	3	5	6	4	4	4	4	5	6	4	0	6	7	0	4	3	5	4	4	1	5	4	6	4	7	4	3	3	6	3
Don't know	4	6	4	7	4	3	5	4	3	4	3	0	6	8	0	5	3	3	4	1	3	2	4	2	5	6	4	4	3	4	5
SAMPLE SIZE (#)	1359	213	1130	231	553	575	496	658	37	163	975	0	325	59	0	237	638	92	948	311	86	131	145	251	812	507	91	728	33	883	476
TOP 2 BOX (6-7)	35	35	36	32	34	38	35	35	32	36	39	.	27	22	.	31	42	35	34	40	37	27	29	29	32	29	45	38	36	31	44
TOP 3 BOX (5-7)	60	62	60	53	63	61	60	60	51	61	64	.	52	46	.	61	65	65	60	65	70	53	53	55	58	54	63	65	55	57	66
MIDDLE 3 BOX (3-5)	50	50	50	49	54	47	51	50	49	47	49	.	53	58	.	55	47	50	52	50	56	59	57	58	53	52	40	50	52	54	43
BOTTOM 2 BOX (1-2)	10	9	10	12	8	11	9	10	16	13	9	.	14	12	.	9	8	12	10	9	3	11	10	11	10	13	11	8	9	11	9
BOTTOM 3 BOX (1-3)	20	20	20	25	17	21	19	21	24	21	18	.	25	20	.	18	18	22	21	17	13	24	23	23	21	23	19	18	24	22	16
BOTTOM 5 BOX (1-5)	60	60	60	61	62	58	60	60	65	60	58	.	66	69	.	64	55	62	62	59	59	70	67	69	62	65	51	58	61	65	51
MEAN	4.7	4.8	4.7	4.5	4.8	4.7	4.8	4.7	4.5	4.7	4.9	.	4.4	4.4	.	4.7	4.9	4.7	4.7	4.9	5.0	4.5	4.5	4.5	4.7	4.5	4.9	4.9	4.6	4.6	5.0
MEDIAN	5.0	5.0	5.0	5.0	5.0	5.0	5.0	5.0	5.0	5.0	5.0	.	5.0	4.5	.	5.0	5.0	5.0	5.0	5.0	5.0	5.0	5.0	5.0	5.0	5.0	5.0	5.0	5.0	5.0	5.0

*** Don't know is removed from the calculation of the mean & median.

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TABLE 19:

[IF Q18=1,2,3,4, OR 5] Why do you believe the medication has not been completely effective?

	OVERALL %	GENDER		AGE			REGION				STATUS				LIVING ARRANGEMENT (MENTAL ILLNESS ONLY)			TYPE OF MENTAL ILLNESS						HEALTH COVERAGE				COST A BARRIER?			
		Male	Female	14-29	30-49	50+	West	ON	QC	East	Dgnos	Not Dgnos	Family Mbr	Caregvr	Conc	Alone	Family	Live w. Other	Dep	Bipol Dis	Schphr	Psnty Dis	Eating Dis	PTSD	Anx Dis	Prov	Priv	Both	None	Yes	No
Symptoms haven't gone away/Still experiencing symptoms	34	35	33	29	36	33	30	36	36	37	34	0	32	33	0	39	32	31	33	33	48	38	38	30	33	35	29	33	36	33	36
Negative/too many side effects	18	15	17	24	19	14	20	15	27	22	19	0	15	17	0	18	19	21	17	21	20	25	13	14	18	16	16	20	0	21	10
Medication alone isn't enough/Medication doesn't treat the cause	17	14	18	14	20	15	19	15	18	18	18	0	13	25	0	23	16	13	18	18	0	13	20	22	18	16	23	16	18	18	14
Dosage/medication not right/Difficulty regulating/finding right medication	13	5	15	19	14	10	15	13	18	10	14	0	13	0	0	13	15	15	13	18	16	16	7	14	14	11	23	14	9	12	16
Medication resistant/Medication doesn't work for me/my illness	10	12	10	6	8	15	10	11	0	7	12	0	3	13	0	16	12	5	11	11	8	9	12	13	9	11	3	10	9	8	14
Lack proper medical care along with medication/ Possible misdiagnosis	4	4	4	4	3	5	3	4	9	7	3	0	7	4	0	2	4	0	4	3	0	7	0	3	4	3	6	4	9	4	3
Patient refuses medication/treatment/Compliance difficulties	4	5	3	2	4	4	2	5	0	3	2	0	9	4	0	0	3	0	2	4	12	4	3	3	2	5	6	2	0	3	4
Medication seemed to make symptoms worse	2	2	2	4	3	1	2	3	0	0	3	0	1	0	0	0	3	10	3	1	0	2	2	2	3	3	0	2	0	3	1
Prefer to make lifestyle changes/use alternative treatment methods	2	0	2	0	2	2	1	2	0	3	2	0	1	4	0	1	3	0	2	3	0	0	0	1	1	1	0	2	0	1	3
Other	8	15	6	7	4	12	8	9	9	2	5	0	15	13	0	3	5	8	7	8	12	5	5	6	6	10	3	6	9	6	10
Don't know/No answer	5	11	4	2	3	8	3	6	9	3	5	0	4	4	0	3	6	3	6	2	0	4	7	2	6	3	0	6	9	4	6
SAMPLE SIZE (#)	500	85	404	101	209	190	186	242	11	60	349	0	127	24	0	90	217	39	350	120	25	55	60	99	314	202	31	256	11	347	153

Random 500 coded.

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TABLE 20:

[IF Q16=YES] Do [you/your family member/the person you care for] take your/their medications as prescribed?

	OVERALL %	GENDER		AGE			REGION				STATUS					LIVING ARRANGEMENT (MENTAL ILLNESS ONLY)			TYPE OF MENTAL ILLNESS							HEALTH COVERAGE				COST A BARRIER?	
		Male	Female	14-29	30-49	50+	West	ON	QC	East	Dgnos	Not Dgnos	Family Mbr	Caregvr	Conc	Alone	Family	Live w. Other	Dep	Bipol Dis	Schphr	Psnty Dis	Eating Dis	PTSD	Anx Dis	Prov	Priv	Both	None	Yes	No
Yes, all of the time	70	75	69	64	71	72	69	71	68	71	76	0	54	63	0	76	78	60	71	70	62	63	60	67	70	64	68	74	70	68	73
Yes, most of the time	24	19	25	29	24	22	24	23	24	24	20	0	34	31	0	20	18	34	24	25	34	31	34	29	24	27	24	21	27	26	21
Rarely or never	6	6	6	7	6	6	7	6	8	5	5	0	11	7	0	4	4	7	5	5	5	6	6	4	6	8	8	5	3	6	7
SAMPLE SIZE (#)	1359	213	1130	231	553	575	496	658	37	163	975	0	325	59	0	237	638	92	948	311	86	131	145	251	812	507	91	728	33	883	476

TABLE 21:

[Q6=1, 3, OR 4] What type of information does [your/ your family member's/the person you care for's] health care professional usually provide about [your/their] medication(s)?

	OVERALL %	GENDER		AGE			REGION				STATUS					LIVING ARRANGEMENT (MENTAL ILLNESS ONLY)			TYPE OF MENTAL ILLNESS							HEALTH COVERAGE				COST A BARRIER?	
		Male	Female	14-29	30-49	50+	West	ON	QC	East	Dgnos	Not Dgnos	Family Mbr	Caregvr	Conc	Alone	Family	Live w. Other	Dep	Bipol Dis	Schphr	Psnty Dis	Eating Dis	PTSD	Anx Dis	Prov	Priv	Both	None	Yes	No
Length of time before medications start working	65	62	65	69	68	60	65	64	65	67	72	0	48	53	0	68	73	75	70	63	37	56	63	61	69	57	70	71	56	65	66
Side effects	63	64	62	69	66	56	59	66	43	63	66	0	53	67	0	58	68	70	65	62	51	55	63	60	64	53	64	70	59	60	68
How long medications need to be taken	36	41	35	32	35	39	39	34	30	37	37	0	34	40	0	32	39	33	36	42	35	27	28	34	36	33	35	39	31	33	43
Offers choices of medications and explains the pros and cons of each	33	36	33	35	33	32	30	34	25	38	35	0	26	38	0	36	36	29	33	38	25	30	33	31	33	29	40	37	17	31	38
How long medications last after being taken	23	28	22	19	22	26	22	22	28	28	22	0	25	30	0	19	24	20	24	24	16	22	22	24	23	20	22	26	19	22	26
Alternatives to medication	18	14	18	23	16	17	15	19	18	19	19	0	12	23	0	21	18	22	18	15	8	16	19	17	19	15	17	20	12	16	21
Allergic reactions	17	21	16	20	16	17	14	18	13	24	17	0	16	18	0	15	18	17	17	24	7	19	17	18	18	14	19	19	15	16	19
Not currently on medication	1	1	1	2	1	1	1	1	0	1	1	0	1	0	0	1	1	2	1	0	0	1	2	1	1	1	3	1	0	1	2
Taking medication safely/Interactions/Weaning off	1	1	1	1	1	1	1	1	0	1	1	0	1	1	0	1	1	1	1	1	0	0	1	0	1	1	1	1	2	1	1
Maintenance visits only/No information required	1	0	1	0	1	1	1	0	0	1	1	0	0	1	0	1	0	3	1	1	1	0	1	1	0	1	0	1	2	1	1
Dosage	1	0	1	1	0	1	1	0	0	1	1	0	0	1	0	0	1	0	1	1	2	1	1	0	1	0	0	1	0	1	0
Only answers specific questions	1	0	1	0	1	1	0	1	0	1	1	0	0	0	0	1	1	1	1	1	0	1	1	1	1	0	0	1	0	1	0
Information from pharmacist/pharmacy	0	0	0	0	0	1	0	0	0	1	0	0	0	0	0	1	0	0	1	0	1	0	0	0	0	0	1	0	0	0	1
Other	3	3	3	1	2	5	2	3	0	2	2	0	4	4	0	2	2	1	2	5	6	2	2	4	2	3	1	3	2	2	4
Nothing	13	15	13	10	13	14	14	12	18	13	12	0	15	16	0	16	11	11	11	12	22	20	11	16	12	18	10	9	19	14	11
Don't know/Not sure	4	5	4	3	3	6	5	4	10	5	1	0	15	7	0	1	1	0	4	6	16	6	5	2	3	6	4	3	5	4	5
SAMPLE SIZE (#)	1663	259	1375	301	675	687	597	825	40	196	1167	0	423	73	0	293	748	116	1155	378	106	183	183	327	994	661	110	833	59	1126	537

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TABLE 22:
[IF Q6=1,2,3, OR 4] Which of the following facilities or services [have/has] [you/your family member/the person you care for] been to because of mental health issues?

	OVERALL %	GENDER		AGE			REGION				STATUS				LIVING ARRANGEMENT (MENTAL ILLNESS ONLY)			TYPE OF MENTAL ILLNESS							HEALTH COVERAGE				COST A BARRIER?		
		Male	Female	14-29	30-49	50+	West	ON	QC	East	Dgnos	Not Dgnos	Family Mbr	Caregvr	Conc	Alone	Family	Live w. Other	Dep	Bipol Dis	Schphr	Psnty Dis	Eating Dis	PTSD	Anx Dis	Prov	Priv	Both	None	Yes	No
Community counselling centre/facility	53	52	53	57	57	48	55	52	31	54	57	37	49	42	0	58	53	60	54	58	48	69	61	65	59	55	46	53	43	56	47
Hospital emergency room	51	47	51	50	48	53	48	52	52	50	50	11	63	67	0	53	42	49	48	72	83	75	52	58	54	59	46	46	37	52	47
Support services	49	49	49	51	51	47	49	49	38	52	52	26	49	55	0	56	45	60	50	53	57	68	59	62	54	51	47	48	47	51	45
Walk-in clinic	31	30	30	47	33	22	35	27	42	33	33	20	30	29	0	33	28	48	32	37	30	45	40	38	35	34	30	28	37	36	21
Psychologist/Psychiatrist/Private/Professional therapy/ Private counselling	11	8	11	6	10	13	11	10	17	12	12	10	6	14	0	15	11	10	11	8	4	4	8	10	10	8	11	13	4	10	12
Mental health team/services/clinic/hospital/Inpatient treatment/facility/Psychiatric ward/hospital/Residential treatment	9	9	9	6	8	11	10	9	6	5	9	1	9	15	0	9	8	7	8	10	12	9	14	12	10	10	6	8	12	9	8
GP/Family doctor	4	4	4	3	5	5	5	4	4	5	4	9	2	4	0	4	6	2	4	3	2	2	2	3	4	3	5	5	1	4	6
Employee assistance program	1	2	1	0	2	1	1	1	2	0	1	1	1	1	0	2	1	1	1	1	1	1	0	1	1	0	3	2	0	1	1
Outpatient hospital care/Day programs	1	1	1	0	1	2	0	1	2	2	1	0	2	0	0	1	1	1	1	1	1	1	1	1	1	1	1	1	0	1	1
School/university-based programs/clinic	1	1	1	3	1	0	0	1	2	1	1	3	0	1	0	2	1	2	1	0	1	1	2	1	1	1	1	1	1	1	0
Group counselling/Peer support/Self-help/Church support	1	1	1	0	1	1	1	1	0	1	1	1	0	0	0	1	1	1	1	2	2	2	0	1	1	1	2	1	0	1	1
Crisis team/services/centre/Help line	1	0	0	1	0	1	0	1	0	0	0	1	1	3	0	0	1	0	0	1	2	1	0	1	0	1	1	0	0	1	0
Eating disorder program/clinic	1	0	1	1	0	1	0	1	0	0	1	0	1	0	0	0	1	1	1	1	0	0	5	1	1	1	0	0	0	1	0
Alternative treatments/Naturopath	0	0	0	0	0	0	0	1	0	0	0	0	3	0	0	0	0	1	0	0	0	0	0	1	1	1	0	0	0	0	0
Other	2	3	2	2	2	3	3	2	4	0	2	0	4	4	0	3	1	0	2	3	8	3	3	3	2	3	2	2	3	2	2
None	3	3	3	5	3	3	3	4	2	2	2	19	3	0	0	1	5	3	4	1	0	1	5	1	2	3	5	3	6	3	4
Don't know	0	0	0	1	0	0	0	0	0	0	0	0	1	0	0	0	0	0	0	1	1	1	0	0	0	1	0	0	1	0	1
SAMPLE SIZE (#)	1810	285	1493	359	730	721	651	888	48	218	1167	147	423	73	0	311	858	134	1272	385	106	195	214	348	994	714	119	909	68	1230	580

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TABLE 23:

[IF Q22=4] What type of support services, other than health professionals, do [you/your family member/the person you care for] use to help with mental illness?

	OVERALL %	GENDER		AGE			REGION				STATUS				LIVING ARRANGEMENT (MENTAL ILLNESS ONLY)			TYPE OF MENTAL ILLNESS						HEALTH COVERAGE				COST A BARRIER?			
		Male	Female	14-29	30-49	50+	West	ON	QC	East	Dgnos	Not Dgnos	Family Mbr	Caregvr	Conc	Alone	Family	Live w. Other	Dep	Bipol Dis	Schphr	Psnlty Dis	Eating Dis	PTSD	Anx Dis	Prov	Priv	Both	None	Yes	No
Peer support group	36	40	35	41	36	34	36	39	22	27	42	39	24	15	0	42	39	50	39	32	25	38	47	47	38	35	29	38	50	39	31
Community mental health organization	35	46	33	38	35	34	32	38	28	35	35	21	39	33	0	36	32	40	34	41	52	46	33	42	37	39	30	32	38	37	31
Online forums	29	25	29	44	31	19	26	31	50	24	35	45	11	15	0	32	37	41	32	29	10	36	43	38	32	26	34	31	31	33	19
Self-help group	17	22	17	13	17	20	15	18	17	18	18	21	16	5	0	22	16	23	18	18	10	20	27	23	18	17	16	17	16	19	13
Tele-mental health	5	6	5	9	6	3	4	7	6	3	6	8	4	0	0	4	6	10	6	6	3	7	6	8	6	5	2	6	3	6	5
Friends/Family	5	6	5	7	3	6	6	5	0	3	6	5	3	8	0	7	5	3	4	7	3	5	4	4	4	4	7	6	3	5	5
Therapy/Psychologist/Psychiatrist/Private counselling/ Employee assistance program	4	4	4	1	6	3	2	6	6	3	4	3	3	3	0	3	6	0	4	3	0	2	4	3	4	3	5	5	0	4	3
Self-help/Research/Reading	3	6	3	1	4	4	4	3	0	4	4	3	2	0	0	3	4	4	3	2	0	4	2	4	4	3	0	4	6	3	3
Yoga/Meditation/Mindfulness/Reiki/Massage therapy	1	1	1	3	1	1	1	1	11	2	1	3	1	0	0	2	1	5	1	0	0	2	0	1	2	0	1	0	1	1	
Other	5	4	5	4	3	7	6	4	6	4	3	9	10	0	4	2	3	4	4	12	6	6	6	2	4	5	0	5	3	4	6
None of the above	22	19	23	20	23	22	24	20	17	25	19	16	31	33	0	17	20	16	22	22	28	17	17	14	21	22	18	23	16	19	31
Don't know/No answer	0	1	0	0	0	1	0	0	0	3	1	0	0	0	0	1	0	3	1	1	0	1	0	1	1	1	2	0	0	0	0
SAMPLE SIZE (#)	891	140	726	182	369	340	321	436	18	113	607	38	206	40	0	173	383	80	641	203	60	133	127	216	541	363	56	440	32	632	259

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TABLE 24a-h:

[TOP 3 BOX SUMMARY] - [IF Q6 = 1, 2, 3 OR 4] Based on your experience, how important are each of the following services to those experiencing mental health issues?

	OVERALL %	GENDER		AGE			REGION				STATUS				LIVING ARRANGEMENT (MENTAL ILLNESS ONLY)			TYPE OF MENTAL ILLNESS						HEALTH COVERAGE				COST A BARRIER?			
		Male	Female	14-29	30-49	50+	West	ON	QC	East	Dgnos	Not Dgnos	Family Mbr	Caregvr	Conc	Alone	Family	Live w. Other	Dep	Bipol Dis	Schphr	Psnlty Dis	Eating Dis	PTSD	Anx Dis	Prov	Priv	Both	None	Yes	No
Access to care	96	92	97	96	97	95	95	96	96	97	97	92	96	96	.	96	96	98	97	96	94	97	97	97	98	96	95	97	94	97	94
Counselling	93	87	95	92	95	92	92	94	90	94	94	88	94	92	.	92	94	94	95	92	87	96	96	95	95	92	94	94	87	94	91
Psychiatric services	85	81	87	84	86	86	86	85	94	85	84	81	89	89	.	85	85	81	85	92	92	88	87	86	86	84	83	87	87	86	85
Psychological services	89	83	90	91	90	86	88	88	98	92	90	87	88	85	.	88	90	91	90	90	84	90	89	90	91	88	90	90	87	92	83
Treatment with medications	81	80	82	72	83	84	80	82	87	81	84	56	83	79	.	81	81	76	81	88	95	79	76	80	84	79	82	84	68	81	82
Community mental health support	81	75	82	82	82	79	81	80	77	85	79	80	85	82	.	76	80	84	82	77	87	85	83	82	84	83	87	78	82	83	76
Peer support group	70	74	69	72	69	70	71	70	73	69	69	73	73	71	.	69	69	74	70	68	80	74	74	73	71	73	68	68	69	73	65
Community programs	76	65	78	76	76	75	74	76	75	80	74	81	78	77	.	72	75	77	77	75	74	80	79	79	78	76	77	75	78	79	69

TABLE 24a:

[IF Q6 = 1, 2, 3 OR 4] Based on your experience, how important are each of the following services to those experiencing mental health issues?

Treatment with medications.

	OVERALL %	GENDER		AGE			REGION				STATUS				LIVING ARRANGEMENT (MENTAL ILLNESS ONLY)			TYPE OF MENTAL ILLNESS						HEALTH COVERAGE				COST A BARRIER?			
		Male	Female	14-29	30-49	50+	West	ON	QC	East	Dgnos	Not Dgnos	Family Mbr	Caregvr	Conc	Alone	Family	Live w. Other	Dep	Bipol Dis	Schphr	Psnlty Dis	Eating Dis	PTSD	Anx Dis	Prov	Priv	Both	None	Yes	No
7 - Critically important	49	47	50	35	48	56	47	49	48	51	49	27	54	59	0	44	48	42	47	61	73	44	42	48	50	46	55	50	41	47	53
6	18	20	18	15	21	16	17	19	17	18	19	12	17	11	0	18	19	15	18	17	15	15	14	17	18	16	16	20	16	18	18
5	15	12	15	22	14	12	16	14	23	11	16	18	12	10	0	20	14	19	16	10	8	21	20	14	15	16	12	14	10	16	11
4	9	8	9	13	9	7	9	9	2	11	8	18	9	10	0	9	8	13	9	6	4	8	9	9	7	9	4	9	16	9	9
3	3	4	3	3	3	3	3	2	6	4	2	3	4	8	0	2	2	2	3	1	0	3	4	5	3	2	8	3	6	3	3
2	2	2	2	2	1	2	2	2	0	0	1	7	1	0	0	2	2	2	2	1	1	1	2	1	1	2	1	1	0	2	2
1 - Not at all important	2	3	1	3	1	2	2	2	0	0	2	4	0	1	0	2	2	3	1	1	0	3	3	2	2	3	1	1	0	2	1
Don't know	3	4	3	6	3	3	5	3	4	3	3	12	3	1	0	5	3	4	4	2	0	6	6	3	3	5	4	2	10	3	4
SAMPLE SIZE (#)	1810	285	1493	359	730	721	651	888	48	218	1167	147	423	73	0	311	858	134	1272	385	106	195	214	348	994	714	119	909	68	1230	580
TOP 2 BOX (6-7)	67	67	67	50	70	72	64	68	65	70	68	38	72	70	.	62	68	57	65	78	88	58	56	66	69	63	71	70	57	65	71
TOP 3 BOX (5-7)	81	80	82	72	83	84	80	82	87	81	84	56	83	79	.	81	81	76	81	88	95	79	76	80	84	79	82	84	68	81	82
MIDDLE 3 BOX (3-5)	26	25	26	38	25	22	28	25	31	27	26	39	25	27	.	31	25	34	28	17	11	32	33	28	26	27	24	26	32	28	22
BOTTOM 2 BOX (1-2)	3	5	3	6	2	3	3	4	0	1	3	11	1	1	.	3	4	5	3	2	1	4	5	3	3	5	2	2	0	4	3
BOTTOM 3 BOX (1-3)	6	8	6	9	5	6	7	6	6	5	6	14	5	10	.	5	7	7	6	3	1	7	9	8	6	8	9	5	6	7	5
MEAN	5.9	5.9	6.0	5.5	6.0	6.1	5.9	5.9	6.0	6.0	6.0	5.0	6.1	6.0	.	5.9	5.9	5.7	5.9	6.3	6.5	5.8	5.7	5.9	6.0	5.8	6.0	6.0	5.8	5.9	6.1
MEDIAN	7.0	6.0	7.0	6.0	6.0	7.0	6.0	7.0	6.5	7.0	7.0	5.0	7.0	7.0	.	6.0	7.0	6.0	6.0	7.0	7.0	6.0	6.0	6.0	7.0	6.0	7.0	7.0	6.0	6.0	7.0

*** Don't know is removed from the calculation of the mean & median.

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TABLE 24b:

[IF Q6 = 1, 2, 3 OR 4] Based on your experience, how important are each of the following services to those experiencing mental health issues?

Psychiatric services.

	OVERALL %	GENDER		AGE			REGION				STATUS					LIVING ARRANGEMENT (MENTAL ILLNESS ONLY)			TYPE OF MENTAL ILLNESS						HEALTH COVERAGE				COST A BARRIER?		
		Male	Female	14-29	30-49	50+	West	ON	QC	East	Dgnos	Not Dgnos	Family Mbr	Caregvr	Conc	Alone	Family	Live w. Other	Dep	Bipol Dis	Schphr	Psnlty Dis	Eating Dis	PTSD	Anx Dis	Prov	Priv	Both	None	Yes	No
7 - Critically important	60	51	63	57	60	62	61	59	71	62	60	53	64	67	0	59	60	54	60	71	67	66	65	64	63	60	60	61	62	62	58
6	15	18	14	15	15	15	15	15	8	16	15	17	16	12	0	14	15	17	14	12	18	12	13	14	14	14	16	15	15	15	15
5	10	12	10	12	10	9	10	10	15	7	10	11	10	10	0	12	10	10	10	9	8	10	9	9	10	8	11	10	9	12	
4	6	8	6	7	6	6	5	6	2	9	7	7	5	5	0	6	6	10	7	3	6	6	7	6	7	3	6	7	6	6	
3	2	4	2	3	2	2	2	2	2	3	3	3	2	4	0	3	3	3	3	2	2	2	1	2	2	3	3	2	1	3	2
2	1	2	1	1	1	2	1	1	2	0	1	1	1	0	0	1	1	2	1	0	0	1	0	1	1	1	1	0	1	2	
1 - Not at all important	1	1	1	1	1	1	1	1	0	0	1	1	0	1	0	1	1	1	1	1	0	0	0	1	1	1	2	1	0	1	1
Don't know	4	5	4	5	4	3	5	4	0	2	4	7	3	0	0	5	4	2	4	2	0	4	3	3	5	4	8	3	4	3	5
SAMPLE SIZE (#)	1810	285	1493	359	730	721	651	888	48	218	1167	147	423	73	0	311	858	134	1272	385	106	195	214	348	994	714	119	909	68	1230	580
TOP 2 BOX (6-7)	75	69	77	72	76	77	76	75	79	78	74	70	79	79	.	73	75	72	75	83	85	78	79	77	77	75	76	76	76	76	73
TOP 3 BOX (5-7)	85	81	87	84	86	86	86	85	94	85	84	81	89	89	.	85	85	81	85	92	92	88	87	86	86	84	83	87	87	86	85
MIDDLE 3 BOX (3-5)	19	23	18	22	18	17	18	19	19	19	19	21	17	19	.	21	18	22	19	15	15	17	18	18	16	19	14	19	19	18	20
BOTTOM 2 BOX (1-2)	2	4	2	1	2	3	2	2	2	0	3	2	1	1	.	2	2	4	2	1	0	1	1	2	2	3	3	2	0	2	2
BOTTOM 3 BOX (1-3)	5	7	4	4	4	5	5	5	4	4	5	5	3	5	.	5	5	7	5	3	2	3	2	4	4	5	6	4	1	5	4
MEAN	6.2	6.0	6.3	6.2	6.2	6.2	6.2	6.2	6.4	6.3	6.2	6.1	6.4	6.3	.	6.2	6.2	6.0	6.2	6.4	6.4	6.4	6.3	6.3	6.3	6.2	6.3	6.2	6.3	6.2	6.2
MEDIAN	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	.	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0

*** Don't know is removed from the calculation of the mean & median.

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TABLE 24c:

[IF Q6 = 1, 2, 3 OR 4] Based on your experience, how important are each of the following services to those experiencing mental health issues?

Counselling.

	OVERALL %	GENDER		AGE			REGION				STATUS					LIVING ARRANGEMENT (MENTAL ILLNESS ONLY)			TYPE OF MENTAL ILLNESS						HEALTH COVERAGE				COST A BARRIER?			
		Male	Female	14-29	30-49	50+	West	ON	QC	East	Dgnos	Not Dgnos	Family Mbr	Caregvr	Conc	Alone	Family	Live w. Other	Dep	Bipol Dis	Schphr	Psnlty Dis	Eating Dis	PTSD	Anx Dis	Prov	Priv	Both	None	Yes	No	
7 - Critically important	71	57	74	69	75	68	68	73	69	73	70	73	73	78	0	68	70	73	72	69	64	77	77	77	74	70	72	73	63	76	62	
6	15	20	14	17	14	15	16	15	17	11	16	14	14	10	0	18	15	12	15	15	17	13	12	11	15	16	13	14	15	13	19	
5	7	10	7	6	7	9	8	7	4	9	9	2	6	4	0	6	9	9	7	8	6	6	7	6	7	6	9	8	9	6	10	
4	3	7	2	3	2	4	3	3	4	3	2	5	3	7	0	3	3	3	3	4	6	2	1	3	2	3	3	3	3	3	3	
3	1	2	1	1	1	1	1	1	2	2	1	2	0	1	0	2	2	0	1	2	4	1	1	0	1	1	1	1	7	1	2	
2	1	1	1	1	0	1	0	1	0	0	1	1	1	0	0	1	0	0	1	0	1	0	0	1	1	0	1	0	0	0	1	
1 - Not at all important	0	0	0	1	0	0	1	0	0	0	1	0	0	0	0	0	0	1	0	1	1	0	0	0	0	1	0	0	0	0	1	
Don't know	2	2	1	2	1	2	2	1	4	1	1	4	2	0	0	2	1	1	2	1	2	2	2	2	1	2	3	1	3	2	2	
SAMPLE SIZE (#)	1810	285	1493	359	730	721	651	888	48	218	1167	147	423	73	0	311	858	134	1272	385	106	195	214	348	994	714	119	909	68	1230	580	
TOP 2 BOX (6-7)	86	77	87	86	89	83	84	87	85	85	85	86	87	88	.	86	85	85	87	84	81	90	89	88	89	86	85	87	78	88	81	
TOP 3 BOX (5-7)	93	87	95	92	95	92	92	94	90	94	94	88	94	92	.	92	94	94	95	92	87	96	96	95	95	92	94	94	87	94	91	
MIDDLE 3 BOX (3-5)	11	20	10	10	10	14	12	10	10	14	13	9	9	12	.	11	13	12	10	14	15	8	9	9	10	11	13	12	19	10	15	
BOTTOM 2 BOX (1-2)	1	1	1	2	1	1	1	1	0	0	1	1	1	0	.	1	1	1	1	1	2	0	0	1	1	1	0	1	0	0	2	
BOTTOM 3 BOX (1-3)	2	4	2	3	2	2	2	2	2	2	2	3	1	1	.	3	2	1	1	3	6	1	1	1	2	2	1	2	7	1	4	
MEAN	6.5	6.2	6.6	6.5	6.6	6.4	6.5	6.5	6.5	6.5	6.5	6.5	6.6	6.6	.	6.5	6.5	6.5	6.6	6.4	6.3	6.7	6.6	6.6	6.5	6.6	6.5	6.3	6.6	6.3	6.3	
MEDIAN	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	.	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0

*** Don't know is removed from the calculation of the mean & median.

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TABLE 24d:

[IF Q6 = 1, 2, 3 OR 4] Based on your experience, how important are each of the following services to those experiencing mental health issues?

Peer support group.

	OVERALL %	GENDER		AGE			REGION				STATUS					LIVING ARRANGEMENT (MENTAL ILLNESS ONLY)			TYPE OF MENTAL ILLNESS						HEALTH COVERAGE				COST A BARRIER?		
		Male	Female	14-29	30-49	50+	West	ON	QC	East	Dgnos	Not Dgnos	Family Mbr	Caregvr	Conc	Alone	Family	Live w. Other	Dep	Bipol Dis	Schphr	Psnlty Dis	Eating Dis	PTSD	Anx Dis	Prov	Priv	Both	None	Yes	No
7 - Critically important	33	31	34	30	34	34	34	33	31	33	30	44	37	41	0	30	33	28	34	31	39	34	37	35	33	36	31	31	34	35	29
6	19	23	18	22	18	18	19	18	23	22	18	18	21	15	0	20	16	25	18	19	22	22	16	17	18	19	18	19	15	19	18
5	19	20	18	20	18	18	18	20	19	15	21	10	16	15	0	19	19	22	18	18	20	18	21	21	20	18	18	18	21	19	18
4	12	7	12	13	12	10	10	12	15	15	11	14	10	16	0	12	13	6	12	12	6	13	12	10	12	9	13	13	13	11	13
3	5	5	5	5	6	5	5	5	4	6	6	4	4	3	0	5	5	4	5	5	7	4	6	5	5	8	5	3	5	5	
2	3	3	3	2	3	3	2	3	2	3	3	1	2	0	0	3	3	3	3	4	1	1	1	3	2	3	2	3	1	2	4
1 - Not at all important	2	3	2	2	2	3	2	2	0	2	3	0	1	3	0	4	2	3	2	3	2	2	1	2	2	0	3	3	2	3	
Don't know	8	7	8	7	8	9	9	8	6	5	8	8	9	7	0	8	7	10	8	7	5	6	5	6	8	8	9	8	10	8	9
SAMPLE SIZE (#)	1810	285	1493	359	730	721	651	888	48	218	1167	147	423	73	0	311	858	134	1272	385	106	195	214	348	994	714	119	909	68	1230	580
TOP 2 BOX (6-7)	52	54	51	52	52	52	53	50	54	54	48	63	58	56	.	50	49	52	51	50	60	56	53	52	50	54	50	50	49	53	48
TOP 3 BOX (5-7)	70	74	69	72	69	70	71	70	73	69	69	73	73	71	.	69	69	74	70	68	80	74	74	73	71	73	68	68	69	73	65
MIDDLE 3 BOX (3-5)	35	33	35	38	36	34	34	36	38	35	38	28	30	34	.	36	37	32	36	35	32	35	39	37	37	32	39	37	37	35	36
BOTTOM 2 BOX (1-2)	5	6	5	3	5	6	5	5	2	6	6	1	3	3	.	6	6	6	4	8	3	3	3	5	5	5	2	6	4	4	7
BOTTOM 3 BOX (1-3)	10	11	10	8	11	10	10	10	6	11	12	5	7	5	.	12	11	10	10	13	9	7	9	10	10	9	11	7	9	12	
MEAN	5.5	5.5	5.5	5.5	5.5	5.5	5.5	5.5	5.6	5.4	5.4	5.9	5.7	5.7	.	5.4	5.4	5.5	5.5	5.3	5.7	5.6	5.6	5.5	5.5	5.6	5.5	5.4	5.5	5.6	5.3
MEDIAN	6.0	6.0	6.0	6.0	6.0	6.0	6.0	6.0	6.0	6.0	6.0	6.0	6.0	6.0	.	6.0	6.0	6.0	6.0	6.0	6.0	6.0	6.0	6.0	6.0	6.0	6.0	6.0	6.0	6.0	6.0

*** Don't know is removed from the calculation of the mean & median.

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TABLE 24e:

[IF Q6 = 1, 2, 3 OR 4] Based on your experience, how important are each of the following services to those experiencing mental health issues?

Community mental health support.

	OVERALL %	GENDER		AGE			REGION				STATUS					LIVING ARRANGEMENT (MENTAL ILLNESS ONLY)			TYPE OF MENTAL ILLNESS						HEALTH COVERAGE				COST A BARRIER?		
		Male	Female	14-29	30-49	50+	West	ON	QC	East	Dgnos	Not Dgnos	Family Mbr	Caregvr	Conc	Alone	Family	Live w. Other	Dep	Bipol Dis	Schphr	Psnlty Dis	Eating Dis	PTSD	Anx Dis	Prov	Priv	Both	None	Yes	No
7 - Critically important	48	34	51	48	47	50	49	47	40	52	44	57	55	58	0	42	46	49	49	45	56	56	52	51	51	52	50	45	49	50	43
6	20	21	20	23	20	18	20	20	31	19	21	14	19	18	0	22	20	21	20	20	19	19	19	20	20	21	18	19	19	20	21
5	13	19	11	12	15	11	12	14	6	13	14	8	11	7	0	12	14	15	13	12	12	10	12	12	13	10	19	14	15	13	12
4	6	7	6	6	7	6	6	7	13	5	6	7	6	5	0	6	7	3	6	9	4	7	6	6	5	1	8	4	6	7	
3	3	5	3	3	2	4	2	4	0	4	3	3	3	4	0	3	3	3	3	4	6	2	4	3	2	4	2	3	1	2	5
2	1	2	1	1	2	2	1	1	0	2	2	1	0	1	0	2	2	1	1	2	0	2	1	1	1	2	2	1	1	2	
1 - Not at all important	1	2	1	1	1	2	1	1	0	0	1	1	0	4	0	1	1	1	1	1	1	0	1	1	1	0	1	3	1	2	
Don't know	8	8	7	8	7	8	9	7	10	5	9	9	5	3	0	12	8	8	8	7	1	6	5	7	6	7	9	8	7	9	
SAMPLE SIZE (#)	1810	285	1493	359	730	721	651	888	48	218	1167	147	423	73	0	311	858	134	1272	385	106	195	214	348	994	714	119	909	68	1230	580
TOP 2 BOX (6-7)	68	56	70	70	67	68	69	66	71	72	65	71	74	75	.	64	66	69	69	65	75	75	71	70	71	73	67	64	68	70	64
TOP 3 BOX (5-7)	81	75	82	82	82	79	81	80	77	85	79	80	85	82	.	76	80	84	82	77	87	85	83	82	84	83	87	78	82	83	76
MIDDLE 3 BOX (3-5)	22	32	20	21	24	21	20	24	19	22	24	18	20	16	.	22	24	21	22	25	22	19	21	21	20	19	22	25	21	21	24
BOTTOM 2 BOX (1-2)	2	5	2	1	2	3	2	3	0	2	3	1	1	5	.	3	3	1	2	3	3	0	3	2	2	1	2	3	4	2	3
BOTTOM 3 BOX (1-3)	6	10	5	4	4	7	5	6	0	6	6	4	3	10	.	6	6	4	5	7	8	2	7	5	4	5	3	6	6	4	9
MEAN	6.0	5.6	6.1	6.1	6.0	6.0	6.1	6.0	6.1	6.1	5.9	6.2	6.2	6.0	.	5.9	6.0	6.1	6.1	5.9	6.1	6.3	6.1	6.1	6.2	6.2	5.9	6.0	6.1	5.8	
MEDIAN	7.0	6.0	7.0	7.0	7.0	7.0	7.0	7.0	6.0	7.0	6.0	7.0	7.0	7.0	.	6.0	6.0	7.0	7.0	6.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	6.0	7.0	7.0	6.0

*** Don't know is removed from the calculation of the mean & median.

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TABLE 24f:

[IF Q6 = 1, 2, 3 OR 4] Based on your experience, how important are each of the following services to those experiencing mental health issues?

Access to care.

	OVERALL %	GENDER		AGE			REGION				STATUS					LIVING ARRANGEMENT (MENTAL ILLNESS ONLY)			TYPE OF MENTAL ILLNESS						HEALTH COVERAGE				COST A BARRIER?		
		Male	Female	14-29	30-49	50+	West	ON	QC	East	Dgnos	Not Dgnos	Family Mbr	Caregvr	Conc	Alone	Family	Live w. Other	Dep	Bipol Dis	Schphr	Psnlty Dis	Eating Dis	PTSD	Anx Dis	Prov	Priv	Both	None	Yes	No
7 - Critically important	87	77	89	88	89	85	86	87	88	92	89	78	86	89	0	89	87	87	88	90	83	88	91	90	90	86	84	88	85	90	82
6	6	10	6	7	6	7	8	6	8	4	5	12	8	4	0	5	6	10	7	4	7	8	3	5	5	7	8	6	6	6	8
5	2	5	2	1	2	3	2	3	0	1	2	3	2	3	0	2	3	0	2	2	5	1	2	3	2	3	3	2	3	2	3
4	1	3	0	1	0	1	0	1	2	0	1	2	1	3	0	0	1	0	1	2	3	0	0	1	0	1	3	1	0	0	2
3	0	0	0	0	0	1	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0	0	1	0	0	0	0	0
2	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
1 - Not at all important	0	0	0	0	0	1	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0	1	0	0	0	0	0	0	0
Don't know	2	4	2	3	2	3	2	2	3	2	6	2	2	1	0	3	2	2	2	3	3	2	2	2	2	3	2	2	6	2	4
SAMPLE SIZE (#)	1810	285	1493	359	730	721	651	888	48	218	1167	147	423	73	0	311	858	134	1272	385	106	195	214	348	994	714	119	909	68	1230	580
TOP 2 BOX (6-7)	94	87	95	95	95	91	93	93	96	96	94	89	94	93	.	94	93	98	94	94	90	96	94	94	95	93	92	95	91	95	90
TOP 3 BOX (5-7)	96	92	97	96	97	95	95	96	96	97	97	92	96	96	.	96	96	98	97	96	94	97	97	97	98	96	95	97	94	97	94
MIDDLE 3 BOX (3-5)	3	8	3	2	2	5	4	4	2	1	3	5	4	5	.	3	4	0	3	3	8	1	3	3	4	6	3	3	3	5	
BOTTOM 2 BOX (1-2)	0	1	0	0	0	1	1	0	0	0	1	0	0	0	.	0	0	0	0	0	0	1	0	1	0	0	0	0	0	1	
BOTTOM 3 BOX (1-3)	1	1	1	0	0	1	2	0	0	0	1	0	0	0	.	1	1	0	1	0	0	1	0	1	1	1	1	1	0	1	
MEAN	6.8	6.6	6.9	6.9	6.9	6.8	6.8	6.8	6.9	6.9	6.8	6.8	6.8	6.8	.	6.9	6.8	6.9	6.8	6.9	6.7	6.9	6.9	6.8	6.9	6.8	6.8	6.8	6.9	6.9	6.8
MEDIAN	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	.	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0

*** Don't know is removed from the calculation of the mean & median.

MOOD DISORDERS SOCIETY OF CANADA

2015 Mental Health Care Study

TABLE 24g:

[IF Q6 = 1, 2, 3 OR 4] Based on your experience, how important are each of the following services to those experiencing mental health issues?

Community programs.

	OVERALL %	GENDER		AGE			REGION				STATUS					LIVING ARRANGEMENT (MENTAL ILLNESS ONLY)			TYPE OF MENTAL ILLNESS						HEALTH COVERAGE				COST A BARRIER?		
		Male	Female	14-29	30-49	50+	West	ON	QC	East	Dgnos	Not Dgnos	Family Mbr	Caregvr	Conc	Alone	Family	Live w. Other	Dep	Bipol Dis	Schphr	Psnlty Dis	Eating Dis	PTSD	Anx Dis	Prov	Priv	Both	None	Yes	No
7 - Critically important	41	30	44	39	41	43	41	40	44	46	37	50	48	47	0	36	40	40	42	39	46	48	47	42	42	43	43	39	50	44	36
6	19	20	18	22	20	17	18	19	21	19	20	17	16	23	0	21	19	18	19	22	10	21	17	20	19	19	12	20	15	19	18
5	15	15	15	16	16	15	15	16	10	15	17	14	14	7	0	15	16	19	16	14	17	12	14	17	17	14	23	16	13	15	16
4	8	13	8	11	8	7	8	8	8	9	9	5	8	8	0	8	9	10	8	9	11	9	7	7	8	8	9	9	6	8	10
3	4	7	3	2	4	4	4	3	4	4	4	3	4	3	0	3	4	2	3	6	7	4	6	3	2	4	3	4	0	3	4
2	2	3	1	1	2	2	1	2	0	1	2	0	1	4	0	2	2	1	2	2	2	1	1	1	2	1	2	1	1	1	3
1 - Not at all important	2	2	1	1	1	1	3	2	2	0	2	1	0	4	0	3	2	1	1	1	2	1	1	1	1	2	0	1	4	1	2
Don't know	9	10	9	10	8	9	10	9	10	6	9	10	8	4	0	13	9	9	9	8	5	6	6	8	8	8	10	9	10	8	12
SAMPLE SIZE (#)	1810	285	1493	359	730	721	651	888	48	218	1167	147	423	73	0	311	858	134	1272	385	106	195	214	348	994	714	119	909	68	1230	580
TOP 2 BOX (6-7)	60	49	62	60	60	60	59	59	65	66	57	67	65	70	.	56	59	57	61	61	57	68	64	62	61	62	55	59	65	63	53
TOP 3 BOX (5-7)	76	65	78	76	76	75	74	76	75	80	74	81	78	77	.	72	75	77	77	75	74	80	79	79	78	76	77	75	78	79	69
MIDDLE 3 BOX (3-5)	28	35	26	29	28	26	27	28	23	28	30	22	25	18	.	26	29	31	28	28	35	24	28	27	28	26	34	29	19	27	30
BOTTOM 2 BOX (1-2)	3	6	3	1	3	4	3	4	2	1	4	1	2	8	.	5	3	2	3	3	4	2	2	2	3	4	1	3	6	3	5
BOTTOM 3 BOX (1-3)	7	12	6	3	7	9	7	7	6	6	8	3	6	11	.	8	7	4	6	9	10	5	8	5	6	8	3	7	6	6	9
MEAN	5.8	5.4	5.9	5.9	5.8	5.8	5.8	5.8	5.9	6.0	5.7	6.1	6.0	5.8	.	5.7	5.8	5.8	5.9	5.7	5.7	6.0	5.9	5.9	5.9	5.8	5.9	5.8	6.0	5.9	5.6
MEDIAN	6.0	6.0	6.0	6.0	6.0	6.0	6.0	6.0	6.0	6.0	6.0	7.0	7.0	6.0	.	6.0	6.0	6.0	6.0	6.0	6.0	7.0	7.0	6.0	6.0	6.0	6.0	7.0	6.0	6.0	6.0

*** Don't know is removed from the calculation of the mean & median.

MOOD DISORDERS SOCIETY OF CANADA

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TABLE 24h:

[IF Q6 = 1, 2, 3 OR 4] Based on your experience, how important are each of the following services to those experiencing mental health issues?

Psychological services.

	OVERALL %	GENDER		AGE			REGION				STATUS				LIVING ARRANGEMENT (MENTAL ILLNESS ONLY)			TYPE OF MENTAL ILLNESS						HEALTH COVERAGE				COST A BARRIER?			
		Male	Female	14-29	30-49	50+	West	ON	QC	East	Dgnos	Not Dgnos	Family Mbr	Caregvr	Conc	Alone	Family	Live w. Other	Dep	Bipol Dis	Schphr	Psnlty Dis	Eating Dis	PTSD	Anx Dis	Prov	Priv	Both	None	Yes	No
7 - Critically important	64	50	67	64	64	64	61	65	77	64	63	63	64	74	0	67	63	56	67	64	58	67	66	69	67	64	65	64	57	69	53
6	16	24	15	15	19	14	18	15	17	19	17	18	16	5	0	14	18	19	15	18	13	15	14	12	16	15	18	17	18	15	20
5	9	9	8	12	7	8	9	8	4	9	9	7	8	5	0	8	8	16	8	7	13	8	9	9	8	8	8	9	12	8	10
4	4	6	3	3	4	3	4	4	0	5	4	5	3	5	0	5	3	3	3	4	4	6	4	3	4	2	4	1	3	5	
3	2	2	2	1	1	2	1	2	2	1	2	1	1	3	0	1	2	1	1	2	4	1	0	1	1	2	2	2	1	1	3
2	1	3	0	1	1	1	1	1	0	0	1	0	2	1	0	0	1	1	1	1	2	0	0	1	0	1	1	1	0	0	2
1 - Not at all important	1	1	1	1	0	1	2	0	0	0	1	0	0	3	0	1	1	1	1	1	2	1	0	1	1	1	0	1	0	1	1
Don't know	4	5	4	4	3	5	5	4	0	2	4	6	6	3	0	4	4	4	4	4	5	5	4	3	4	5	6	3	10	4	5
SAMPLE SIZE (#)	1810	285	1493	359	730	721	651	888	48	218	1167	147	423	73	0	311	858	134	1272	385	106	195	214	348	994	714	119	909	68	1230	580
TOP 2 BOX (6-7)	80	74	82	79	83	78	78	80	94	83	81	80	80	79	.	80	81	75	82	82	71	82	80	81	83	80	82	81	75	84	73
TOP 3 BOX (5-7)	89	83	90	91	90	86	88	88	98	92	90	87	88	85	.	88	90	91	90	90	84	90	89	90	91	88	90	90	87	92	83
MIDDLE 3 BOX (3-5)	14	17	13	16	12	14	14	14	6	14	14	14	12	14	.	14	14	19	13	13	21	13	15	14	12	14	11	14	15	12	18
BOTTOM 2 BOX (1-2)	2	4	1	1	1	3	2	2	0	0	2	0	2	4	.	2	1	1	1	1	4	1	1	1	1	2	1	2	0	1	3
BOTTOM 3 BOX (1-3)	3	6	3	2	2	5	4	4	2	1	3	1	3	7	.	3	3	2	2	3	8	2	1	3	2	4	3	3	1	2	6
MEAN	6.4	6.1	6.4	6.4	6.4	6.3	6.3	6.4	6.7	6.4	6.4	6.4	6.4	6.3	.	6.4	6.4	6.3	6.5	6.4	6.1	6.5	6.4	6.4	6.5	6.4	6.5	6.4	6.4	6.5	6.1
MEDIAN	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	.	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0

*** Don't know is removed from the calculation of the mean & median.

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TABLE 25:

[IF Q6 = 1, 2, 3 OR 4] Does cost prevent [you/your family member/the person you care for] from seeking the type of support or services needed (e.g. health care services from a therapist or psychologist, alternative health care, etc.)?

	OVERALL %	GENDER		AGE			REGION				STATUS					LIVING ARRANGEMENT (MENTAL ILLNESS ONLY)			TYPE OF MENTAL ILLNESS						HEALTH COVERAGE				COST A BARRIER?		
		Male	Female	14-29	30-49	50+	West	ON	QC	East	Dgnos	Not Dgnos	Family Mbr	Caregvr	Conc	Alone	Family	Live w. Other	Dep	Bipol Dis	Schphr	Psnlty Dis	Eating Dis	PTSD	Anx Dis	Prov	Priv	Both	None	Yes	No
Yes	68	60	69	74	71	62	68	69	73	62	70	71	61	62	0	73	68	80	72	66	49	79	78	80	73	74	60	63	78	100	0
No	32	40	31	26	29	38	32	31	27	38	30	29	39	38	0	27	32	20	28	34	51	21	22	20	27	26	40	37	22	0	100
SAMPLE SIZE (#)	1810	285	1493	359	730	721	651	888	48	218	1167	147	423	73	0	311	858	134	1272	385	106	195	214	348	994	714	119	909	68	1230	580

TABLE 26:

[IF Q6 = 1, 2, 3 OR 4] What type of health care professionals are available in your community to help with mental illness?

	OVERALL %	GENDER		AGE			REGION				STATUS					LIVING ARRANGEMENT (MENTAL ILLNESS ONLY)			TYPE OF MENTAL ILLNESS						HEALTH COVERAGE				COST A BARRIER?		
		Male	Female	14-29	30-49	50+	West	ON	QC	East	Dgnos	Not Dgnos	Family Mbr	Caregvr	Conc	Alone	Family	Live w. Other	Dep	Bipol Dis	Schphr	Psnlty Dis	Eating Dis	PTSD	Anx Dis	Prov	Priv	Both	None	Yes	No
Family doctor	88	89	88	88	89	86	87	89	77	90	89	83	88	82	0	85	90	86	89	86	75	84	83	88	90	85	91	91	75	88	88
Psychiatrist	71	75	70	65	71	74	73	71	56	68	73	54	70	78	0	75	69	69	69	81	87	72	64	68	71	71	63	73	60	69	76
Psychologist	63	66	62	62	66	59	61	62	69	68	64	58	62	51	0	63	64	63	63	61	47	61	60	59	65	54	66	69	59	61	66
Mental health worker	53	61	52	46	56	55	58	51	25	53	54	45	55	58	0	54	53	51	53	61	65	58	43	55	52	55	51	54	38	50	60
Therapist/Counsellor	53	50	54	60	58	45	54	55	40	49	56	54	46	47	0	55	56	58	54	52	29	56	55	53	54	48	55	58	44	53	55
Social worker	53	57	52	54	56	51	47	58	48	56	53	48	56	58	0	50	54	46	51	57	51	55	52	54	53	48	50	57	54	51	59
Nurse practitioner	33	37	32	37	35	27	28	37	19	32	34	34	28	33	0	32	34	40	32	32	29	32	30	33	32	30	29	35	28	31	36
Services available, but too expensive/inaccessible/ have too many hurdles/long wait times	4	3	4	3	3	5	4	4	4	2	4	1	4	8	0	5	3	3	4	4	3	4	5	5	4	4	4	4	1	4	3
Alternative medical practitioners (Naturopath, dietician/nutritionist, massage therapist, etc.)	1	0	1	1	1	1	1	1	2	0	1	1	0	0	0	2	1	0	1	1	1	2	1	1	1	0	1	0	1	1	1
Occupational therapist	1	0	1	0	1	1	1	0	2	1	1	0	0	1	0	2	0	0	0	1	3	2	0	1	0	0	1	1	1	1	1
Peer support workers	0	0	0	0	1	0	0	0	0	0	1	0	0	1	0	1	0	0	0	1	0	1	1	0	1	1	0	0	0	0	0
Community health care/programs	0	0	0	0	0	1	0	0	0	1	0	0	1	1	0	0	0	0	1	0	0	0	1	0	0	0	1	0	0	0	0
Support groups	0	0	0	0	0	0	0	0	0	1	0	0	0	0	0	1	0	1	0	1	1	0	0	0	1	1	1	0	1	0	1
Other	3	2	3	1	2	5	3	3	4	4	2	1	5	8	0	3	2	1	3	4	4	6	3	5	3	2	5	4	3	3	3
None	0	0	1	0	0	1	1	1	0	0	1	1	0	0	0	0	2	0	0	0	1	0	0	0	1	0	0	1	1	1	0
Don't know/Not sure	2	2	2	3	1	2	2	2	2	1	8	2	0	0	0	4	2	1	2	2	1	3	4	2	1	2	1	2	6	2	3
SAMPLE SIZE (#)	1810	285	1493	359	730	721	651	888	48	218	1167	147	423	73	0	311	858	134	1272	385	106	195	214	348	994	714	119	909	68	1230	580

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TABLE 27:

[IF Q6 = 1, 2, 3 OR 4] And of those, which type of health care professionals [have/has] [you/your family member/the person you care for] seen for mental illness?

	OVERALL %	GENDER		AGE			REGION				STATUS					LIVING ARRANGEMENT (MENTAL ILLNESS ONLY)			TYPE OF MENTAL ILLNESS							HEALTH COVERAGE				COST A BARRIER?	
		Male	Female	14-29	30-49	50+	West	ON	QC	East	Dgnos	Not Dgnos	Family Mbr	Caregvr	Conc	Alone	Family	Live w. Other	Dep	Bipol Dis	Schphr	Psnlty Dis	Eating Dis	PTSD	Anx Dis	Prov	Priv	Both	None	Yes	No
Family doctor	77	76	77	72	79	76	75	78	63	77	82	46	74	66	0	75	80	75	80	75	56	73	70	79	82	72	81	81	59	78	73
Psychiatrist	53	58	52	42	52	61	56	53	44	49	58	5	56	67	0	63	47	51	50	75	81	63	48	55	56	55	48	54	32	51	59
Psychologist	35	39	34	38	35	33	36	32	48	43	39	20	31	29	0	40	35	40	36	34	17	40	39	39	41	27	37	42	26	35	34
Therapist	28	23	29	33	31	23	29	29	13	23	33	18	19	21	0	32	31	32	30	23	8	35	36	34	32	26	30	30	22	29	26
Mental health worker	24	29	23	18	24	27	26	22	17	24	24	7	28	33	0	28	20	21	23	31	43	33	21	30	25	30	21	19	22	24	24
Social worker	24	23	24	23	24	23	14	30	23	27	25	12	24	23	0	27	22	22	22	29	27	30	29	27	25	23	24	24	22	23	25
Nurse practitioner	7	8	7	9	7	6	7	7	4	9	7	4	7	10	0	7	7	10	7	6	13	10	10	9	8	8	5	7	6	7	7
Services available, but too expensive/inaccessible/ have too many hurdles/long wait times	2	2	2	2	2	2	2	2	2	1	2	0	2	3	0	2	2	1	2	2	1	2	3	3	3	2	3	2	0	2	1
Occupational therapist	0	0	1	0	1	1	1	0	2	1	1	0	0	1	0	2	0	0	0	1	3	2	0	1	0	0	1	1	1	0	1
Alternative medical practitioners (Naturopath, dietician/nutritionist, massage therapist, etc.)	0	0	1	1	0	1	1	0	2	0	1	1	0	0	0	1	0	0	1	0	1	0	1	1	1	0	0	1	0	0	1
Peer support workers	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0	1	1	0	0	0	0	0	0
None	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0	1	0	0
Community health care/programs	0	0	0	0	0	1	0	0	0	1	0	0	1	1	0	0	0	0	1	0	0	0	0	0	0	0	1	0	0	0	0
Support groups	0	0	0	0	0	0	0	0	0	1	0	0	0	0	0	0	1	0	0	1	0	0	0	0	0	0	1	0	1	0	1
Other	2	1	2	1	2	4	2	2	2	3	2	1	4	7	0	3	1	1	2	3	3	6	3	4	3	2	4	3	3	3	1
None of the above	4	2	5	9	3	3	5	4	4	6	2	27	3	3	0	3	5	7	4	3	4	4	7	3	2	4	3	4	13	4	5
Don't know/Not sure	1	1	1	1	0	1	0	1	2	0	0	3	1	0	0	1	0	1	1	0	1	1	2	0	0	1	0	1	0	0	1
SAMPLE SIZE (#)	1810	285	1493	359	730	721	651	888	48	218	1167	147	423	73	0	311	858	134	1272	385	106	195	214	348	994	714	119	909	68	1230	580

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TABLE 28:

[IF Q6 = 1, 2, 3 OR 4] & [IF 'FAMILY DOCTOR (CODE 1)' IS NOT MENTIONED IN Q27 & SKIP IF CODE 01 (FAMILY DOCTOR) SELECTED IN Q15] Why [do/does] [you/your family member/the person you care for] choose not to see a family doctor for mental illness?

	OVERALL %	GENDER		AGE			REGION				STATUS				LIVING ARRANGEMENT (MENTAL ILLNESS ONLY)			TYPE OF MENTAL ILLNESS						HEALTH COVERAGE				COST A BARRIER?			
		Male	Female	14-29	30-49	50+	West	ON	QC	East	Dgnos	Not Dgnos	Family Mbr	Caregvr	Conc	Alone	Family	Live w. Other	Dep	Bipol Dis	Schphr	Psnlty Dis	Eating Dis	PTSD	Anx Dis	Prov	Priv	Both	None	Yes	No
Don't feel he/she is right person to talk to	43	44	42	51	44	37	47	41	35	38	41	56	35	42	0	39	47	56	41	39	30	35	48	47	42	39	43	47	42	43	42
Don't have a family doctor	19	17	18	21	21	16	22	14	41	17	18	18	19	29	0	22	15	16	21	21	20	24	23	17	22	19	17	16	31	21	16
Not qualified/knowledgeable enough/competent/helpful	14	16	15	11	12	19	13	16	12	11	18	4	14	25	0	13	13	19	15	14	20	22	15	13	19	15	9	13	19	16	12
Don't think a health care professional can help me	11	10	11	14	8	12	8	10	12	26	10	14	11	8	0	13	9	16	12	12	13	12	16	10	10	13	13	8	12	11	11
Sees/referred to psychiatrist	10	14	10	1	13	14	12	10	6	6	13	0	13	13	0	14	7	6	7	15	20	6	5	10	7	12	13	10	0	8	14
Don't want to disclose illness	10	8	10	25	8	3	6	11	18	19	4	31	8	0	0	7	11	28	11	7	11	6	16	3	3	10	17	8	15	10	11
On a waiting list for a family physician	5	2	5	6	7	1	3	5	6	9	2	10	4	8	0	7	4	0	7	3	2	6	8	4	4	4	0	6	0	5	5
Doesn't deal with mental health issues	4	3	4	1	5	5	5	4	0	0	4	0	5	8	0	6	2	0	2	5	7	0	0	3	3	4	0	3	8	3	5
I see my doctor for prescriptions only	2	0	2	0	2	3	3	2	0	0	4	0	0	0	0	4	2	0	2	3	0	2	2	1	2	3	0	1	4	2	1
Other	12	14	12	16	9	12	12	10	12	19	11	11	17	4	0	10	12	6	12	8	9	14	11	19	15	10	13	14	15	12	11
SAMPLE SIZE (#)	390	63	316	95	141	154	149	176	17	47	188	80	98	24	0	69	162	32	227	92	46	51	62	70	162	182	23	159	26	242	148

TABLE 29:

[IF Q6=2] In the absence of a diagnosis and a health professional's treatment, how do you deal with your condition?

	OVERALL %	GENDER		AGE			REGION				STATUS				LIVING ARRANGEMENT (MENTAL ILLNESS ONLY)			TYPE OF MENTAL ILLNESS						HEALTH COVERAGE				COST A BARRIER?			
		Male	Female	14-29	30-49	50+	West	ON	QC	East	Dgnos	Not Dgnos	Family Mbr	Caregvr	Conc	Alone	Family	Live w. Other	Dep	Bipol Dis	Schphr	Psnlty Dis	Eating Dis	PTSD	Anx Dis	Prov	Priv	Both	None	Yes	No
Rely on friends/family	52	58	51	55	56	41	59	49	63	41	0	52	0	0	0	39	53	61	50	43	0	33	42	62	0	43	33	64	22	53	51
Information on the Internet	42	38	43	43	38	47	50	41	38	27	0	42	0	0	0	50	41	44	42	57	0	67	39	52	0	42	22	49	11	47	30
Ignore/deny it exists	36	31	37	43	29	35	39	32	38	41	0	36	0	0	0	33	38	28	36	57	0	33	55	67	0	26	44	42	33	38	33
Self-medicate	33	31	34	31	42	24	31	30	50	41	0	33	0	0	0	33	31	50	32	43	0	67	42	38	0	21	33	42	33	35	30
Deal with it on my own/Self-care	12	8	13	9	13	15	15	8	13	14	0	12	0	0	0	11	12	6	13	0	0	8	10	14	0	15	0	11	11	13	7
Spirituality/Meditation	4	4	3	5	2	6	4	5	0	5	0	4	0	0	0	5	6	3	0	0	0	6	5	0	0	22	4	11	4	5	
Exercise/Physical activity	4	0	5	2	5	6	9	2	0	0	0	4	0	0	0	3	17	3	0	0	0	0	0	0	6	0	4	0	2	9	
Other	12	19	10	10	7	21	13	8	25	14	0	12	0	0	0	22	9	17	14	14	0	6	5	0	23	11	3	22	11	14	
SAMPLE SIZE (#)	147	26	118	58	55	34	54	63	8	22	0	147	0	0	0	18	110	18	117	7	0	12	31	21	0	53	9	76	9	104	43

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TABLE 30a-g:

[TOP 3 BOX SUMMARY] - [IF Q6 = 1, 2, 3 OR 4] Based on your experience, please indicate your level of satisfaction with each of the following:

	OVERALL %	GENDER		AGE			REGION				STATUS				LIVING ARRANGEMENT (MENTAL ILLNESS ONLY)			TYPE OF MENTAL ILLNESS						HEALTH COVERAGE				COST A BARRIER?			
		Male	Female	14-29	30-49	50+	West	ON	QC	East	Dgnos	Not Dgnos	Family Mbr	Caregvr	Conc	Alone	Family	Live w. Other	Dep	Bipol Dis	Schphr	Psnlty Dis	Eating Dis	PTSD	Anx Dis	Prov	Priv	Both	None	Yes	No
Community mental health organizations available for those affected by mental illness	53	55	53	58	56	47	50	57	80	42	58	38	42	38	.	56	58	53	53	58	45	48	55	57	52	50	71	52	75	52	56
Family doctor's overall treatment of mental illness	52	56	51	41	54	54	50	53	46	52	56	24	47	52	.	51	55	47	53	52	36	40	39	47	54	46	53	56	41	48	60
Health care professionals' overall treatment of mental illness	51	58	50	44	52	54	50	53	52	49	56	22	48	56	.	48	53	51	50	55	53	44	41	49	53	46	49	57	35	44	66
Support services available for those affected by mental illness	36	46	35	42	37	33	36	39	33	27	37	39	36	22	.	36	38	39	35	34	45	29	29	34	37	36	39	36	50	32	48
Overall care provided at the hospital emergency room for patients with mental illness	31	41	30	27	33	33	34	28	50	34	32	0	33	26	.	33	33	21	32	32	48	25	17	23	30	30	19	33	50	27	45
Overall care provided at a walk-in clinic for patients with mental illness	25	33	24	24	22	30	28	26	15	16	25	10	28	19	.	24	27	17	24	27	25	17	12	14	25	23	22	27	24	22	34
Availability of health care professionals whenever needed	22	30	21	23	21	24	25	22	27	17	26	12	18	15	.	22	26	19	21	27	32	15	15	16	22	18	24	26	18	16	36

TABLE 30a:

[IF Q6 = 1, 2, 3 OR 4] Based on your experience, please indicate your level of satisfaction with each of the following:

[IF Q11=Yes] Family doctor's overall treatment of mental illness?

	OVERALL %	GENDER		AGE			REGION				STATUS				LIVING ARRANGEMENT (MENTAL ILLNESS ONLY)			TYPE OF MENTAL ILLNESS						HEALTH COVERAGE				COST A BARRIER?			
		Male	Female	14-29	30-49	50+	West	ON	QC	East	Dgnos	Not Dgnos	Family Mbr	Caregvr	Conc	Alone	Family	Live w. Other	Dep	Bipol Dis	Schphr	Psnlty Dis	Eating Dis	PTSD	Anx Dis	Prov	Priv	Both	None	Yes	No
7 - Completely satisfied	15	13	15	10	14	17	14	16	10	14	18	6	7	19	0	15	18	13	16	14	3	12	12	17	15	12	19	17	7	12	20
6	18	20	17	13	19	18	16	18	23	18	19	7	17	17	0	17	19	16	17	16	20	12	8	15	19	15	17	19	20	16	20
5	19	24	18	18	20	19	20	19	13	19	19	11	24	16	0	19	18	18	19	23	13	16	18	16	20	19	18	20	14	19	20
4	15	14	15	17	17	13	14	15	18	17	15	17	17	8	0	17	14	17	16	15	15	15	17	14	16	16	16	15	14	17	12
3	12	8	12	14	10	12	14	10	18	8	11	9	12	16	0	13	11	9	11	9	8	15	18	14	12	12	14	12	7	13	9
2	9	10	9	10	8	10	9	10	10	8	9	10	9	5	0	9	10	4	9	10	13	12	12	11	9	12	4	8	14	10	7
1 - Completely dissatisfied	7	7	8	9	7	7	6	8	5	8	6	12	8	11	0	7	6	13	7	7	14	12	9	10	7	9	4	6	18	9	4
Don't know	5	5	5	9	4	4	7	4	3	7	2	29	7	8	0	3	4	10	4	6	14	5	5	3	3	6	10	4	5	4	8
SAMPLE SIZE (#)	1641	259	1358	308	667	666	573	829	39	196	1078	119	381	63	0	279	795	114	1159	349	86	170	193	319	913	634	108	843	56	1107	534
TOP 2 BOX (6-7)	32	32	32	23	34	35	30	34	33	33	37	13	23	37	.	32	37	29	33	30	23	24	21	32	34	27	35	36	27	29	40
TOP 3 BOX (5-7)	52	56	51	41	54	54	50	53	46	52	56	24	47	52	.	51	55	47	53	52	36	40	39	47	54	46	53	56	41	48	60
MIDDLE 3 BOX (3-5)	46	46	46	49	47	44	48	45	49	45	45	37	53	40	.	49	42	44	46	48	36	46	53	45	48	46	47	46	36	48	41
BOTTOM 2 BOX (1-2)	16	17	16	19	15	17	15	17	15	16	16	22	17	16	.	16	16	18	16	17	27	25	21	21	16	20	7	14	32	19	11
BOTTOM 3 BOX (1-3)	28	25	28	32	25	29	29	28	33	24	27	31	29	32	.	30	27	26	28	26	35	40	39	36	28	32	21	25	39	32	20
BOTTOM 5 BOX (1-5)	62	62	62	68	62	61	63	62	64	61	61	59	70	56	.	66	58	61	63	64	63	71	74	66	64	67	55	60	68	68	52
MEAN	4.5	4.6	4.5	4.2	4.6	4.6	4.5	4.5	4.4	4.5	4.6	3.7	4.3	4.5	.	4.4	4.6	4.4	4.5	4.5	3.9	4.0	4.0	4.3	4.5	4.3	4.8	4.7	3.8	4.3	4.9
MEDIAN	5.0	5.0	5.0	4.0	5.0	5.0	5.0	5.0	4.0	5.0	5.0	4.0	5.0	5.0	.	5.0	5.0	5.0	5.0	5.0	4.0	4.0	4.0	4.0	5.0	4.0	5.0	5.0	4.0	4.0	5.0

*** Don't know is removed from the calculation of the mean & median.

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TABLE 30b:

[IF Q6 = 1, 2, 3 OR 4] Based on your experience, please indicate your level of satisfaction with each of the following:

Health care professionals' overall treatment of mental illness?

	OVERALL %	GENDER		AGE			REGION				STATUS					LIVING ARRANGEMENT (MENTAL ILLNESS ONLY)			TYPE OF MENTAL ILLNESS						HEALTH COVERAGE				COST A BARRIER?		
		Male	Female	14-29	30-49	50+	West	ON	QC	East	Dgnos	Not Dgnos	Family Mbr	Caregvr	Conc	Alone	Family	Live w. Other	Dep	Bipol Dis	Schphr	Psnlty Dis	Eating Dis	PTSD	Anx Dis	Prov	Priv	Both	None	Yes	No
7 - Completely satisfied	11	12	11	6	10	14	10	12	10	10	13	3	8	12	0	9	13	9	10	12	11	6	8	10	11	8	11	13	10	8	17
6	19	23	19	16	20	20	19	19	21	21	22	8	17	16	0	21	21	13	19	19	21	17	15	16	20	16	19	23	10	16	26
5	21	22	21	22	22	20	22	22	21	18	21	10	24	27	0	17	19	30	21	23	21	21	18	23	22	22	18	21	15	20	23
4	18	14	18	20	18	16	18	17	19	20	18	21	17	14	0	21	17	16	18	16	21	18	22	18	18	19	19	17	12	20	12
3	10	11	10	13	10	9	11	10	13	9	10	12	10	8	0	12	10	11	10	13	10	14	12	11	10	12	9	8	18	12	6
2	7	6	8	6	7	9	8	7	8	6	7	10	8	5	0	9	7	4	8	7	5	10	12	12	8	8	6	7	12	9	4
1 - Completely dissatisfied	6	5	6	6	6	6	6	6	4	8	4	9	8	16	0	6	4	9	6	6	8	9	8	7	6	8	4	5	12	7	4
Don't know	7	7	8	11	7	6	8	7	4	8	5	27	8	0	0	5	9	7	8	4	3	5	6	3	5	7	13	7	12	7	8
SAMPLE SIZE (#)	1810	285	1493	359	730	721	651	888	48	218	1167	147	423	73	0	311	858	134	1272	385	106	195	214	348	994	714	119	909	68	1230	580
TOP 2 BOX (6-7)	30	35	29	21	30	34	28	31	31	30	34	12	24	29	.	31	34	22	29	32	32	24	23	26	31	24	30	35	21	24	43
TOP 3 BOX (5-7)	51	58	50	44	52	54	50	53	52	49	56	22	48	56	.	48	53	51	50	55	53	44	41	49	53	46	49	57	35	44	66
MIDDLE 3 BOX (3-5)	49	47	49	55	50	45	50	49	52	47	49	43	52	49	.	50	46	57	49	51	52	53	52	52	51	53	47	47	44	53	41
BOTTOM 2 BOX (1-2)	13	11	14	12	13	15	14	13	13	14	11	18	16	22	.	15	11	13	14	13	13	18	20	19	14	16	10	11	24	16	8
BOTTOM 3 BOX (1-3)	24	22	24	25	23	24	25	23	25	23	22	30	26	30	.	26	21	25	25	25	24	33	31	31	24	28	19	20	41	28	14
BOTTOM 5 BOX (1-5)	63	58	63	67	63	60	64	62	65	61	60	61	67	71	.	65	57	71	63	64	65	72	71	71	64	69	57	58	68	69	49
MEAN	4.5	4.7	4.5	4.3	4.5	4.6	4.5	4.6	4.5	4.5	4.7	3.7	4.3	4.3	.	4.4	4.7	4.4	4.5	4.6	4.5	4.1	4.1	4.3	4.5	4.3	4.6	4.7	3.9	4.3	5.1
MEDIAN	5.0	5.0	5.0	4.0	5.0	5.0	5.0	5.0	5.0	5.0	5.0	4.0	5.0	5.0	.	5.0	5.0	5.0	5.0	5.0	5.0	4.0	4.0	5.0	5.0	4.0	5.0	5.0	4.0	4.0	5.0

*** Don't know is removed from the calculation of the mean & median.

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TABLE 30c:

[IF Q6 = 1, 2, 3 OR 4] Based on your experience, please indicate your level of satisfaction with each of the following:

[IF Q22=1] Overall care provided at a walk- in clinic for patients with mental illness?

	OVERALL %	GENDER		AGE			REGION				STATUS					LIVING ARRANGEMENT (MENTAL ILLNESS ONLY)			TYPE OF MENTAL ILLNESS						HEALTH COVERAGE				COST A BARRIER?		
		Male	Female	14-29	30-49	50+	West	ON	QC	East	Dgnos	Not Dgnos	Family Mbr	Caregvr	Conc	Alone	Family	Live w. Other	Dep	Bipol Dis	Schphr	Psnlty Dis	Eating Dis	PTSD	Anx Dis	Prov	Priv	Both	None	Yes	No
7 - Completely satisfied	4	7	4	4	4	5	6	4	5	1	6	0	2	0	0	7	5	3	3	5	3	1	4	4	5	5	0	4	0	4	7
6	7	8	7	5	6	9	7	8	5	4	7	3	6	10	0	6	8	5	6	6	6	2	5	5	7	11	7	4	6	10	
5	14	17	13	14	12	16	15	14	5	11	12	7	20	10	0	12	13	9	14	16	16	10	6	6	15	11	11	16	20	13	18
4	16	22	15	14	19	13	15	16	20	16	15	17	18	19	0	12	18	14	16	15	13	18	16	16	16	25	15	20	16	15	
3	15	12	15	13	18	12	18	13	5	12	15	13	13	24	0	13	16	11	14	15	16	10	13	16	14	16	17	13	12	16	11
2	18	9	20	22	15	17	17	17	20	22	19	33	12	5	0	25	15	28	18	15	6	24	31	26	17	14	11	22	16	19	12
1 - Completely dissatisfied	18	15	18	19	18	15	15	17	15	26	18	13	16	29	0	19	16	22	19	17	31	25	22	23	19	20	17	15	16	19	13
Don't know	9	9	9	9	8	12	7	11	25	7	8	13	14	5	0	7	9	8	10	9	5	6	5	9	10	8	8	12	8	15	
SAMPLE SIZE (#)	563	86	455	167	240	156	229	239	20	73	385	30	127	21	0	104	239	64	409	142	32	87	85	132	350	245	36	257	25	441	122
TOP 2 BOX (6-7)	11	15	11	10	10	14	12	11	10	5	13	3	7	10	.	13	14	8	10	11	9	7	6	8	9	12	11	11	4	10	16
TOP 3 BOX (5-7)	25	33	24	24	22	30	28	26	15	16	25	10	28	19	.	24	27	17	24	27	25	17	12	14	25	23	22	27	24	22	34
MIDDLE 3 BOX (3-5)	44	51	43	41	49	41	49	43	30	40	42	37	51	52	.	37	47	34	44	47	44	39	35	38	45	43	53	44	52	45	43
BOTTOM 2 BOX (1-2)	35	24	37	41	33	33	32	34	35	48	37	47	28	33	.	44	31	50	36	32	38	49	53	49	37	35	28	37	32	38	25
BOTTOM 3 BOX (1-3)	50	36	52	53	51	44	51	47	40	60	52	60	40	57	.	58	46	61	50	48	53	60	66	65	51	51	44	50	44	54	36
BOTTOM 5 BOX (1-5)	80	76	80	81	83	74	81	77	65	88	79	83	79	86	.	81	77	84	81	80	81	89	88	87	82	78	81	81	84	83	69
MEAN	3.3	3.8	3.2	3.2	3.3	3.5	3.4	3.3	3.2	2.8	3.3	2.8	3.4	3.1	.	3.2	3.5	2.9	3.2	3.4	3.1	2.9	2.7	2.8	3.3	3.3	3.4	3.3	3.2	3.8	
MEDIAN	3.0	4.0	3.0	3.0	3.0	3.0	3.0	3.0	3.0	2.0	3.0	2.0	4.0	3.0	.	3.0	3.0	2.0	3.0	3.0	3.0	2.0	2.0	2.0	3.0	3.0	4.0	3.0	3.5	3.0	4.0

*** Don't know is removed from the calculation of the mean & median.

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TABLE 30d:

[IF Q6 = 1, 2, 3 OR 4] Based on your experience, please indicate your level of satisfaction with each of the following:

[IF Q22=3] Overall care provided at the hospital emergency room for patients with mental illness?

	OVERALL %	GENDER		AGE			REGION				STATUS					LIVING ARRANGEMENT (MENTAL ILLNESS ONLY)			TYPE OF MENTAL ILLNESS						HEALTH COVERAGE				COST A BARRIER?		
		Male	Female	14-29	30-49	50+	West	ON	QC	East	Dgnos	Not Dgnos	Family Mbr	Caregvr	Conc	Alone	Family	Live w. Other	Dep	Bipol Dis	Schphr	Psnlty Dis	Eating Dis	PTSD	Anx Dis	Prov	Priv	Both	None	Yes	No
7 - Completely satisfied	7	16	5	4	5	10	7	6	20	6	8	0	6	4	0	7	8	4	8	7	7	7	2	5	7	5	0	9	14	6	8
6	9	10	9	6	10	9	9	9	20	6	8	0	12	9	0	8	9	2	9	10	20	8	4	7	9	11	0	8	0	8	11
5	16	16	16	17	17	13	18	13	10	23	16	0	16	13	0	18	16	15	15	16	20	10	11	11	15	14	19	16	36	12	25
4	15	11	16	12	17	16	16	16	0	13	15	22	15	17	0	12	17	15	15	16	15	14	12	17	15	22	15	14	15	15	
3	14	10	13	13	13	15	19	10	10	10	15	22	12	4	0	12	16	19	15	14	11	13	14	13	13	13	15	14	0	12	17
2	14	11	15	22	10	15	11	16	0	20	14	33	12	30	0	13	15	10	15	12	7	16	25	21	15	14	7	16	7	16	9
1 - Completely dissatisfied	23	24	23	23	27	19	17	27	40	23	24	11	23	22	0	30	19	29	22	24	16	28	29	30	23	26	33	20	21	27	13
Don't know	2	4	2	3	1	2	2	3	0	0	1	11	5	0	0	0	0	6	2	3	2	3	1	1	1	2	4	1	7	2	2
SAMPLE SIZE (#)	553	83	454	118	224	211	202	269	10	70	376	9	145	23	0	113	216	48	391	168	44	105	84	149	345	262	27	250	14	403	150
TOP 2 BOX (6-7)	16	25	14	10	15	19	16	15	40	11	16	0	17	13	.	15	17	6	16	16	27	14	6	12	15	16	0	17	14	14	19
TOP 3 BOX (5-7)	31	41	30	27	33	33	34	28	50	34	32	0	33	26	.	33	33	21	32	32	48	25	17	23	30	30	19	33	50	27	45
MIDDLE 3 BOX (3-5)	44	36	46	42	46	44	53	39	20	46	46	44	43	35	.	42	49	48	45	45	48	39	39	36	45	42	56	46	50	40	57
BOTTOM 2 BOX (1-2)	38	35	38	45	37	35	29	43	40	43	38	44	35	52	.	43	34	40	37	36	23	44	54	52	38	40	41	36	29	44	22
BOTTOM 3 BOX (1-3)	51	45	52	58	50	50	48	54	50	53	52	67	47	57	.	55	50	58	52	49	34	57	68	64	52	53	56	50	29	56	39
BOTTOM 5 BOX (1-5)	82	71	84	86	83	79	82	82	60	89	84	89	78	87	.	85	82	88	82	81	70	83	93	87	83	82	96	82	79	84	79
MEAN	3.4	3.8	3.4	3.1	3.4	3.6	3.6	3.2	3.8	3.3	3.4	2.6	3.5	3.1	.	3.3	3.6	3.0	3.4	3.4	4.1	3.1	2.7	2.9	3.4	3.3	2.8	3.5	4.0	3.2	4.0
MEDIAN	3.0	4.0	3.0	3.0	3.0	3.0	4.0	3.0	4.0	3.0	3.0	2.5	4.0	2.0	.	3.0	3.0	3.0	3.0	3.0	4.0	3.0	2.0	2.0	3.0	3.0	3.0	3.0	5.0	3.0	4.0

*** Don't know is removed from the calculation of the mean & median.

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TABLE 30e:

[IF Q6 = 1, 2, 3 OR 4] Based on your experience, please indicate your level of satisfaction with each of the following:

[IF Q22=4] Support services available for those affected by mental illness?

	OVERALL %	GENDER		AGE			REGION				STATUS					LIVING ARRANGEMENT (MENTAL ILLNESS ONLY)			TYPE OF MENTAL ILLNESS						HEALTH COVERAGE				COST A BARRIER?		
		Male	Female	14-29	30-49	50+	West	ON	QC	East	Dgnos	Not Dgnos	Family Mbr	Caregvr	Conc	Alone	Family	Live w. Other	Dep	Bipol Dis	Schphr	Psnlty Dis	Eating Dis	PTSD	Anx Dis	Prov	Priv	Both	None	Yes	No
7 - Completely satisfied	6	10	5	4	6	6	6	6	11	3	6	8	4	5	0	6	5	9	6	5	5	6	5	7	6	7	5	9	5	8	
6	12	14	12	12	13	12	12	13	17	11	12	21	12	8	0	12	14	11	11	10	22	9	8	10	11	12	13	12	22	10	19
5	19	22	18	26	19	14	18	21	6	14	19	11	21	10	0	18	18	19	18	19	18	14	17	17	20	17	20	19	19	17	22
4	19	17	19	23	19	17	20	18	17	23	20	16	18	8	0	17	20	28	20	17	13	17	28	19	19	18	20	20	22	20	18
3	12	9	13	10	13	13	12	12	11	14	12	8	13	20	0	14	12	6	12	14	13	15	13	13	11	13	9	13	6	13	10
2	12	6	12	9	11	14	11	11	6	18	12	5	11	18	0	15	9	14	12	15	8	17	13	15	13	13	9	11	6	14	6
1 - Completely dissatisfied	11	11	11	6	11	12	14	9	22	6	8	16	14	28	0	8	9	6	12	10	13	16	13	12	11	14	5	9	3	12	7
Don't know	10	10	10	10	9	10	7	11	11	12	10	16	7	5	0	9	12	8	10	10	7	7	6	8	8	6	18	11	13	9	11
SAMPLE SIZE (#)	891	140	726	182	369	340	321	436	18	113	607	38	206	40	0	173	383	80	641	203	60	133	127	216	541	363	56	440	32	632	259
TOP 2 BOX (6-7)	18	24	17	16	19	18	18	19	28	13	18	29	16	12	.	17	20	20	17	15	27	15	13	18	17	18	20	17	31	14	27
TOP 3 BOX (5-7)	36	46	35	42	37	33	36	39	33	27	37	39	36	22	.	36	38	39	35	34	45	29	29	34	37	36	39	36	50	32	48
MIDDLE 3 BOX (3-5)	50	49	50	59	50	45	50	50	33	51	51	34	52	37	.	50	50	52	50	50	45	45	57	48	51	48	48	52	47	50	49
BOTTOM 2 BOX (1-2)	22	17	23	15	22	27	25	20	28	24	20	21	25	45	.	23	19	20	23	25	22	33	25	26	24	27	14	20	9	26	13
BOTTOM 3 BOX (1-3)	35	26	36	25	35	40	37	32	39	38	32	29	38	65	.	38	30	26	35	39	35	48	38	39	35	40	23	33	16	40	23
BOTTOM 5 BOX (1-5)	73	66	73	74	72	72	75	70	61	75	71	55	77	82	.	73	68	72	73	74	67	78	82	75	75	62	72	56	77	63	
MEAN	3.9	4.3	3.9	4.2	3.9	3.8	3.8	4.0	3.8	3.7	4.0	4.1	3.8	3.0	.	3.9	4.1	4.2	3.9	3.8	4.1	3.5	3.7	3.8	3.9	3.8	4.3	3.9	4.7	3.7	4.4
MEDIAN	4.0	5.0	4.0	4.0	4.0	4.0	4.0	4.0	4.0	4.0	4.0	4.0	4.0	3.0	.	4.0	4.0	4.0	4.0	4.0	4.0	3.0	4.0	4.0	4.0	4.0	4.0	4.0	5.0	4.0	5.0

*** Don't know is removed from the calculation of the mean & median.

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TABLE 30f:

[IF Q6 = 1, 2, 3 OR 4] Based on your experience, please indicate your level of satisfaction with each of the following:

[IF Q23=2] Community mental health organizations available for those affected by mental illness?

	OVERALL %	GENDER		AGE			REGION				STATUS					LIVING ARRANGEMENT (MENTAL ILLNESS ONLY)			TYPE OF MENTAL ILLNESS						HEALTH COVERAGE				COST A BARRIER?		
		Male	Female	14-29	30-49	50+	West	ON	QC	East	Dgnos	Not Dgnos	Family Mbr	Caregvr	Conc	Alone	Family	Live w. Other	Dep	Bipol Dis	Schphr	Psnlty Dis	Eating Dis	PTSD	Anx Dis	Prov	Priv	Both	None	Yes	No
7 - Completely satisfied	14	19	13	17	13	13	12	15	20	18	17	25	8	0	0	18	15	16	14	17	3	16	17	12	13	10	29	14	33	15	13
6	17	14	18	14	20	15	21	16	40	5	18	0	15	15	0	19	20	9	16	17	26	15	14	13	16	17	29	14	25	14	27
5	22	22	22	26	23	19	17	26	20	20	23	13	20	23	0	19	23	28	22	24	16	16	24	31	23	22	12	23	17	24	16
4	19	17	20	20	22	16	18	18	0	28	18	13	24	8	0	18	17	28	17	20	13	21	10	19	19	21	6	20	8	20	18
3	12	11	12	6	12	15	11	10	0	18	9	25	13	31	0	11	11	6	13	7	16	8	10	7	11	13	12	11	8	11	13
2	7	3	8	4	4	11	12	5	0	3	7	13	8	0	0	8	7	3	8	6	6	10	17	7	8	5	0	10	0	8	3
1 - Completely dissatisfied	4	6	3	4	4	4	4	4	0	5	3	13	5	15	0	2	5	0	5	4	6	7	5	6	5	5	6	4	0	4	4
Don't know	5	8	5	7	2	8	5	5	20	5	4	0	9	8	0	5	2	9	5	5	13	7	5	6	5	6	6	4	8	5	8
SAMPLE SIZE (#)	313	64	240	69	128	116	103	164	5	40	212	8	80	13	0	62	121	32	215	83	31	61	42	90	202	143	17	141	12	234	79
TOP 2 BOX (6-7)	31	33	30	32	34	28	33	31	60	23	35	25	22	15	.	37	35	25	30	34	29	31	31	26	29	28	59	28	58	28	39
TOP 3 BOX (5-7)	53	55	53	58	56	47	50	57	80	42	58	38	42	38	.	56	58	53	53	58	45	48	55	57	52	50	71	52	75	52	56
MIDDLE 3 BOX (3-5)	53	50	54	52	56	49	47	54	20	65	51	50	56	62	.	48	50	62	52	52	45	46	43	57	53	56	29	54	33	55	47
BOTTOM 2 BOX (1-2)	11	9	11	9	8	16	16	9	0	8	9	25	13	15	.	10	12	3	13	10	13	16	21	12	13	10	6	13	0	12	6
BOTTOM 3 BOX (1-3)	22	20	23	14	20	30	26	20	0	25	19	50	25	46	.	21	23	9	26	17	29	25	31	19	24	22	18	24	8	24	19
BOTTOM 5 BOX (1-5)	64	59	65	61	64	65	62	63	20	72	60	75	69	77	.	58	63	66	65	61	58	62	64	69	66	66	35	67	33	67	53
MEAN	4.6	4.8	4.6	4.9	4.7	4.4	4.5	4.7	6.0	4.5	4.8	4.0	4.3	3.7	.	4.8	4.7	4.9	4.6	4.8	4.3	4.5	4.5	4.6	4.6	4.6	5.4	4.6	5.7	4.6	4.8
MEDIAN	5.0	5.0	5.0	5.0	5.0	5.0	5.0	5.0	6.0	4.0	5.0	3.5	4.0	3.5	.	5.0	5.0	5.0	5.0	5.0	5.0	5.0	5.0	5.0	5.0	5.0	6.0	5.0	6.0	5.0	5.0

*** Don't know is removed from the calculation of the mean & median.

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TABLE 30g:

[IF Q6 = 1, 2, 3 OR 4] Based on your experience, please indicate your level of satisfaction with each of the following:

Availability of health care professionals whenever needed?

	OVERALL %	GENDER		AGE			REGION				STATUS					LIVING ARRANGEMENT (MENTAL ILLNESS ONLY)			TYPE OF MENTAL ILLNESS						HEALTH COVERAGE				COST A BARRIER?		
		Male	Female	14-29	30-49	50+	West	ON	QC	East	Dgnos	Not Dgnos	Family Mbr	Caregvr	Conc	Alone	Family	Live w. Other	Dep	Bipol Dis	Schphr	Psnlty Dis	Eating Dis	PTSD	Anx Dis	Prov	Priv	Both	None	Yes	No
7 - Completely satisfied	5	8	5	5	5	5	6	5	6	3	6	3	2	5	0	5	7	5	4	6	10	2	4	5	5	4	9	6	3	3	10
6	8	10	7	6	6	10	9	7	10	6	8	2	8	5	0	7	8	7	7	10	14	4	2	4	7	6	6	9	6	5	12
5	10	12	9	12	10	8	10	10	10	8	11	7	8	4	0	10	12	6	9	11	8	10	9	7	10	8	8	11	9	8	14
4	14	15	15	16	15	13	14	16	6	14	15	15	14	12	0	14	15	12	14	16	16	14	13	14	13	13	16	9	13	17	
3	14	12	14	12	16	12	14	12	10	18	15	10	13	11	0	17	13	15	14	11	10	10	13	11	15	15	18	12	15	14	12
2	19	14	19	21	17	19	18	19	29	17	18	24	18	25	0	20	17	23	20	18	16	23	22	26	19	19	16	19	12	21	13
1 - Completely dissatisfied	25	22	25	23	25	25	22	25	23	29	23	22	29	36	0	24	22	25	26	24	21	34	32	31	27	28	18	21	38	30	13
Don't know	6	7	6	6	5	7	7	6	4	6	4	18	8	1	0	4	7	7	6	3	5	4	4	3	4	6	11	6	9	5	9
SAMPLE SIZE (#)	1810	285	1493	359	730	721	651	888	48	218	1167	147	423	73	0	311	858	134	1272	385	106	195	214	348	994	714	119	909	68	1230	580
TOP 2 BOX (6-7)	13	18	12	10	11	16	15	12	17	9	15	5	10	11	.	12	14	13	12	16	25	6	7	9	12	10	15	15	9	8	22
TOP 3 BOX (5-7)	22	30	21	23	21	24	25	22	27	17	26	12	18	15	.	22	26	19	21	27	32	15	15	16	22	18	24	26	18	16	36
MIDDLE 3 BOX (3-5)	38	40	38	40	41	33	38	38	27	40	40	31	35	27	.	40	40	33	37	38	34	34	35	31	39	36	39	39	32	36	43
BOTTOM 2 BOX (1-2)	43	35	44	44	42	44	40	44	52	46	40	46	47	60	.	44	39	48	45	42	37	57	55	57	45	48	34	40	50	51	26
BOTTOM 3 BOX (1-3)	57	48	58	56	58	56	55	56	63	64	55	56	60	71	.	61	52	63	59	54	47	67	68	67	60	63	53	52	65	66	38
BOTTOM 5 BOX (1-5)	81	75	82	84	84	77	78	82	79	86	81	78	82	88	.	84	79	81	82	81	71	91	90	88	84	84	74	80	82	87	69
MEAN	3.1	3.5	3.0	3.1	3.1	3.1	3.2	3.1	3.1	2.8	3.3	2.7	2.9	2.6	.	3.0	3.3	2.9	3.0	3.3	3.6	2.6	2.7	2.7	3.0	2.9	3.3	3.3	2.6	2.7	3.9
MEDIAN	3.0	3.0	3.0	3.0	3.0	3.0	3.0	3.0	2.0	3.0	3.0	2.0	2.0	2.0	.	3.0	3.0	2.0	3.0	3.0	4.0	2.0	2.0	2.0	3.0	2.0	3.0	3.0	2.0	2.0	4.0

*** Don't know is removed from the calculation of the mean & median.

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TABLE 31:

[IF Q30A=1-5] Why are you not completely satisfied with the overall care provided by [your/your family member's/the person you care for's] family doctor?

	OVERALL %	GENDER		AGE			REGION				STATUS				LIVING ARRANGEMENT (MENTAL ILLNESS ONLY)			TYPE OF MENTAL ILLNESS						HEALTH COVERAGE				COST A BARRIER?			
		Male	Female	14-29	30-49	50+	West	ON	QC	East	Dgnos	Not Dgnos	Family Mbr	Caregvr	Conc	Alone	Family	Live w. Other	Dep	Bipol Dis	Schphr	Psnlty Dis	Eating Dis	PTSD	Anx Dis	Prov	Priv	Both	None	Yes	No
Consultation feels too rushed	44	43	44	51	49	36	46	44	32	40	48	47	36	26	0	39	50	50	46	40	33	43	44	46	47	41	46	46	45	48	32
Do not feel patients with mental illness are prioritized	37	39	37	48	33	36	31	42	28	42	35	41	43	29	0	35	35	40	38	33	52	48	40	44	40	42	37	33	55	41	28
Degree of respect/empathy of family doctor	32	25	33	36	29	34	32	34	28	29	33	39	29	29	0	37	33	33	35	32	37	34	37	38	34	34	19	32	32	35	25
Wait time to see family doctor is too long	31	32	31	37	34	26	29	31	40	36	31	30	32	26	0	30	32	23	32	32	37	39	29	34	33	33	32	30	16	33	27
Not qualified to treat mental illness/Lack of knowledge/training/understanding/resources/Deals with physical problems only	27	27	27	23	29	27	28	26	40	24	28	14	27	34	0	32	25	27	26	29	24	23	32	26	28	26	27	29	16	26	29
Felt unheard/disrespected/not understood/taken seriously by family doctor	5	2	6	4	7	4	6	5	8	3	5	6	6	9	0	5	5	3	5	6	11	7	5	6	5	6	3	5	5	5	6
Only interested in prescribing medication/Not enough focus on alternative treatments/therapy	5	7	5	5	6	5	7	4	4	8	5	4	6	9	0	4	5	6	6	5	4	4	3	8	6	5	8	6	0	6	4
Dissatisfaction with the referral system/Wait times to see a specialist are too long	2	1	2	1	2	3	1	3	4	2	2	0	2	11	0	3	1	1	2	2	2	2	3	1	3	2	2	3	0	3	1
Happy/satisfied with current doctor	1	1	1	0	1	1	1	1	0	1	1	0	0	0	0	2	0	3	1	1	0	0	1	1	1	1	0	1	0	1	0
Lack of follow-up/Follow through/Not proactive enough	1	1	1	0	0	1	1	1	0	1	0	1	1	0	0	1	0	0	1	0	0	0	0	1	1	1	2	1	0	1	1
Other	5	6	5	3	5	6	5	5	0	8	4	4	6	14	0	5	5	0	5	5	11	3	5	6	4	5	10	5	5	4	9
SAMPLE SIZE (#)	1025	161	848	208	412	405	364	513	25	119	654	70	266	35	0	184	465	70	729	225	54	120	143	210	583	423	59	505	38	748	277

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TABLE 32:

[IF Q30B=1-5] Why are you not completely satisfied with health care professionals' overall treatment of patients with mental illness?

	OVERALL %	GENDER		AGE			REGION				STATUS					LIVING ARRANGEMENT (MENTAL ILLNESS ONLY)			TYPE OF MENTAL ILLNESS							HEALTH COVERAGE				COST A BARRIER?	
		Male	Female	14-29	30-49	50+	West	ON	QC	East	Dgnos	Not Dgnos	Family Mbr	Caregvr	Conc	Alone	Family	Live w. Other	Dep	Bipol Dis	Schphr	Psnlty Dis	Eating Dis	PTSD	Anx Dis	Prov	Priv	Both	None	Yes	No
Wait time to see health professional is too long	64	65	63	71	65	59	61	65	58	72	67	59	60	52	0	64	67	66	66	64	57	61	68	65	67	62	65	68	46	67	56
Degree of respect/empathy of health professionals	45	39	45	49	47	41	45	44	39	51	46	42	42	44	0	51	43	48	46	51	48	52	50	51	44	47	40	43	52	48	37
Consultation feels too rushed	41	42	40	48	43	35	37	43	42	43	43	39	38	35	0	43	42	41	42	40	43	49	40	49	44	41	49	40	33	45	29
Do not feel patients with mental illness are prioritized	39	36	39	52	34	37	38	38	42	47	38	38	42	42	0	35	38	45	41	40	38	48	44	47	43	42	41	35	52	42	31
Lack of knowledge/training/understanding/experience	8	8	7	7	7	9	8	7	10	5	7	10	8	12	0	7	7	6	6	8	10	5	11	7	7	8	10	6	9	7	8
Services are inadequate/unavailable/limited	5	3	6	1	6	7	7	4	3	7	5	2	7	10	0	5	4	4	5	5	3	4	7	6	6	5	4	6	4	5	6
Too expensive to get the help required/Can't afford it/Services not covered by health plan	3	2	3	4	2	3	3	3	0	1	3	2	2	4	0	2	3	4	3	2	1	3	2	2	3	4	3	2	4	4	1
Issues are trivialized/not taken seriously enough/Only urgent matters dealt with	3	1	4	2	4	3	2	3	10	3	3	2	3	4	0	4	3	0	3	2	4	6	3	3	4	3	3	3	0	3	4
Misdiagnosed/Given wrong medication/treatment/Disappointed with treatment/diagnosis	2	5	2	1	2	3	2	3	3	2	3	0	2	8	0	4	2	0	2	4	4	4	1	1	3	3	1	2	2	2	4
Too quick to medicate/Need to focus on counselling/therapy/other treatments	2	2	2	2	1	3	1	2	3	3	2	2	2	4	0	3	1	1	2	2	3	1	1	3	2	2	3	2	2	2	2
System is flawed/overburdened/needs improvement	2	2	2	1	2	2	2	1	6	2	2	0	2	4	0	1	2	0	2	2	4	4	1	3	2	2	3	1	2	2	1
Other	5	4	5	1	5	6	5	4	3	5	4	3	6	8	0	4	3	2	4	5	12	4	1	3	4	5	3	5	0	3	8
SAMPLE SIZE (#)	1133	165	941	242	459	432	415	551	31	134	706	90	285	52	0	202	493	95	805	246	69	140	153	248	639	492	68	527	46	850	283

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TABLE 33:

[IF Q30C=1-5] Why are you not completely satisfied with the overall care provided at walk-in clinics for patients with mental illness?

	OVERALL %	GENDER		AGE			REGION				STATUS				LIVING ARRANGEMENT (MENTAL ILLNESS ONLY)			TYPE OF MENTAL ILLNESS						HEALTH COVERAGE				COST A BARRIER?			
		Male	Female	14-29	30-49	50+	West	ON	QC	East	Dgnos	Not Dgnos	Family Mbr	Caregvr	Conc	Alone	Family	Live w. Other	Dep	Bipol Dis	Schphr	Psnty Dis	Eating Dis	PTSD	Anx Dis	Prov	Priv	Both	None	Yes	No
Degree of respect/empathy of staff	54	38	55	55	53	56	58	53	23	52	53	52	57	61	0	51	52	56	54	57	62	69	63	62	55	56	52	55	38	55	52
The walk-in clinic does not seem to prioritize patients with mental illness	51	42	52	61	47	47	48	54	46	52	48	56	57	72	0	36	50	57	52	49	62	68	52	61	54	55	48	46	67	54	39
Wait time to see a health care professional is too long	49	51	48	57	46	46	53	48	46	42	50	48	45	67	0	39	55	46	51	48	50	53	47	57	51	48	45	52	33	51	40
The walk-in clinic staff appear to be too rushed	48	57	45	55	48	37	43	53	46	45	47	60	46	56	0	40	48	52	48	50	42	48	55	59	50	47	34	50	52	49	42
Lack of knowledge/training/understanding/experience	8	9	7	6	8	10	7	7	15	9	8	0	7	22	0	10	5	11	8	7	8	1	9	9	8	10	0	7	5	8	5
Clinics don't/can't provide proper care/Not equipped to deal with mental health issues	6	11	5	5	7	7	6	7	8	5	7	8	5	11	0	11	5	4	7	11	12	9	4	6	7	7	7	6	5	7	6
No consistency of care/Don't know/understand patients' medical history/No follow-up	4	2	4	0	5	5	4	3	8	5	4	0	4	0	0	7	2	2	3	6	0	4	1	4	2	3	3	4	0	4	4
Can only provide prescriptions/Health professionals only want to prescribe medication	2	2	2	1	4	0	3	1	8	0	2	8	0	0	0	5	2	0	2	0	0	5	1	2	2	2	3	1	5	2	2
Issues are trivialized/not taken seriously enough/Only urgent matters dealt with	2	2	1	4	1	1	1	2	8	0	2	0	1	0	0	2	1	2	2	1	4	0	1	0	2	1	0	2	0	2	1
Other	6	6	7	6	3	12	5	9	0	2	6	8	6	17	0	8	4	6	5	8	4	6	1	3	5	8	14	4	0	5	10
SAMPLE SIZE (#)	450	65	365	136	198	116	186	186	13	64	307	25	100	18	0	84	186	54	331	113	26	77	75	116	287	192	29	208	21	366	84

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TABLE 34:

[IF Q30D=1-5] Why are you not completely satisfied with the overall care provided at hospital emergency rooms for patients with mental illness?

	OVERALL %	GENDER		AGE			REGION				STATUS					LIVING ARRANGEMENT (MENTAL ILLNESS ONLY)			TYPE OF MENTAL ILLNESS							HEALTH COVERAGE				COST A BARRIER?	
		Male	Female	14-29	30-49	50+	West	ON	QC	East	Dgnos	Not Dgnos	Family Mbr	Caregvr	Conc	Alone	Family	Live w. Other	Dep	Bipol Dis	Schphr	Psnty Dis	Eating Dis	PTSD	Anx Dis	Prov	Priv	Both	None	Yes	No
There is a perceived lack of concern for patients with mental illness	67	56	68	73	67	63	68	70	50	56	66	75	67	80	0	68	67	57	67	71	58	74	72	73	67	69	50	66	82	71	56
Wait time to see a health care professional is too long	63	71	62	60	57	70	61	60	100	73	64	38	62	60	0	60	67	50	64	65	81	67	56	67	63	64	73	60	45	66	53
The hospital does not seem to prioritize patients with mental illness	62	68	61	70	61	58	62	60	50	68	59	75	69	60	0	60	60	57	63	65	65	74	68	66	62	62	46	64	64	66	50
Degree of respect/empathy of staff	62	47	63	63	64	58	62	62	50	61	64	50	55	60	0	65	65	55	61	64	48	72	77	72	62	66	35	61	55	67	46
The hospital does not provide enough information to the patient about mental illness and options for treatment/help	61	54	62	70	64	52	58	60	100	66	61	38	59	75	0	59	61	64	63	60	55	62	67	64	64	60	62	61	55	66	46
Hospital staff appear too rushed	54	66	51	52	56	52	50	55	50	58	54	50	52	55	0	59	56	33	54	55	55	55	50	57	53	50	62	55	64	56	46
The hospital does not allow enough time for diagnosis	46	54	45	52	44	44	44	43	83	55	45	63	47	50	0	43	44	55	48	42	45	54	42	46	48	46	46	45	64	51	31
The hospital does not provide referrals	34	41	32	38	35	31	36	34	17	32	34	38	33	50	0	27	35	40	35	35	39	43	37	40	34	36	38	33	18	39	22
Lack of knowledge/skills among staff	5	5	5	3	4	8	4	5	0	13	4	0	8	5	0	5	4	5	5	5	3	2	5	5	7	5	12	5	0	5	6
Lack of proper space/accommodation/beds	5	5	5	0	6	6	5	3	0	8	4	0	7	0	0	8	3	0	4	4	13	5	3	2	3	5	0	5	0	5	3
Other	9	7	9	7	8	10	7	9	0	13	7	13	12	10	0	9	5	12	8	9	13	9	8	9	7	11	4	7	0	9	8
SAMPLE SIZE (#)	455	59	382	102	187	166	165	221	6	62	314	8	113	20	0	96	178	42	321	136	31	87	78	130	287	214	26	204	11	337	118

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TABLE 35a-d:

[TOP 3 BOX SUMMARY] - [IF Q22=1] Thinking about your walk-in clinic visits, please indicate the extent to which you agree or disagree with each of the following.

	OVERALL %	GENDER		AGE			REGION				STATUS					LIVING ARRANGEMENT (MENTAL ILLNESS ONLY)			TYPE OF MENTAL ILLNESS							HEALTH COVERAGE				COST A BARRIER?	
		Male	Female	14-29	30-49	50+	West	ON	QC	East	Dgnos	Not Dgnos	Family Mbr	Caregvr	Conc	Alone	Family	Live w. Other	Dep	Bipol Dis	Schphr	Psnty Dis	Eating Dis	PTSD	Anx Dis	Prov	Priv	Both	None	Yes	No
Clinic staff are professional	54	59	54	63	54	46	57	51	55	58	59	50	44	33	.	58	58	63	53	56	31	45	40	45	54	54	56	56	36	52	62
Clinic staff are respectful	50	57	49	58	49	43	53	45	65	55	55	53	39	29	.	57	51	59	50	50	34	43	36	42	49	46	53	54	40	47	60
Clinic staff are responsive to patients' needs	36	47	35	40	36	31	40	33	45	29	40	33	27	24	.	38	40	37	35	37	25	23	28	26	33	35	44	35	40	32	51
Clinic staff provide a timely and efficient service	33	41	32	35	35	28	36	30	30	34	38	27	21	24	.	34	38	36	32	32	19	23	25	27	33	31	36	35	24	28	49

TABLE 35a:

[IF Q22=1] Thinking about your walk-in clinic visits, please indicate the extent to which you agree or disagree with each of the following.

Clinic staff are responsive to patients' needs?

	OVERALL %	GENDER		AGE			REGION				STATUS					LIVING ARRANGEMENT (MENTAL ILLNESS ONLY)			TYPE OF MENTAL ILLNESS							HEALTH COVERAGE				COST A BARRIER?	
		Male	Female	14-29	30-49	50+	West	ON	QC	East	Dgnos	Not Dgnos	Family Mbr	Caregvr	Conc	Alone	Family	Live w. Other	Dep	Bipol Dis	Schphr	Psnty Dis	Eating Dis	PTSD	Anx Dis	Prov	Priv	Both	None	Yes	No
7 - Completely agree	8	12	7	9	7	8	9	7	25	3	9	10	2	10	0	12	9	6	7	11	6	6	4	5	7	9	6	7	4	8	7
6	10	15	10	10	10	11	12	9	5	10	12	0	9	5	0	11	11	11	10	12	9	3	8	9	11	10	11	10	16	9	16
5	18	20	18	22	19	12	19	17	15	16	18	23	16	10	0	15	20	20	18	14	9	14	16	12	16	16	28	18	20	15	27
4	17	21	16	15	18	19	17	15	15	26	16	3	27	14	0	15	13	17	16	17	16	20	12	16	17	16	14	20	8	18	15
3	18	9	19	20	17	17	21	16	5	19	19	27	13	19	0	19	20	20	19	20	22	23	29	24	19	19	25	16	20	20	10
2	12	7	13	10	13	12	10	13	20	11	12	17	10	19	0	10	14	11	12	9	6	13	16	14	13	12	6	13	12	13	9
1 - Completely agree	9	9	9	8	10	9	7	12	0	8	8	10	9	24	0	9	8	9	9	11	19	15	11	14	10	10	3	9	8	10	7
Don't know	8	7	8	6	7	11	5	10	15	7	6	10	13	0	0	10	5	5	9	6	13	7	4	5	7	8	8	7	12	7	9
SAMPLE SIZE (#)	563	86	455	167	240	156	229	239	20	73	385	30	127	21	0	104	239	64	409	142	32	87	85	132	350	245	36	257	25	441	122
TOP 2 BOX (6-7)	18	27	17	19	17	19	21	16	30	12	21	10	11	14	.	22	21	17	17	23	16	9	12	14	18	19	17	17	20	17	24
TOP 3 BOX (5-7)	36	47	35	40	36	31	40	33	45	29	40	33	27	24	.	38	40	37	35	37	25	23	28	26	33	35	44	35	40	32	51
MIDDLE 3 BOX (3-5)	53	50	53	57	54	49	57	49	35	62	53	53	56	43	.	50	53	58	53	51	47	56	58	52	53	51	67	54	48	54	52
BOTTOM 2 BOX (1-2)	21	16	22	19	22	21	17	25	20	19	20	27	20	43	.	18	21	20	21	20	25	28	27	29	22	22	8	22	20	22	16
BOTTOM 3 BOX (1-3)	39	26	41	39	40	38	38	41	25	38	39	53	33	62	.	38	41	41	40	40	47	51	56	53	42	41	33	38	40	43	25
MEAN	3.9	4.4	3.9	4.0	3.9	3.9	4.1	3.8	4.6	3.8	4.0	3.6	3.7	3.2	.	4.1	4.0	3.9	3.9	4.0	3.5	3.4	3.5	3.4	3.8	3.9	4.2	3.9	4.0	3.8	4.4
MEDIAN	4.0	4.5	4.0	4.0	4.0	4.0	4.0	4.0	5.0	4.0	4.0	3.0	4.0	3.0	.	4.0	4.0	4.0	4.0	4.0	3.0	3.0	3.0	3.0	4.0	4.0	4.0	4.0	4.0	4.0	5.0

*** Don't know is removed from the calculation of the mean & median.

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TABLE 35b:

[IF Q22=1] Thinking about your walk-in clinic visits, please indicate the extent to which you agree or disagree with each of the following.

Clinic staff are professional?

	OVERALL %	GENDER		AGE			REGION				STATUS					LIVING ARRANGEMENT (MENTAL ILLNESS ONLY)			TYPE OF MENTAL ILLNESS						HEALTH COVERAGE				COST A BARRIER?		
		Male	Female	14-29	30-49	50+	West	ON	QC	East	Dgnos	Not Dgnos	Family Mbr	Caregvr	Conc	Alone	Family	Live w. Other	Dep	Bipol Dis	Schphr	Psnlty Dis	Eating Dis	PTSD	Anx Dis	Prov	Priv	Both	None	Yes	No
7 - Completely agree	16	20	16	17	18	14	16	16	35	14	18	20	11	10	0	20	17	19	16	20	9	13	11	14	15	18	11	16	12	16	17
6	19	27	18	24	17	17	21	17	10	22	22	20	12	5	0	19	23	23	20	18	9	17	16	14	21	15	25	22	16	18	24
5	19	13	20	23	20	14	20	18	10	22	19	10	21	19	0	18	18	20	16	19	13	15	13	17	18	22	19	18	8	18	21
4	17	13	18	16	16	20	16	18	10	22	15	17	22	29	0	13	16	14	18	15	22	20	20	18	19	16	17	18	24	18	15
3	11	8	12	8	13	12	12	12	15	4	11	10	11	19	0	9	11	13	12	11	13	20	20	17	11	12	14	10	8	13	6
2	6	5	6	4	7	5	6	5	5	8	6	7	6	0	0	10	5	5	6	4	3	3	9	8	5	5	8	5	12	6	4
1 - Completely agree	4	7	4	3	4	7	4	5	0	4	3	7	5	19	0	3	4	3	4	7	19	7	6	8	4	5	3	4	4	5	
Don't know	7	8	7	5	6	11	5	9	15	4	5	10	13	0	0	8	6	3	8	6	13	6	5	4	6	7	3	7	16	7	8
SAMPLE SIZE (#)	563	86	455	167	240	156	229	239	20	73	385	30	127	21	0	104	239	64	409	142	32	87	85	132	350	245	36	257	25	441	122
TOP 2 BOX (6-7)	35	47	34	41	34	31	37	33	45	36	40	40	23	14	.	39	40	42	36	37	19	30	27	28	36	33	36	39	28	34	41
TOP 3 BOX (5-7)	54	59	54	63	54	46	57	51	55	58	59	50	44	33	.	58	58	63	53	56	31	45	40	45	54	54	56	56	36	52	62
MIDDLE 3 BOX (3-5)	47	34	50	47	49	46	48	48	35	48	45	37	54	67	.	40	45	47	46	45	47	54	53	53	48	50	50	45	40	49	42
BOTTOM 2 BOX (1-2)	10	12	10	7	11	12	10	10	5	12	9	13	10	19	.	13	9	8	9	11	22	10	15	15	9	10	11	10	16	10	9
BOTTOM 3 BOX (1-3)	21	20	22	15	24	24	22	22	20	16	20	23	21	38	.	21	20	20	22	23	34	30	35	33	21	22	25	20	24	23	15
MEAN	4.8	4.9	4.7	5.0	4.7	4.5	4.8	4.7	5.3	4.8	4.9	4.7	4.5	3.8	.	4.9	4.9	5.0	4.8	4.8	3.8	4.4	4.2	4.3	4.8	4.7	4.7	4.8	4.4	4.7	5.0
MEDIAN	5.0	6.0	5.0	5.0	5.0	5.0	5.0	5.0	6.0	5.0	5.0	5.0	5.0	4.0	.	5.0	5.0	5.0	5.0	5.0	4.0	4.0	4.0	4.0	5.0	5.0	5.0	4.0	5.0	5.0	5.0

*** Don't know is removed from the calculation of the mean & median.

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TABLE 35c:

[IF Q22=1] Thinking about your walk-in clinic visits, please indicate the extent to which you agree or disagree with each of the following.

Clinic staff are respectful?

	OVERALL %	GENDER		AGE			REGION				STATUS					LIVING ARRANGEMENT (MENTAL ILLNESS ONLY)			TYPE OF MENTAL ILLNESS						HEALTH COVERAGE				COST A BARRIER?		
		Male	Female	14-29	30-49	50+	West	ON	QC	East	Dgnos	Not Dgnos	Family Mbr	Caregvr	Conc	Alone	Family	Live w. Other	Dep	Bipol Dis	Schphr	Psnlty Dis	Eating Dis	PTSD	Anx Dis	Prov	Priv	Both	None	Yes	No
7 - Completely agree	15	21	15	16	15	16	18	13	25	11	17	17	9	10	0	22	15	19	15	18	9	11	9	14	14	16	8	16	12	15	16
6	17	23	16	20	17	13	17	15	15	19	18	20	13	5	0	12	21	20	18	15	9	14	11	14	19	13	25	19	12	15	21
5	18	13	19	23	18	14	17	16	25	25	19	17	17	14	0	23	16	20	17	18	16	17	16	14	17	17	19	19	16	17	22
4	16	12	17	14	15	20	14	17	10	21	15	7	20	19	0	14	16	11	15	18	6	18	20	18	18	16	19	16	17	11	
3	14	13	14	12	18	11	16	16	0	8	14	13	13	24	0	12	15	13	15	14	25	16	22	22	15	17	11	13	12	15	11
2	7	5	7	7	5	9	7	6	10	7	6	10	9	5	0	4	7	9	7	6	6	9	11	8	7	11	6	12	8	4	
1 - Completely agree	6	7	5	4	6	6	5	7	0	4	5	3	6	24	0	6	4	5	5	6	16	8	7	8	5	7	0	4	8	6	5
Don't know	7	7	7	5	6	11	4	9	15	5	5	13	13	0	0	8	5	3	8	6	13	6	4	2	6	7	6	6	12	6	9
SAMPLE SIZE (#)	563	86	455	167	240	156	229	239	20	73	385	30	127	21	0	104	239	64	409	142	32	87	85	132	350	245	36	257	25	441	122
TOP 2 BOX (6-7)	32	44	31	35	32	29	36	28	40	30	36	37	22	14	.	34	36	39	33	32	19	25	20	28	32	29	33	35	24	30	38
TOP 3 BOX (5-7)	50	57	49	58	49	43	53	45	65	55	55	53	39	29	.	57	51	59	50	50	34	43	36	42	49	46	53	54	40	47	60
MIDDLE 3 BOX (3-5)	49	37	50	49	51	45	48	49	35	53	48	37	51	57	.	49	48	44	48	50	47	52	59	54	49	49	50	49	44	50	44
BOTTOM 2 BOX (1-2)	12	12	12	11	12	15	12	13	10	11	11	13	14	29	.	10	11	14	12	11	22	17	18	16	12	14	11	10	20	13	9
BOTTOM 3 BOX (1-3)	27	24	26	23	30	26	28	29	10	19	25	27	28	52	.	21	27	27	27	25	47	33	40	38	27	31	22	23	32	29	20
MEAN	4.6	4.9	4.5	4.8	4.5	4.4	4.7	4.4	5.3	4.7	4.7	4.7	4.3	3.5	.	4.8	4.6	4.7	4.6	4.6	3.8	4.2	4.0	4.2	4.5	4.4	4.6	4.7	4.2	4.5	4.9
MEDIAN	5.0	5.0	5.0	5.0	5.0	4.0	5.0	4.0	5.0	5.0	5.0	5.0	4.0	3.0	.	5.0	5.0	5.0	5.0	5.0	3.0	4.0	4.0	4.0	5.0	4.0	5.0	5.0	4.0	5.0	5.0

*** Don't know is removed from the calculation of the mean & median.

MOOD DISORDERS SOCIETY OF CANADA

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TABLE 35d:

[IF Q22=1] Thinking about your walk-in clinic visits, please indicate the extent to which you agree or disagree with each of the following.

Clinic staff provide a timely and efficient service?

	OVERALL %	GENDER		AGE			REGION				STATUS					LIVING ARRANGEMENT (MENTAL ILLNESS ONLY)			TYPE OF MENTAL ILLNESS						HEALTH COVERAGE				COST A BARRIER?		
		Male	Female	14-29	30-49	50+	West	ON	QC	East	Dgnos	Not Dgnos	Family Mbr	Caregvr	Conc	Alone	Family	Live w. Other	Dep	Bipol Dis	Schphr	Psnlty Dis	Eating Dis	PTSD	Anx Dis	Prov	Priv	Both	None	Yes	No
7 - Completely agree	8	14	7	6	8	9	9	6	15	7	9	3	5	10	0	10	10	5	7	10	6	5	4	5	7	9	3	8	4	7	12
6	10	9	9	13	9	7	10	10	10	7	12	10	3	10	0	8	13	13	9	6	3	6	9	9	10	9	8	11	8	8	15
5	15	17	16	17	17	12	17	14	5	21	17	13	13	5	0	16	16	19	16	15	9	13	12	12	15	13	25	16	12	14	22
4	18	9	19	20	16	19	18	18	5	18	16	13	24	24	0	22	11	19	18	21	9	25	21	19	18	20	17	16	16	20	11
3	15	15	15	15	14	16	13	14	30	19	15	17	15	10	0	16	14	19	16	11	25	11	18	16	16	14	14	16	16	16	12
2	16	15	16	14	16	17	17	16	10	12	15	23	16	24	0	11	18	13	16	15	9	17	18	22	17	15	22	16	12	18	9
1 - Completely agree	12	12	12	11	13	10	11	13	10	11	12	10	11	19	0	10	13	11	11	15	25	18	15	14	11	12	6	12	20	12	9
Don't know	7	8	7	5	6	11	4	9	15	5	5	10	13	0	0	8	5	3	8	6	13	5	4	3	6	7	6	6	12	6	9
SAMPLE SIZE (#)	563	86	455	167	240	156	229	239	20	73	385	30	127	21	0	104	239	64	409	142	32	87	85	132	350	245	36	257	25	441	122
TOP 2 BOX (6-7)	17	23	16	19	18	16	19	16	25	14	21	13	8	19	.	17	22	17	16	16	9	10	13	14	17	18	11	19	12	15	27
TOP 3 BOX (5-7)	33	41	32	35	35	28	36	30	30	34	38	27	21	24	.	34	38	36	32	32	19	23	25	27	33	31	36	35	24	28	49
MIDDLE 3 BOX (3-5)	48	42	49	51	47	46	48	46	40	58	48	43	53	38	.	55	41	56	49	48	44	49	51	47	49	48	56	47	44	49	46
BOTTOM 2 BOX (1-2)	28	27	27	25	30	27	28	28	20	23	26	33	27	43	.	20	31	23	26	30	34	36	33	36	27	27	28	28	32	30	18
BOTTOM 3 BOX (1-3)	42	42	42	40	44	43	41	43	50	42	42	50	42	52	.	37	45	42	42	41	59	47	51	52	43	41	42	43	48	46	30
MEAN	3.7	4.0	3.7	3.8	3.7	3.7	3.8	3.7	3.9	3.8	3.9	3.4	3.5	3.4	.	3.9	3.8	3.8	3.7	3.7	3.0	3.3	3.4	3.4	3.7	3.8	3.7	3.8	3.3	3.6	4.3
MEDIAN	4.0	4.0	4.0	4.0	4.0	4.0	4.0	4.0	3.0	4.0	4.0	3.0	4.0	3.0	.	4.0	4.0	4.0	4.0	4.0	3.0	4.0	3.0	3.0	4.0	4.0	4.0	4.0	3.0	4.0	5.0

*** Don't know is removed from the calculation of the mean & median.

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TABLE 36a-d:

[TOP 3 BOX SUMMARY] - [IF Q22=3] Thinking about your hospital emergency visits, please indicate the extent to which you agree or disagree with each of the following.

	OVERALL %	GENDER		AGE			REGION				STATUS				LIVING ARRANGEMENT (MENTAL ILLNESS ONLY)			TYPE OF MENTAL ILLNESS						HEALTH COVERAGE				COST A BARRIER?			
		Male	Female	14-29	30-49	50+	West	ON	QC	East	Dgnos	Not Dgnos	Family Mbr	Caregvr	Conc	Alone	Family	Live w. Other	Dep	Bipol Dis	Schphr	Psnty Dis	Eating Dis	PTSD	Anx Dis	Prov	Priv	Both	None	Yes	No
Hospital emergency staff are professional	54	60	53	53	52	56	56	53	68	47	55	31	52	51	.	52	56	55	53	57	56	47	39	42	54	48	55	59	52	51	61
Hospital emergency staff are respectful	46	54	45	43	43	49	47	44	64	44	45	13	47	47	.	44	44	46	45	48	53	37	32	31	45	40	45	51	56	43	53
Hospital emergency staff are responsive to patients' needs	36	45	35	31	37	38	37	37	48	29	37	31	35	41	.	35	38	31	36	38	40	29	22	23	36	32	35	41	32	33	43
Hospital emergency staff provide a timely and efficient service	24	29	23	20	24	26	23	25	36	22	25	13	21	33	.	21	28	15	23	29	25	18	14	17	24	21	22	27	28	20	33

TABLE 36a:

[IF Q22=3] Thinking about your hospital emergency visits, please indicate the extent to which you agree or disagree with each of the following.

Hospital emergency staff are responsive to patients' needs?

	OVERALL %	GENDER		AGE			REGION				STATUS				LIVING ARRANGEMENT (MENTAL ILLNESS ONLY)			TYPE OF MENTAL ILLNESS						HEALTH COVERAGE				COST A BARRIER?			
		Male	Female	14-29	30-49	50+	West	ON	QC	East	Dgnos	Not Dgnos	Family Mbr	Caregvr	Conc	Alone	Family	Live w. Other	Dep	Bipol Dis	Schphr	Psnty Dis	Eating Dis	PTSD	Anx Dis	Prov	Priv	Both	None	Yes	No
7 - Completely agree	9	18	7	6	8	10	8	9	12	9	10	0	6	10	0	8	10	9	9	8	14	4	2	6	9	8	4	10	8	7	12
6	13	13	13	11	13	14	13	14	20	9	14	6	12	18	0	13	16	5	12	16	16	8	9	7	12	12	11	14	20	12	15
5	15	13	15	14	16	14	17	14	16	11	13	25	18	12	0	14	13	17	15	15	10	16	11	9	15	13	20	16	4	14	16
4	19	15	19	19	18	19	24	16	24	15	19	13	19	16	0	19	18	22	18	19	18	17	17	13	19	19	20	17	32	18	20
3	12	8	12	14	10	12	13	11	8	14	11	19	14	10	0	10	12	8	13	12	10	12	17	17	12	11	9	13	8	12	11
2	15	14	15	18	14	13	11	17	8	16	15	25	12	12	0	16	16	14	16	13	11	15	19	19	15	17	13	13	8	16	12
1 - Completely agree	16	13	16	16	18	13	13	17	12	20	17	13	13	14	0	18	15	25	16	15	14	23	22	25	15	17	16	14	20	18	10
Don't know	3	4	2	2	3	3	2	0	6	1	0	6	6	0	2	1	2	2	2	7	4	4	4	2	2	3	7	2	0	2	4
SAMPLE SIZE (#)	916	134	763	180	351	385	315	464	25	109	583	16	268	49	0	165	360	65	611	278	88	146	111	202	540	420	55	416	25	644	272
TOP 2 BOX (6-7)	22	31	20	16	21	25	21	23	32	18	23	6	18	29	.	21	26	14	20	24	30	12	11	13	21	19	15	25	28	19	27
TOP 3 BOX (5-7)	36	45	35	31	37	38	37	37	48	29	37	31	35	41	.	35	38	31	36	38	40	29	22	23	36	32	35	41	32	33	43
MIDDLE 3 BOX (3-5)	45	37	46	48	44	45	53	41	48	39	43	56	51	39	.	43	43	46	46	46	39	46	45	40	46	43	49	47	44	44	47
BOTTOM 2 BOX (1-2)	30	28	31	34	32	26	23	34	20	36	33	38	25	27	.	35	31	38	31	28	25	38	41	44	30	34	29	27	28	34	22
BOTTOM 3 BOX (1-3)	42	36	43	48	42	39	37	45	28	50	43	56	40	37	.	45	43	46	44	40	35	50	58	61	42	45	38	40	36	46	33
MEAN	3.8	4.2	3.7	3.5	3.7	3.9	3.9	3.7	4.3	3.5	3.8	3.3	3.8	4.0	.	3.6	3.8	3.4	3.7	3.9	4.1	3.3	3.1	3.1	3.8	3.6	3.7	4.0	3.8	3.6	4.2
MEDIAN	4.0	4.0	4.0	4.0	4.0	4.0	4.0	4.0	4.0	3.0	4.0	3.0	4.0	4.0	.	4.0	4.0	4.0	4.0	4.0	4.0	3.0	3.0	3.0	4.0	4.0	4.0	4.0	4.0	4.0	4.0

*** Don't know is removed from the calculation of the mean & median.

MOOD DISORDERS SOCIETY OF CANADA

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TABLE 36b:

[IF Q22=3] Thinking about your hospital emergency visits, please indicate the extent to which you agree or disagree with each of the following.

Hospital emergency staff are professional?

	OVERALL %	GENDER		AGE			REGION				STATUS					LIVING ARRANGEMENT (MENTAL ILLNESS ONLY)			TYPE OF MENTAL ILLNESS						HEALTH COVERAGE				COST A BARRIER?		
		Male	Female	14-29	30-49	50+	West	ON	QC	East	Dgnos	Not Dgnos	Family Mbr	Caregvr	Conc	Alone	Family	Live w. Other	Dep	Bipol Dis	Schphr	Psnlty Dis	Eating Dis	PTSD	Anx Dis	Prov	Priv	Both	None	Yes	No
7 - Completely agree	17	28	15	14	17	18	15	18	24	17	18	6	15	16	0	13	19	20	17	17	22	12	10	12	17	14	13	20	24	16	20
6	19	16	20	18	17	22	22	18	24	16	20	6	19	20	0	21	19	18	19	19	24	13	14	13	19	19	25	19	8	18	21
5	18	16	18	21	18	16	19	17	20	15	17	19	19	14	0	18	17	17	17	21	10	21	15	17	18	15	16	20	20	17	19
4	17	16	18	14	18	19	19	17	8	17	16	25	20	14	0	16	19	8	18	16	13	19	17	19	17	20	16	15	16	18	16
3	11	8	11	13	11	10	10	10	16	15	10	25	13	12	0	12	8	15	11	11	14	12	13	14	12	13	9	9	12	12	9
2	7	7	7	7	7	6	7	7	4	7	8	6	4	10	0	8	8	6	7	7	7	5	14	7	6	7	7	6	12	8	5
1 - Completely agree	9	4	9	12	10	6	6	10	4	10	10	13	6	4	0	12	9	14	9	8	5	14	14	15	9	10	7	7	8	10	6
Don't know	3	4	2	1	3	3	3	2	0	5	1	0	5	8	0	1	1	2	2	2	7	3	4	2	2	3	5	2	0	2	3
SAMPLE SIZE (#)	916	134	763	180	351	385	315	464	25	109	583	16	268	49	0	165	360	65	611	278	88	146	111	202	540	420	55	416	25	644	272
TOP 2 BOX (6-7)	36	44	35	32	34	40	37	36	48	32	38	12	33	37	.	34	38	38	36	36	45	25	23	25	36	33	38	39	32	34	41
TOP 3 BOX (5-7)	54	60	53	53	52	56	56	53	68	47	55	31	52	51	.	52	56	55	53	57	56	47	39	42	54	48	55	59	52	51	61
MIDDLE 3 BOX (3-5)	46	40	47	48	46	45	48	45	44	46	43	69	51	41	.	45	44	40	46	48	36	52	45	50	47	47	42	45	48	46	44
BOTTOM 2 BOX (1-2)	15	12	16	19	17	12	13	17	8	17	18	19	10	14	.	20	16	20	16	14	11	19	28	22	16	17	15	13	20	17	11
BOTTOM 3 BOX (1-3)	26	20	27	32	28	23	23	27	24	32	27	44	23	27	.	32	24	35	27	25	25	31	41	36	27	30	24	23	32	29	20
MEAN	4.6	5.0	4.5	4.4	4.5	4.7	4.7	4.5	5.0	4.4	4.6	3.8	4.6	4.6	.	4.3	4.7	4.5	4.5	4.6	4.9	4.2	3.9	4.1	4.6	4.4	4.6	4.8	4.5	4.5	4.9
MEDIAN	5.0	5.0	5.0	5.0	5.0	5.0	5.0	5.0	5.0	4.0	5.0	4.0	5.0	5.0	.	5.0	5.0	5.0	5.0	5.0	5.0	4.0	4.0	4.0	5.0	4.0	5.0	5.0	5.0	5.0	5.0

*** Don't know is removed from the calculation of the mean & median.

MOOD DISORDERS SOCIETY OF CANADA

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TABLE 36c:

[IF Q22=3] Thinking about your hospital emergency visits, please indicate the extent to which you agree or disagree with each of the following.

Hospital emergency staff are respectful?

	OVERALL %	GENDER		AGE			REGION				STATUS					LIVING ARRANGEMENT (MENTAL ILLNESS ONLY)			TYPE OF MENTAL ILLNESS						HEALTH COVERAGE				COST A BARRIER?		
		Male	Female	14-29	30-49	50+	West	ON	QC	East	Dgnos	Not Dgnos	Family Mbr	Caregvr	Conc	Alone	Family	Live w. Other	Dep	Bipol Dis	Schphr	Psnlty Dis	Eating Dis	PTSD	Anx Dis	Prov	Priv	Both	None	Yes	No
7 - Completely agree	13	24	12	11	13	15	11	14	32	13	14	6	11	16	0	12	15	14	12	13	18	8	6	7	13	11	7	16	12	12	17
6	15	15	15	10	15	17	16	15	20	13	15	0	15	18	0	15	16	9	14	14	20	11	9	7	16	13	25	16	12	14	18
5	17	15	18	22	14	17	20	15	12	18	16	6	22	12	0	17	13	23	18	21	15	18	17	16	16	15	13	19	32	17	17
4	17	14	18	15	18	18	17	17	16	17	16	44	18	16	0	15	18	17	18	16	10	17	15	19	16	18	22	17	4	18	17
3	12	13	12	11	11	14	13	13	8	9	11	19	13	10	0	12	13	8	11	13	14	14	10	14	13	13	7	12	12	13	10
2	10	7	10	12	10	8	10	10	4	10	11	13	7	12	0	13	10	8	9	9	8	8	17	12	10	12	7	7	16	10	8
1 - Completely agree	13	8	13	18	15	9	10	14	8	15	15	13	10	6	0	15	14	20	14	12	8	21	22	22	14	14	13	11	12	14	10
Don't know	3	4	2	1	3	3	3	2	0	5	1	0	5	8	0	1	1	2	2	2	7	3	4	2	2	3	5	2	0	2	3
SAMPLE SIZE (#)	916	134	763	180	351	385	315	464	25	109	583	16	268	49	0	165	360	65	611	278	88	146	111	202	540	420	55	416	25	644	272
TOP 2 BOX (6-7)	28	39	27	21	29	32	27	29	52	26	30	6	26	35	.	27	31	23	27	27	39	19	15	15	29	24	33	32	24	25	36
TOP 3 BOX (5-7)	46	54	45	43	43	49	47	44	64	44	45	13	47	47	.	44	44	46	45	48	53	37	32	31	45	40	45	51	56	43	53
MIDDLE 3 BOX (3-5)	46	43	47	48	43	48	50	45	36	45	43	69	53	39	.	44	44	48	48	50	39	49	42	49	46	47	42	47	48	48	43
BOTTOM 2 BOX (1-2)	22	15	23	30	25	17	20	24	12	25	26	25	16	18	.	28	24	28	23	21	16	29	39	34	23	26	20	19	28	24	18
BOTTOM 3 BOX (1-3)	35	28	35	41	36	30	33	37	20	34	37	44	30	29	.	40	36	35	35	34	30	42	49	48	36	40	27	30	40	38	28
MEAN	4.2	4.7	4.1	3.8	4.1	4.4	4.2	4.1	5.1	4.1	4.1	3.4	4.3	4.5	.	4.0	4.2	4.0	4.1	4.2	4.6	3.7	3.4	3.5	4.1	3.9	4.3	4.4	4.1	4.0	4.5
MEDIAN	4.0	5.0	4.0	4.0	4.0	5.0	4.0	4.0	6.0	4.0	4.0	4.0	4.0	5.0	.	4.0	4.0	4.0	4.0	4.0	5.0	4.0	3.0	4.0	4.0	4.0	4.0	5.0	5.0	4.0	5.0

*** Don't know is removed from the calculation of the mean & median.

MOOD DISORDERS SOCIETY OF CANADA

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TABLE 36d:

[IF Q22=3] Thinking about your hospital emergency visits, please indicate the extent to which you agree or disagree with each of the following.

Hospital emergency staff provide a timely and efficient service?

	OVERALL %	GENDER		AGE			REGION				STATUS					LIVING ARRANGEMENT (MENTAL ILLNESS ONLY)			TYPE OF MENTAL ILLNESS						HEALTH COVERAGE				COST A BARRIER?		
		Male	Female	14-29	30-49	50+	West	ON	QC	East	Dgnos	Not Dgnos	Family Mbr	Caregvr	Conc	Alone	Family	Live w. Other	Dep	Bipol Dis	Schphr	Psnty Dis	Eating Dis	PTSD	Anx Dis	Prov	Priv	Both	None	Yes	No
7 - Completely agree	7	14	5	5	7	7	5	7	16	5	8	0	4	8	0	7	9	5	6	9	8	5	4	5	6	6	2	8	12	5	10
6	8	8	8	8	7	9	7	9	0	8	8	6	8	12	0	5	9	3	7	9	10	2	5	4	6	6	15	9	8	7	11
5	9	7	10	7	11	9	10	8	20	9	9	6	9	12	0	9	10	8	10	11	7	11	5	8	11	9	5	11	8	9	11
4	16	14	16	17	14	17	20	13	20	15	15	19	18	14	0	15	16	15	16	15	17	17	14	11	15	17	11	15	20	15	17
3	15	13	15	16	16	15	16	16	12	11	16	19	15	12	0	18	13	25	16	14	15	16	18	16	14	17	20	13	12	15	17
2	15	18	14	14	13	17	14	16	12	13	15	19	15	14	0	13	15	14	16	14	9	11	23	13	16	14	16	15	16	17	10
1 - Completely agree	27	22	29	33	30	23	24	28	20	34	29	31	26	20	0	32	27	31	28	26	28	35	28	40	28	29	24	27	24	31	19
Don't know	3	4	2	1	3	3	3	2	0	6	1	0	5	6	0	1	1	0	2	2	6	3	3	2	2	3	7	2	0	2	4
SAMPLE SIZE (#)	916	134	763	180	351	385	315	464	25	109	583	16	268	49	0	165	360	65	611	278	88	146	111	202	540	420	55	416	25	644	272
TOP 2 BOX (6-7)	15	22	13	13	14	16	12	17	16	13	16	6	12	20	.	12	18	8	13	18	18	7	9	9	13	12	16	17	20	12	22
TOP 3 BOX (5-7)	24	29	23	20	24	26	23	25	36	22	25	13	21	33	.	21	28	15	23	29	25	18	14	17	24	21	22	27	28	20	33
MIDDLE 3 BOX (3-5)	41	34	42	40	40	41	47	37	52	35	40	44	42	39	.	42	38	48	41	40	39	44	38	35	41	42	36	39	40	39	45
BOTTOM 2 BOX (1-2)	42	40	43	47	43	40	38	44	32	47	43	50	41	35	.	45	42	45	44	40	38	46	50	53	44	43	40	42	40	48	29
BOTTOM 3 BOX (1-3)	58	52	58	63	58	54	55	60	44	58	59	69	56	47	.	64	55	69	60	54	52	62	68	69	59	60	60	55	52	62	46
MEAN	3.2	3.5	3.1	2.9	3.1	3.3	3.2	3.1	3.7	3.0	3.2	2.7	3.1	3.6	.	3.0	3.3	2.8	3.1	3.4	3.3	2.8	2.8	2.7	3.1	3.0	3.1	3.3	3.4	2.9	3.7
MEDIAN	3.0	3.0	3.0	3.0	3.0	3.0	3.0	3.0	4.0	3.0	3.0	2.5	3.0	3.5	.	3.0	3.0	3.0	3.0	3.0	3.0	3.0	2.0	2.0	3.0	3.0	3.0	3.0	3.0	3.0	4.0

*** Don't know is removed from the calculation of the mean & median.

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TABLE 37a-d:

[TOP 3 BOX SUMMARY] [IF Q6=1,2,3,OR 4] Thinking about health care professionals overall in their treatment of patients with mental illness, please indicate the extent to which you agree or disagree with each of the following.

	OVERALL %	GENDER		AGE			REGION				STATUS					LIVING ARRANGEMENT (MENTAL ILLNESS ONLY)			TYPE OF MENTAL ILLNESS						HEALTH COVERAGE				COST A BARRIER?		
		Male	Female	14-29	30-49	50+	West	ON	QC	East	Dgnos	Not Dgnos	Family Mbr	Caregvr	Conc	Alone	Family	Live w. Other	Dep	Bipol Dis	Schphr	Psnty Dis	Eating Dis	PTSD	Anx Dis	Prov	Priv	Both	None	Yes	No
Health care professionals are professional	66	74	65	65	65	68	66	66	79	62	69	55	62	68	.	64	69	66	65	64	63	54	58	56	68	63	73	69	56	63	71
Health care professionals are respectful	58	68	57	58	58	59	58	58	73	56	61	49	54	67	.	58	60	62	58	57	58	43	49	47	60	52	65	63	54	55	66
Health care professionals are responsive to patients' needs	48	58	47	47	49	49	49	48	56	46	53	31	41	51	.	45	52	49	47	48	48	39	37	39	50	42	52	53	35	44	58
Health care professionals provide a timely and efficient service	33	42	31	32	33	33	36	33	33	27	37	24	27	29	.	32	36	37	33	32	34	24	23	26	35	29	34	37	28	28	45

TABLE 37a:

[IF Q6=1,2,3,OR 4] Thinking about health care professionals overall in their treatment of patients with mental illness, please indicate the extent to which you agree or disagree with each of the following.

Health care professionals are responsive to patients' needs?

	OVERALL %	GENDER		AGE			REGION				STATUS					LIVING ARRANGEMENT (MENTAL ILLNESS ONLY)			TYPE OF MENTAL ILLNESS						HEALTH COVERAGE				COST A BARRIER?		
		Male	Female	14-29	30-49	50+	West	ON	QC	East	Dgnos	Not Dgnos	Family Mbr	Caregvr	Conc	Alone	Family	Live w. Other	Dep	Bipol Dis	Schphr	Psnty Dis	Eating Dis	PTSD	Anx Dis	Prov	Priv	Both	None	Yes	No
7 - Completely agree	7	12	7	6	7	8	8	7	13	5	8	6	5	11	0	7	9	4	6	10	10	4	3	5	7	6	8	8	7	6	10
6	18	23	18	17	18	19	17	18	31	21	20	10	18	10	0	18	19	21	17	18	21	13	14	11	17	15	19	22	10	15	24
5	23	24	22	24	24	21	24	22	13	20	25	14	18	30	0	21	25	24	24	20	17	23	19	22	26	21	25	24	18	22	24
4	21	16	22	19	22	21	18	23	25	20	20	22	25	8	0	21	20	20	21	22	18	15	21	21	20	22	23	20	22	22	19
3	15	11	15	17	13	15	17	13	8	17	13	16	16	22	0	13	14	13	14	16	19	22	19	20	14	17	12	12	21	17	10
2	8	6	8	6	9	8	8	8	4	6	7	9	10	8	0	11	6	7	8	6	7	13	12	13	8	8	5	8	10	10	4
1 - Completely agree	5	5	5	6	5	4	3	5	4	7	5	4	3	8	0	6	4	7	5	5	8	9	7	5	4	6	3	3	7	5	3
Don't know	4	5	4	6	3	4	4	4	2	4	2	18	5	3	0	4	4	3	5	3	1	3	5	2	2	4	5	4	4	3	6
SAMPLE SIZE (#)	1810	285	1493	359	730	721	651	888	48	218	1167	147	423	73	0	311	858	134	1272	385	106	195	214	348	994	714	119	909	68	1230	580
TOP 2 BOX (6-7)	26	34	24	23	25	28	25	25	44	26	28	16	23	21	.	24	28	25	24	28	31	16	18	17	24	21	27	30	18	21	34
TOP 3 BOX (5-7)	48	58	47	47	49	49	49	48	56	46	53	31	41	51	.	45	52	49	47	48	48	39	37	39	50	42	52	53	35	44	58
MIDDLE 3 BOX (3-5)	58	50	59	60	58	57	60	58	46	56	58	53	59	60	.	55	59	57	59	58	54	59	58	63	61	61	60	56	60	60	53
BOTTOM 2 BOX (1-2)	12	11	13	12	14	12	11	13	8	14	12	13	13	16	.	17	10	14	13	11	14	22	19	18	13	15	8	11	18	15	7
BOTTOM 3 BOX (1-3)	27	21	28	29	26	26	28	26	17	30	25	29	29	38	.	30	24	28	27	27	33	43	38	38	27	32	20	23	38	32	17
MEAN	4.4	4.7	4.3	4.3	4.4	4.5	4.4	4.4	4.9	4.3	4.5	4.1	4.3	4.2	.	4.2	4.5	4.3	4.3	4.4	4.4	3.9	3.9	4.0	4.4	4.2	4.6	4.6	4.0	4.2	4.8
MEDIAN	5.0	5.0	4.0	4.0	5.0	5.0	5.0	4.0	5.0	4.0	5.0	4.0	4.0	5.0	.	4.0	5.0	5.0	4.0	4.0	4.0	4.0	4.0	4.0	5.0	4.0	5.0	5.0	4.0	4.0	5.0

*** Don't know is removed from the calculation of the mean & median.

MOOD DISORDERS SOCIETY OF CANADA

2015 Mental Health Care Study

TABLE 37b:

[IF Q6=1,2,3,OR 4] Thinking about health care professionals overall in their treatment of patients with mental illness, please indicate the extent to which you agree or disagree with each of the following.

Health care professionals are professional?

	OVERALL %	GENDER		AGE			REGION				STATUS					LIVING ARRANGEMENT (MENTAL ILLNESS ONLY)			TYPE OF MENTAL ILLNESS						HEALTH COVERAGE				COST A BARRIER?		
		Male	Female	14-29	30-49	50+	West	ON	QC	East	Dgnos	Not Dgnos	Family Mbr	Caregvr	Conc	Alone	Family	Live w. Other	Dep	Bipol Dis	Schphr	Psnty Dis	Eating Dis	PTSD	Anx Dis	Prov	Priv	Both	None	Yes	No
7 - Completely agree	17	23	16	18	17	18	18	16	40	15	19	15	15	16	0	16	18	22	17	18	21	11	14	15	17	17	14	18	18	15	22
6	27	31	26	25	26	28	25	28	21	27	28	20	26	23	0	28	27	25	26	28	26	23	23	18	27	25	34	28	19	25	30
5	22	20	22	23	22	21	23	22	19	21	22	20	21	29	0	20	23	18	23	19	16	21	21	23	24	21	24	23	19	23	19
4	15	9	16	16	14	15	14	16	10	15	13	17	19	10	0	12	14	16	15	16	14	15	15	18	14	17	14	13	21	16	12
3	8	5	9	6	10	7	9	7	4	8	8	6	8	11	0	11	7	4	8	9	11	13	10	15	8	9	5	7	12	10	5
2	4	4	5	5	4	5	4	4	2	6	4	5	4	4	0	7	4	3	4	4	5	9	7	7	5	4	2	5	6	5	3
1 - Completely agree	3	4	3	3	4	2	2	3	2	4	3	2	2	3	0	4	2	8	3	3	3	6	6	3	3	4	2	2	3	3	2
Don't know	4	5	4	4	3	4	4	3	2	5	2	14	5	4	0	3	4	2	4	3	4	3	4	1	2	3	4	5	3	3	6
SAMPLE SIZE (#)	1810	285	1493	359	730	721	651	888	48	218	1167	147	423	73	0	311	858	134	1272	385	106	195	214	348	994	714	119	909	68	1230	580
TOP 2 BOX (6-7)	44	54	42	43	42	46	43	44	60	42	47	35	40	40	.	44	46	48	43	46	47	34	37	33	44	42	49	46	37	40	52
TOP 3 BOX (5-7)	66	74	65	65	65	68	66	66	79	62	69	55	62	68	.	64	69	66	65	64	63	54	58	56	68	63	73	69	56	63	71
MIDDLE 3 BOX (3-5)	45	34	46	45	47	43	46	45	33	44	44	43	48	49	.	42	45	39	46	43	42	49	45	55	46	47	44	43	51	49	36
BOTTOM 2 BOX (1-2)	7	7	8	8	7	7	6	8	4	10	8	7	7	7	.	11	6	11	7	8	8	14	14	10	8	9	3	7	9	9	5
BOTTOM 3 BOX (1-3)	15	12	16	14	18	14	16	15	8	18	16	14	15	18	.	22	13	16	16	17	19	28	23	25	16	18	8	14	21	18	10
MEAN	5.1	5.4	5.0	5.0	5.0	5.1	5.1	5.0	5.7	4.9	5.1	5.0	5.0	5.0	.	4.9	5.2	5.0	5.0	5.0	5.1	4.5	4.7	4.7	5.0	4.9	5.3	5.1	4.8	4.9	5.4
MEDIAN	5.0	6.0	5.0	5.0	5.0	5.0	5.0	5.0	6.0	5.0	5.0	5.0	5.0	5.0	.	5.0	5.0	5.0	5.0	5.0	5.0	5.0	5.0	5.0	5.0	6.0	5.0	5.0	5.0	5.0	6.0

*** Don't know is removed from the calculation of the mean & median.

MOOD DISORDERS SOCIETY OF CANADA

2015 Mental Health Care Study

TABLE 37c:

[IF Q6=1,2,3,OR 4] Thinking about health care professionals overall in their treatment of patients with mental illness, please indicate the extent to which you agree or disagree with each of the following.

Health care professionals are respectful?

	OVERALL %	GENDER		AGE			REGION				STATUS					LIVING ARRANGEMENT (MENTAL ILLNESS ONLY)			TYPE OF MENTAL ILLNESS						HEALTH COVERAGE				COST A BARRIER?		
		Male	Female	14-29	30-49	50+	West	ON	QC	East	Dgnos	Not Dgnos	Family Mbr	Caregvr	Conc	Alone	Family	Live w. Other	Dep	Bipol Dis	Schphr	Psnlty Dis	Eating Dis	PTSD	Anx Dis	Prov	Priv	Both	None	Yes	No
7 - Completely agree	15	21	14	15	14	15	14	15	31	12	16	14	10	15	0	17	16	17	14	16	18	7	12	10	14	13	14	16	16	12	20
6	23	31	22	19	23	25	23	23	29	22	23	16	25	19	0	21	22	29	22	24	21	17	18	16	22	20	25	25	19	21	28
5	21	17	21	24	21	19	22	20	13	22	21	19	18	33	0	20	22	16	22	18	19	18	20	21	24	19	25	22	19	22	18
4	18	12	19	18	17	19	17	19	17	19	17	22	22	11	0	15	18	16	18	18	16	19	24	22	17	22	19	15	24	19	16
3	10	7	11	9	12	9	11	9	4	10	10	8	10	10	0	11	10	7	11	11	14	16	9	16	10	11	7	10	10	12	7
2	6	5	6	6	5	7	7	5	2	6	5	5	6	7	0	8	5	3	6	6	8	9	7	8	6	6	3	6	4	7	2
1 - Completely agree	4	4	4	5	5	2	3	5	2	4	5	2	2	3	0	5	3	10	4	4	2	9	7	5	4	6	1	3	4	4	3
Don't know	4	5	3	4	3	4	4	3	2	5	2	13	5	3	0	3	4	2	4	4	3	3	3	2	2	3	5	4	3	2	6
SAMPLE SIZE (#)	1810	285	1493	359	730	721	651	888	48	218	1167	147	423	73	0	311	858	134	1272	385	106	195	214	348	994	714	119	909	68	1230	580
TOP 2 BOX (6-7)	38	51	36	34	37	40	37	38	60	34	40	30	35	34	.	38	38	46	36	40	39	25	29	26	36	33	39	41	35	33	48
TOP 3 BOX (5-7)	58	68	57	58	58	59	58	58	73	56	61	49	54	67	.	58	60	62	58	57	58	43	49	47	60	52	65	63	54	55	66
MIDDLE 3 BOX (3-5)	49	36	51	51	49	48	50	49	33	51	48	50	51	53	.	46	50	38	51	47	49	54	53	58	51	52	51	46	53	53	41
BOTTOM 2 BOX (1-2)	10	8	10	11	10	9	9	10	4	10	10	7	9	10	.	14	8	13	10	10	9	18	15	13	10	12	4	9	9	12	6
BOTTOM 3 BOX (1-3)	20	15	20	20	21	18	21	19	8	20	20	16	19	19	.	24	18	20	20	21	24	35	24	29	20	23	11	18	19	23	12
MEAN	4.8	5.2	4.8	4.7	4.8	4.9	4.8	4.8	5.5	4.7	4.8	4.8	4.7	4.9	.	4.7	4.9	4.8	4.8	4.8	4.8	4.1	4.4	4.4	4.8	4.6	5.1	4.9	4.8	4.6	5.2
MEDIAN	5.0	6.0	5.0	5.0	5.0	5.0	5.0	5.0	6.0	5.0	5.0	5.0	5.0	5.0	.	5.0	5.0	5.0	5.0	5.0	5.0	4.0	5.0	4.0	5.0	5.0	5.0	5.0	5.0	5.0	6.0

*** Don't know is removed from the calculation of the mean & median.

MOOD DISORDERS SOCIETY OF CANADA

2015 Mental Health Care Study

TABLE 37d:

[IF Q6=1,2,3,OR 4] Thinking about health care professionals overall in their treatment of patients with mental illness, please indicate the extent to which you agree or disagree with each of the following.

Health care professionals provide a timely and efficient service?

	OVERALL %	GENDER		AGE			REGION				STATUS					LIVING ARRANGEMENT (MENTAL ILLNESS ONLY)			TYPE OF MENTAL ILLNESS						HEALTH COVERAGE				COST A BARRIER?		
		Male	Female	14-29	30-49	50+	West	ON	QC	East	Dgnos	Not Dgnos	Family Mbr	Caregvr	Conc	Alone	Family	Live w. Other	Dep	Bipol Dis	Schphr	Psnlty Dis	Eating Dis	PTSD	Anx Dis	Prov	Priv	Both	None	Yes	No
7 - Completely agree	6	10	5	4	5	7	6	6	10	4	6	4	4	10	0	6	6	4	5	7	9	4	3	5	6	5	3	6	9	5	8
6	11	15	10	8	10	13	12	11	13	8	12	5	9	8	0	10	12	10	10	12	11	6	5	6	10	10	17	12	3	8	16
5	17	17	16	20	17	14	18	16	10	15	18	14	14	11	0	16	18	23	18	13	13	14	15	16	19	14	14	19	16	15	21
4	19	17	19	20	20	18	18	19	23	20	20	16	19	16	0	19	19	19	18	19	18	19	19	20	19	19	23	18	25	20	16
3	18	13	18	20	18	16	16	18	23	19	16	22	21	15	0	14	17	21	18	17	18	18	21	18	16	21	18	15	9	18	16
2	13	14	13	10	12	16	14	14	4	14	12	16	16	16	0	15	12	10	14	14	13	17	14	17	14	14	9	14	13	16	9
1 - Completely agree	13	10	14	13	14	13	13	13	15	16	13	10	12	21	0	16	12	11	13	14	14	19	20	18	14	14	10	12	21	15	8
Don't know	4	5	4	5	3	4	4	4	2	4	2	14	5	3	0	4	4	2	4	3	3	3	4	2	2	4	5	4	4	3	6
SAMPLE SIZE (#)	1810	285	1493	359	730	721	651	888	48	218	1167	147	423	73	0	311	858	134	1272	385	106	195	214	348	994	714	119	909	68	1230	580
TOP 2 BOX (6-7)	17	25	15	13	16	19	18	16	23	12	18	10	13	18	.	16	18	14	15	19	21	10	8	10	15	15	20	18	12	13	24
TOP 3 BOX (5-7)	33	42	31	32	33	33	36	33	33	27	37	24	27	29	.	32	36	37	33	32	34	24	23	26	35	29	34	37	28	28	45
MIDDLE 3 BOX (3-5)	53	47	54	60	55	48	52	54	56	54	54	52	54	42	.	49	54	63	54	49	49	51	55	53	55	54	55	52	50	53	53
BOTTOM 2 BOX (1-2)	27	24	27	23	26	29	26	19	30	26	25	28	37	.	31	24	21	27	28	27	36	34	35	28	28	19	26	34	31	17	
BOTTOM 3 BOX (1-3)	44	36	46	43	44	45	43	44	42	49	42	47	49	52	.	45	41	42	45	45	45	54	54	52	44	49	38	41	43	49	33
MEAN	3.7	4.1	3.6	3.7	3.7	3.7	3.8	3.7	3.9	3.5	3.8	3.5	3.5	3.5	.	3.6	3.8	3.8	3.7	3.7	3.8	3.3	3.2	3.4	3.7	3.6	3.9	3.8	3.5	3.5	4.2
MEDIAN	4.0	4.0	4.0	4.0	4.0	4.0	4.0	4.0	4.0	3.0	4.0	3.0	3.0	3.0	.	4.0	4.0	4.0	4.0	4.0	4.0	3.0	3.0	3.0	4.0	3.0	4.0	4.0	4.0	3.0	4.0

*** Don't know is removed from the calculation of the mean & median.

MOOD DISORDERS SOCIETY OF CANADA

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TABLE 38a-e:

[% YES SUMMARY]

	OVERALL %	GENDER		AGE			REGION				STATUS					LIVING ARRANGEMENT (MENTAL ILLNESS ONLY)			TYPE OF MENTAL ILLNESS							HEALTH COVERAGE				COST A BARRIER?	
		Male	Female	14-29	30-49	50+	West	ON	QC	East	Dgnos	Not Dgnos	Family Mbr	Caregvr	Conc	Alone	Family	Live w. Other	Dep	Bipol Dis	Schphr	Psnlty Dis	Eating Dis	PTSD	Anx Dis	Prov	Priv	Both	None	Yes	No
Compared to five years ago, are you now more aware of mental health issues?	87	85	87	90	86	86	85	89	82	85	86	88	88	86	86	87	87	85	87	84	85	84	85	89	87	87	87	86	88	86	88
Compared to five years ago, are you more comfortable speaking openly with others about ...	73	75	73	73	71	75	71	74	70	78	68	49	82	81	86	64	66	70	69	73	74	67	67	66	72	70	68	71	65	69	74
Thinking about attitudes towards mental health, do you believe the stigma associated with mental illness has been reduced compared to five years ...	56	58	56	63	56	54	51	59	58	57	55	52	55	59	62	50	56	55	55	55	45	48	50	47	53	50	59	58	50	53	59
Compared to five years ago, do you believe attitudes about mental health issues changed for the better?	55	59	55	63	51	55	50	58	61	56	54	48	53	58	62	48	55	56	53	54	47	46	49	42	51	51	53	57	42	50	60
Do you believe people with mental illness are treated more fairly now compared to five years ago?	29	32	29	38	25	30	27	31	32	28	28	26	29	32	33	26	29	26	28	27	24	23	25	22	26	28	27	30	20	26	34

TABLE 38a:

Thinking about attitudes towards mental health, do you believe the stigma associated with mental illness has been reduced compared to five years ago?

	OVERALL %	GENDER		AGE			REGION				STATUS					LIVING ARRANGEMENT (MENTAL ILLNESS ONLY)			TYPE OF MENTAL ILLNESS							HEALTH COVERAGE				COST A BARRIER?	
		Male	Female	14-29	30-49	50+	West	ON	QC	East	Dgnos	Not Dgnos	Family Mbr	Caregvr	Conc	Alone	Family	Live w. Other	Dep	Bipol Dis	Schphr	Psnlty Dis	Eating Dis	PTSD	Anx Dis	Prov	Priv	Both	None	Yes	No
Yes	56	58	56	63	55	53	51	59	57	57	54	52	55	59	62	50	55	54	54	55	44	48	50	47	53	49	59	58	50	52	59
No	33	32	33	26	33	35	38	29	30	32	34	35	34	33	27	36	34	31	35	34	42	39	41	42	35	37	34	31	43	36	31
Don't know/Not sure	11	10	12	11	11	12	11	12	13	11	12	13	11	8	15	10	14	11	11	14	13	9	11	12	14	8	10	7	12	11	
SAMPLE SIZE (#)	2245	383	1828	419	881	945	798	1107	77	256	1167	147	423	73	435	311	858	134	1272	385	106	195	214	348	994	714	119	909	68	1230	580

MOOD DISORDERS SOCIETY OF CANADA

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TABLE 38b:

And compared to five years ago, are you now more aware of mental health issues?

	OVERALL %	GENDER		AGE			REGION				STATUS					LIVING ARRANGEMENT (MENTAL ILLNESS ONLY)			TYPE OF MENTAL ILLNESS						HEALTH COVERAGE				COST A BARRIER?		
		Male	Female	14-29	30-49	50+	West	ON	QC	East	Dgnos	Not Dgnos	Family Mbr	Caregvr	Conc	Alone	Family	Live w. Other	Dep	Bipol Dis	Schphr	Psnlty Dis	Eating Dis	PTSD	Anx Dis	Prov	Priv	Both	None	Yes	No
Yes	87	85	87	89	86	86	85	89	82	85	86	88	87	86	87	87	85	87	84	85	84	85	89	87	87	87	86	88	86	88	
No	11	13	11	7	12	13	13	9	17	12	11	10	11	14	12	11	11	10	10	13	14	13	10	9	10	10	10	12	10	11	10
Don't know/Not sure	2	3	2	4	2	2	2	2	1	4	3	2	1	0	3	2	2	5	2	3	1	3	5	2	2	3	3	2	1	2	2
SAMPLE SIZE (#)	2245	383	1828	419	881	945	798	1107	77	256	1167	147	423	73	435	311	858	134	1272	385	106	195	214	348	994	714	119	909	68	1230	580

TABLE 38c:

Compared to five years ago, do you believe attitudes about mental health issues changed for the better?

	OVERALL %	GENDER		AGE			REGION				STATUS					LIVING ARRANGEMENT (MENTAL ILLNESS ONLY)			TYPE OF MENTAL ILLNESS						HEALTH COVERAGE				COST A BARRIER?		
		Male	Female	14-29	30-49	50+	West	ON	QC	East	Dgnos	Not Dgnos	Family Mbr	Caregvr	Conc	Alone	Family	Live w. Other	Dep	Bipol Dis	Schphr	Psnlty Dis	Eating Dis	PTSD	Anx Dis	Prov	Priv	Both	None	Yes	No
Yes	55	58	54	62	51	55	49	58	61	55	54	48	53	58	62	48	54	55	52	54	46	46	49	41	51	50	52	56	41	50	60
No	30	29	30	25	32	30	35	26	29	30	32	37	30	27	22	37	32	27	32	31	32	37	37	41	33	33	29	30	44	35	25
Don't know/Not sure	16	13	16	13	17	15	16	16	10	15	15	16	17	15	17	16	14	18	15	16	22	17	14	18	16	17	18	14	15	15	15
SAMPLE SIZE (#)	2245	383	1828	419	881	945	798	1107	77	256	1167	147	423	73	435	311	858	134	1272	385	106	195	214	348	994	714	119	909	68	1230	580

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TABLE 38d:

Do you believe people with mental illness are treated more fairly now compared to five years ago?

	OVERALL %	GENDER		AGE			REGION				STATUS					LIVING ARRANGEMENT (MENTAL ILLNESS ONLY)			TYPE OF MENTAL ILLNESS						HEALTH COVERAGE				COST A BARRIER?		
		Male	Female	14-29	30-49	50+	West	ON	QC	East	Dgnos	Not Dgnos	Family Mbr	Caregvr	Conc	Alone	Family	Live w. Other	Dep	Bipol Dis	Schphr	Psnlty Dis	Eating Dis	PTSD	Anx Dis	Prov	Priv	Both	None	Yes	No
Yes	29	31	28	37	24	29	26	30	31	27	27	26	28	32	32	25	28	25	27	26	24	22	24	21	26	27	26	29	19	25	33
No	49	43	50	42	54	47	51	47	49	48	51	54	49	49	39	53	51	54	52	50	52	58	58	61	53	52	49	50	59	55	43
Don't know/Not sure	23	26	22	20	22	25	23	23	19	24	21	20	23	19	29	22	21	20	21	23	25	20	18	18	21	21	25	21	22	20	24
SAMPLE SIZE (#)	2245	383	1828	419	881	945	798	1107	77	256	1167	147	423	73	435	311	858	134	1272	385	106	195	214	348	994	714	119	909	68	1230	580

TABLE 38e:

Compared to five years ago, are you more comfortable speaking openly with others about mental illness?

	OVERALL %	GENDER		AGE			REGION				STATUS					LIVING ARRANGEMENT (MENTAL ILLNESS ONLY)			TYPE OF MENTAL ILLNESS						HEALTH COVERAGE				COST A BARRIER?		
		Male	Female	14-29	30-49	50+	West	ON	QC	East	Dgnos	Not Dgnos	Family Mbr	Caregvr	Conc	Alone	Family	Live w. Other	Dep	Bipol Dis	Schphr	Psnlty Dis	Eating Dis	PTSD	Anx Dis	Prov	Priv	Both	None	Yes	No
Yes	73	75	73	73	71	75	71	74	70	78	68	48	82	81	86	64	66	70	69	73	74	67	67	66	72	70	68	71	65	69	73
No	22	21	23	21	24	20	25	20	26	19	28	45	13	14	9	33	29	27	27	23	23	29	27	30	24	25	26	25	26	27	22
Don't know/Not sure	5	4	5	6	4	5	4	6	4	4	4	7	5	5	6	3	5	3	4	4	4	6	4	5	5	6	4	9	4	5	
SAMPLE SIZE (#)	2245	383	1828	419	881	945	798	1107	77	256	1167	147	423	73	435	311	858	134	1272	385	106	195	214	348	994	714	119	909	68	1230	580

MOOD DISORDERS SOCIETY OF CANADA

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TABLE 39a-g:

[TOP 3 BOX SUMMARY] Please rate Canada's performance in the provision of each of the following services as it relates to mental illness:

	OVERALL %	GENDER		AGE			REGION				STATUS				LIVING ARRANGEMENT (MENTAL ILLNESS ONLY)			TYPE OF MENTAL ILLNESS						HEALTH COVERAGE				COST A BARRIER?			
		Male	Female	14-29	30-49	50+	West	ON	QC	East	Dgnos	Not Dgnos	Family Mbr	Caregvr	Conc	Alone	Family	Live w. Other	Dep	Bipol Dis	Schphr	Psnlty Dis	Eating Dis	PTSD	Anx Dis	Prov	Priv	Both	None	Yes	No
Providing training and support for family doctors or other health care professionals	21	21	21	30	21	16	21	21	16	21	22	22	16	16	21	19	23	20	21	19	16	17	18	20	21	20	24	21	15	19	23
Providing families with appropriate support for dealing with a family member with mental illness	16	18	16	21	17	13	16	16	14	15	15	17	16	12	20	11	17	13	15	16	24	12	11	11	15	16	16	15	13	14	18
Employment of persons with mental illness	13	11	13	18	15	9	13	13	14	15	13	16	12	8	15	11	14	12	14	10	12	12	11	9	12	11	13	13	10	11	15
Promoting full inclusion of persons with mental illness	14	15	14	20	16	10	13	15	14	13	13	14	14	8	18	11	14	13	13	14	14	13	14	10	12	12	13	14	10	12	16
Providing safe affordable housing for persons with mental illness	10	13	9	13	12	7	10	9	17	10	8	11	11	3	14	7	9	7	9	7	11	8	7	6	8	9	8	8	12	8	10
Providing adequate, timely mental health services in rural/remote communities	8	9	8	12	9	5	7	8	8	10	7	12	6	4	11	4	9	7	8	6	8	9	6	5	7	7	7	7	9	7	8
Increasing mental health services for rural/remote communities	8	9	8	12	9	6	7	9	14	9	7	13	7	4	11	5	9	6	9	6	9	10	7	6	6	9	7	7	6	8	8

TABLE 39a:

Please rate Canada's performance in the provision of each of the following services as it relates to mental illness:

Providing training and support for family doctors or other health care professionals?

	OVERALL %	GENDER		AGE			REGION				STATUS				LIVING ARRANGEMENT (MENTAL ILLNESS ONLY)			TYPE OF MENTAL ILLNESS						HEALTH COVERAGE				COST A BARRIER?			
		Male	Female	14-29	30-49	50+	West	ON	QC	East	Dgnos	Not Dgnos	Family Mbr	Caregvr	Conc	Alone	Family	Live w. Other	Dep	Bipol Dis	Schphr	Psnlty Dis	Eating Dis	PTSD	Anx Dis	Prov	Priv	Both	None	Yes	No
7 - Extremely effective	3	2	3	5	3	2	3	3	3	3	3	5	3	4	3	1	3	7	3	2	3	4	1	4	3	3	3	3	1	3	2
6	5	5	5	8	5	4	6	5	8	4	6	6	4	1	5	5	7	4	6	5	7	4	2	5	5	5	3	6	7	5	7
5	12	14	12	17	12	10	12	12	5	14	13	11	9	11	14	12	14	10	12	12	7	9	15	11	13	11	18	12	6	11	14
4	14	14	14	14	13	15	13	14	9	16	13	10	13	11	19	10	14	8	13	11	10	14	12	11	13	12	7	14	12	12	13
3	17	18	17	18	16	17	18	17	19	14	17	16	14	14	22	17	16	17	15	17	20	17	18	16	16	17	13	16	15	16	16
2	14	11	14	11	14	15	13	15	10	13	15	12	15	16	11	16	14	16	14	15	12	14	17	19	15	14	11	15	16	12	
1 - Not at all effective	12	14	12	11	13	12	13	12	14	13	12	12	17	19	9	15	11	14	14	12	17	18	19	18	15	15	14	11	21	17	7
Don't know	22	22	23	16	23	24	22	22	31	23	22	28	25	23	19	24	22	25	23	26	25	20	16	17	20	22	32	23	24	20	30
SAMPLE SIZE (#)	2245	383	1828	419	881	945	798	1107	77	256	1167	147	423	73	435	311	858	134	1272	385	106	195	214	348	994	714	119	909	68	1230	580
TOP 2 BOX (6-7)	8	7	9	12	9	6	9	8	10	7	9	11	7	5	8	6	10	10	9	7	9	8	3	9	8	9	6	9	9	8	9
TOP 3 BOX (5-7)	21	21	21	30	21	16	21	21	16	21	22	22	16	16	21	19	23	20	21	19	16	17	18	20	21	20	24	21	15	19	23
MIDDLE 3 BOX (3-5)	43	46	42	50	41	42	44	43	34	44	43	37	36	36	54	39	44	35	40	40	37	41	44	38	41	40	37	42	32	39	43
BOTTOM 2 BOX (1-2)	26	25	27	22	27	27	26	27	25	26	27	24	32	36	19	31	24	30	28	27	29	32	36	36	30	29	25	27	35	33	18
BOTTOM 3 BOX (1-3)	43	43	43	40	43	45	44	43	44	40	43	40	46	49	41	47	41	47	43	44	49	49	54	52	46	46	38	42	50	49	34
MEAN	3.4	3.3	3.4	3.7	3.3	3.2	3.4	3.4	3.2	3.4	3.4	3.5	3.1	3.0	3.6	3.1	3.5	3.3	3.3	3.3	3.1	3.1	3.0	3.1	3.3	3.2	3.3	3.4	2.9	3.2	3.7
MEDIAN	3.0	3.0	3.0	4.0	3.0	3.0	3.0	3.0	3.0	3.0	3.0	3.0	3.0	3.0	3.0	3.0	3.0	3.0	3.0	3.0	3.0	3.0	3.0	3.0	3.0	3.0	3.0	3.0	3.0	3.0	4.0

*** Don't know is removed from the calculation of the mean & median.

MOOD DISORDERS SOCIETY OF CANADA

2015 Mental Health Care Study

TABLE 39b:

Please rate Canada's performance in the provision of each of the following services as it relates to mental illness:

Providing families with appropriate support for dealing with a family member with mental illness?

	OVERALL %	GENDER		AGE			REGION				STATUS					LIVING ARRANGEMENT (MENTAL ILLNESS ONLY)			TYPE OF MENTAL ILLNESS						HEALTH COVERAGE				COST A BARRIER?					
		Male	Female	14-29	30-49	50+	West	ON	QC	East	Dgnos	Not Dgnos	Family Mbr	Caregvr	Conc	Alone	Family	Live w. Other	Dep	Bipol Dis	Schphr	Psnlty Dis	Eating Dis	PTSD	Anx Dis	Prov	Priv	Both	None	Yes	No			
7 - Extremely effective	3	2	3	5	4	2	3	3	4	5	2	4	3	3	5	0	3	6	3	2	4	4	2	3	3	3	3	2	3	3	2	3	3	2
6	4	5	4	5	4	4	5	5	3	2	4	6	5	4	5	3	4	4	4	4	7	4	3	3	4	5	4	4	4	4	4	4	4	5
5	9	11	8	11	9	8	9	9	8	9	9	7	8	5	10	8	10	4	8	9	13	4	6	5	8	8	9	9	6	7	7	11	11	
4	12	14	12	13	11	13	12	11	16	16	11	13	12	12	16	10	11	10	11	14	11	13	9	10	10	11	15	11	10	8	17	17		
3	19	17	19	20	19	18	20	19	17	17	19	14	17	21	22	15	20	18	18	16	16	18	17	18	19	18	14	19	12	18	19	19		
2	19	19	19	17	18	21	20	19	17	20	20	19	19	16	20	22	18	24	19	22	18	21	23	20	18	20	18	19	16	21	16	16		
1 - Not at all effective	23	20	23	18	23	24	21	23	26	22	23	22	30	37	12	23	23	21	26	23	27	27	31	30	28	26	25	24	37	30	16	16		
Don't know	11	13	11	11	12	10	11	11	10	9	13	15	6	1	11	18	11	13	11	10	4	9	8	11	11	10	12	12	10	14	14			
SAMPLE SIZE (#)	2245	383	1828	419	881	945	798	1107	77	256	1167	147	423	73	435	311	858	134	1272	385	106	195	214	348	994	714	119	909	68	1230	580			
TOP 2 BOX (6-7)	7	7	7	10	8	6	7	7	6	7	6	10	8	7	9	3	7	10	7	6	10	8	5	6	7	8	7	6	7	7	7	7		
TOP 3 BOX (5-7)	16	18	16	21	17	13	16	16	14	15	15	17	16	12	20	11	17	13	15	16	24	12	11	11	15	16	16	15	13	14	18	18		
MIDDLE 3 BOX (3-5)	40	42	39	44	38	39	40	39	40	42	39	33	37	38	48	33	41	32	37	39	41	35	32	33	37	37	39	39	28	33	47	47		
BOTTOM 2 BOX (1-2)	42	39	43	35	42	45	41	42	43	42	42	41	49	53	32	45	41	45	45	45	45	48	54	50	45	46	43	43	53	50	32	32		
BOTTOM 3 BOX (1-3)	61	56	61	55	61	63	61	61	60	59	61	55	66	74	54	60	60	63	63	60	61	66	71	68	64	63	57	62	65	68	50	50		
MEAN	2.9	3.0	2.9	3.2	2.9	2.8	2.9	2.9	2.8	2.9	2.8	3.0	2.7	2.6	3.3	2.6	2.9	2.8	2.8	3.0	2.7	2.5	2.6	2.7	2.8	2.9	2.8	2.5	2.6	3.2	3.2			
MEDIAN	3.0	3.0	3.0	3.0	3.0	2.0	3.0	3.0	3.0	3.0	3.0	3.0	2.0	2.0	3.0	2.0	3.0	2.0	2.0	3.0	2.0	2.0	2.0	2.0	2.0	3.0	3.0	2.0	2.0	2.0	3.0			

*** Don't know is removed from the calculation of the mean & median.

MOOD DISORDERS SOCIETY OF CANADA

2015 Mental Health Care Study

TABLE 39c:

Please rate Canada's performance in the provision of each of the following services as it relates to mental illness:

Employment of persons with mental illness?

	OVERALL %	GENDER		AGE			REGION				STATUS					LIVING ARRANGEMENT (MENTAL ILLNESS ONLY)			TYPE OF MENTAL ILLNESS						HEALTH COVERAGE				COST A BARRIER?		
		Male	Female	14-29	30-49	50+	West	ON	QC	East	Dgnos	Not Dgnos	Family Mbr	Caregvr	Conc	Alone	Family	Live w. Other	Dep	Bipol Dis	Schphr	Psnlty Dis	Eating Dis	PTSD	Anx Dis	Prov	Priv	Both	None	Yes	No
7 - Extremely effective	2	2	3	3	3	2	3	2	4	2	3	3	2	3	3	3	4	3	2	4	3	2	2	2	4	2	2	1	3	2	
6	3	3	3	5	3	2	2	4	1	3	2	5	4	3	1	3	4	3	2	5	2	3	1	3	2	3	4	0	3	3	
5	7	6	8	10	9	5	7	7	9	10	8	7	6	3	9	7	8	4	8	6	4	8	6	6	8	8	8	9	6	9	
4	11	11	12	13	11	12	12	11	6	16	12	9	10	4	13	13	12	9	12	14	7	10	11	11	10	12	12	10	10	13	
3	16	19	15	18	14	17	16	16	16	18	16	13	13	16	21	14	16	15	14	16	13	12	13	14	14	12	18	17	9	14	17
2	18	19	18	14	18	21	19	18	13	17	16	18	20	23	20	14	17	18	16	18	24	16	21	23	17	20	13	16	16	19	15
1 - Not at all effective	18	21	18	16	19	19	18	19	21	16	20	16	20	27	11	24	18	21	20	21	30	26	21	26	21	25	17	16	28	24	12
Don't know	23	18	24	21	24	23	24	23	30	18	23	29	26	21	20	24	23	25	24	21	14	24	23	17	25	21	28	26	26	22	29
SAMPLE SIZE (#)	2245	383	1828	419	881	945	798	1107	77	256	1167	147	423	73	435	311	858	134	1272	385	106	195	214	348	994	714	119	909	68	1230	580
TOP 2 BOX (6-7)	5	5	6	8	6	4	5	6	5	5	5	8	6	5	6	4	5	7	6	4	8	5	5	3	5	4	6	1	5	6	
TOP 3 BOX (5-7)	13	11	13	18	15	9	13	13	14	15	13	16	12	8	15	11	14	12	14	10	12	11	9	12	11	13	13	10	11	15	
MIDDLE 3 BOX (3-5)	35	37	34	41	33	34	34	34	31	44	36	29	28	23	43	34	36	28	34	35	24	30	30	30	33	29	38	36	28	30	39
BOTTOM 2 BOX (1-2)	37	40	36	30	37	39	37	37	34	33	37	33	40	51	32	38	35	39	36	39	54	42	42	49	38	45	30	32	44	43	27
BOTTOM 3 BOX (1-3)	52	60	51	48	50	57	52	53	49	51	52	46	52	67	53	52	51	54	50	55	67	54	55	63	52	58	48	49	53	57	43
MEAN	2.9	2.7	2.9	3.2	2.9	2.7	2.9	2.8	2.9	3.1	2.8	3.0	2.8	2.4	3.1	2.7	2.9	2.8	2.9	2.8	2.5	2.7	2.7	2.5	2.8	2.7	2.9	3.0	2.5	2.7	3.2
MEDIAN	3.0	3.0	3.0	3.0	3.0	2.0	3.0	3.0	3.0	3.0	3.0	3.0	2.0	2.0	3.0	2.0	3.0	2.0	3.0	2.0	2.0	2.0	2.0	2.0	2.0	3.0	3.0	2.0	2.0	2.0	3.0

*** Don't know is removed from the calculation of the mean & median.

MOOD DISORDERS SOCIETY OF CANADA

2015 Mental Health Care Study

TABLE 39d:

Please rate Canada's performance in the provision of each of the following services as it relates to mental illness:

Providing safe affordable housing for persons with mental illness?

	OVERALL %	GENDER		AGE			REGION				STATUS					LIVING ARRANGEMENT (MENTAL ILLNESS ONLY)			TYPE OF MENTAL ILLNESS						HEALTH COVERAGE				COST A BARRIER?		
		Male	Female	14-29	30-49	50+	West	ON	QC	East	Dgnos	Not Dgnos	Family Mbr	Caregvr	Conc	Alone	Family	Live w. Other	Dep	Bipol Dis	Schphr	Psnlty Dis	Eating Dis	PTSD	Anx Dis	Prov	Priv	Both	None	Yes	No
7 - Extremely effective	3	2	3	3	4	2	3	2	4	3	3	3	4	1	3	2	3	3	2	5	4	2	3	3	4	3	3	0	3	3	
6	3	4	2	5	3	2	2	3	5	2	2	4	3	1	5	2	2	1	2	4	2	3	1	2	2	1	2	6	2	3	
5	4	6	4	5	5	3	4	4	8	5	4	3	4	0	7	3	4	2	3	4	3	2	2	4	3	5	4	6	3	4	
4	8	8	8	8	6	9	7	7	8	11	7	7	7	10	10	5	8	6	7	9	10	6	5	5	6	11	8	1	5	11	
3	14	15	13	16	12	14	14	13	5	16	14	12	12	15	14	13	16	14	14	13	13	16	14	15	13	8	14	13	13	13	
2	19	15	20	16	16	22	21	17	17	19	18	18	19	14	21	25	16	18	19	16	14	21	14	20	18	19	14	18	13	19	16
1 - Not at all effective	26	27	26	21	28	28	27	27	25	23	27	22	29	42	22	27	26	28	27	29	38	32	32	34	27	33	24	24	31	31	21
Don't know	24	22	24	26	26	20	21	26	29	20	26	30	23	19	17	23	27	26	26	24	13	19	25	20	26	20	34	28	29	23	29
SAMPLE SIZE (#)	2245	383	1828	419	881	945	798	1107	77	256	1167	147	423	73	435	311	858	134	1272	385	106	195	214	348	994	714	119	909	68	1230	580
TOP 2 BOX (6-7)	6	7	5	8	6	4	6	5	9	5	5	7	6	3	8	4	5	4	5	3	8	5	5	4	4	6	3	5	6	5	6
TOP 3 BOX (5-7)	10	13	9	13	12	7	10	9	17	10	8	11	11	3	14	7	9	7	9	7	11	8	7	6	8	9	8	8	12	8	10
MIDDLE 3 BOX (3-5)	26	29	25	29	23	26	26	24	21	32	25	22	23	22	32	21	26	24	28	26	23	23	22	25	22	24	26	21	22	28	
BOTTOM 2 BOX (1-2)	45	42	46	37	44	50	48	44	42	43	45	41	48	56	43	51	42	46	45	45	52	53	47	54	45	52	38	42	44	50	37
BOTTOM 3 BOX (1-3)	59	57	59	52	56	64	62	57	47	58	59	52	60	68	58	65	55	61	59	59	65	66	63	68	60	65	46	56	57	63	50
MEAN	2.5	2.7	2.5	2.9	2.6	2.4	2.5	2.5	2.8	2.7	2.4	2.7	2.5	2.0	2.8	2.3	2.5	2.4	2.5	2.4	2.5	2.3	2.3	2.2	2.4	2.4	2.6	2.5	2.4	2.3	2.7
MEDIAN	2.0	2.0	2.0	3.0	2.0	2.0	2.0	2.0	2.0	2.0	2.0	2.0	2.0	1.0	2.0	2.0	2.0	2.0	2.0	2.0	2.0	2.0	2.0	2.0	2.0	2.0	2.0	2.0	2.0	2.0	2.0

*** Don't know is removed from the calculation of the mean & median.

MOOD DISORDERS SOCIETY OF CANADA

2015 Mental Health Care Study

TABLE 39e:

Please rate Canada's performance in the provision of each of the following services as it relates to mental illness:

Promoting full inclusion of persons with mental illness?

	OVERALL %	GENDER		AGE			REGION				STATUS					LIVING ARRANGEMENT (MENTAL ILLNESS ONLY)			TYPE OF MENTAL ILLNESS						HEALTH COVERAGE				COST A BARRIER?			
		Male	Female	14-29	30-49	50+	West	ON	QC	East	Dgnos	Not Dgnos	Family Mbr	Caregvr	Conc	Alone	Family	Live w. Other	Dep	Bipol Dis	Schphr	Psnlty Dis	Eating Dis	PTSD	Anx Dis	Prov	Priv	Both	None	Yes	No	
7 - Extremely effective	3	2	4	5	4	2	4	3	6	3	3	5	3	1	3	2	4	4	4	2	5	4	3	3	3	3	3	4	3	3	3	3
6	4	5	3	5	4	3	3	5	4	3	3	5	4	5	5	3	3	4	3	2	5	4	4	3	3	4	3	3	3	3	5	
5	7	8	7	10	8	5	7	8	4	7	7	5	7	1	9	5	7	6	6	9	5	5	7	5	6	5	8	8	4	6	8	
4	12	12	12	12	12	13	10	13	18	18	12	15	11	10	14	11	13	14	12	14	5	12	15	9	11	11	16	12	12	11	14	
3	17	16	17	19	16	17	17	18	10	14	17	12	13	18	20	17	16	17	16	15	17	13	13	17	18	16	13	16	16	16	16	
2	18	19	17	17	14	22	19	17	18	18	17	18	18	12	21	18	17	17	18	18	16	17	16	20	17	16	9	19	18	19	14	
1 - Not at all effective	20	22	20	14	22	22	22	20	21	20	21	20	24	36	13	23	20	18	21	22	34	26	24	28	22	27	21	19	25	25	16	
Don't know	19	16	19	18	20	17	20	18	18	18	20	21	20	16	14	21	20	20	19	18	14	19	17	16	21	19	28	20	19	17	25	
SAMPLE SIZE (#)	2245	383	1828	419	881	945	798	1107	77	256	1167	147	423	73	435	311	858	134	1272	385	106	195	214	348	994	714	119	909	68	1230	580	
TOP 2 BOX (6-7)	7	7	7	10	8	5	6	7	10	6	6	10	7	7	9	5	7	7	7	5	9	8	7	6	6	7	5	7	6	6	8	
TOP 3 BOX (5-7)	14	15	14	20	16	10	13	15	14	13	13	14	14	8	18	11	14	13	13	14	14	13	14	10	12	12	13	14	10	12	16	
MIDDLE 3 BOX (3-5)	36	36	36	41	35	35	33	38	32	39	36	31	31	29	43	33	36	37	35	38	26	30	36	30	35	32	37	36	32	33	38	
BOTTOM 2 BOX (1-2)	38	40	37	31	36	43	41	36	39	37	38	38	42	48	34	41	37	35	39	39	50	43	40	47	38	43	30	37	43	44	29	
BOTTOM 3 BOX (1-3)	55	56	54	50	52	60	57	54	49	52	55	50	55	66	54	58	53	52	55	54	67	56	53	64	57	59	44	53	59	60	45	
MEAN	2.9	2.9	2.9	3.3	3.0	2.7	2.8	3.0	3.0	2.9	2.9	3.0	2.8	2.4	3.2	2.7	2.9	3.0	2.9	2.8	2.6	2.8	2.9	2.6	2.8	2.7	3.0	2.9	2.7	2.7	3.1	
MEDIAN	3.0	3.0	3.0	3.0	3.0	2.0	2.0	3.0	3.0	3.0	3.0	3.0	2.0	2.0	3.0	2.0	3.0	3.0	3.0	3.0	2.0	2.0	3.0	2.0	3.0	3.0	3.0	2.0	2.0	2.0	3.0	

*** Don't know is removed from the calculation of the mean & median.

MOOD DISORDERS SOCIETY OF CANADA

2015 Mental Health Care Study

TABLE 39f:

Please rate Canada's performance in the provision of each of the following services as it relates to mental illness:

Providing adequate, timely mental health services in rural/remote communities?

	OVERALL %	GENDER		AGE			REGION				STATUS					LIVING ARRANGEMENT (MENTAL ILLNESS ONLY)			TYPE OF MENTAL ILLNESS						HEALTH COVERAGE				COST A BARRIER?			
		Male	Female	14-29	30-49	50+	West	ON	QC	East	Dgnos	Not Dgnos	Family Mbr	Caregvr	Conc	Alone	Family	Live w. Other	Dep	Bipol Dis	Schphr	Psnlty Dis	Eating Dis	PTSD	Anx Dis	Prov	Priv	Both	None	Yes	No	
7 - Extremely effective	3	2	4	5	4	3	4	3	5	4	3	6	3	3	6	2	3	4	3	2	4	5	3	2	2	4	2	3	3	3	3	3
6	2	3	2	4	2	1	2	2	1	2	2	3	1	1	2	1	3	1	2	2	1	2	2	3	2	2	3	2	1	2	2	
5	2	3	2	3	3	1	2	2	1	4	2	3	2	0	4	1	3	1	2	2	4	3	1	0	2	1	2	2	4	2	2	
4	5	5	5	6	5	5	5	5	9	8	5	8	4	3	7	5	4	5	4	5	4	5	3	4	5	8	4	4	4	7		
3	9	13	9	10	8	10	9	9	10	10	10	5	8	8	13	10	9	7	9	8	7	11	7	9	9	7	9	10	10	8	11	
2	17	17	17	15	15	20	18	17	13	17	16	20	17	10	20	17	16	19	18	14	14	15	17	15	16	15	16	18	15	17	16	
1 - Not at all effective	33	29	34	32	34	34	30	34	29	42	33	35	35	44	31	34	32	35	34	36	33	38	43	46	35	36	32	32	49	39	24	
Don't know	27	27	27	25	28	26	31	27	31	13	29	20	29	32	19	31	28	27	27	32	33	23	22	22	29	29	28	30	13	26	35	
SAMPLE SIZE (#)	2245	383	1828	419	881	945	798	1107	77	256	1167	147	423	73	435	311	858	134	1272	385	106	195	214	348	994	714	119	909	68	1230	580	
TOP 2 BOX (6-7)	6	5	6	9	6	3	6	6	6	6	5	9	4	4	7	3	6	6	6	4	5	7	5	5	6	5	5	4	5	6		
TOP 3 BOX (5-7)	8	9	8	12	9	5	7	8	8	10	7	12	6	4	11	4	9	7	8	6	8	9	6	5	7	7	7	9	7	8		
MIDDLE 3 BOX (3-5)	17	21	16	20	16	16	15	16	21	22	16	16	13	11	23	15	17	13	16	14	15	17	14	12	15	14	19	16	19	14		
BOTTOM 2 BOX (1-2)	51	46	51	47	49	54	48	51	42	59	49	55	53	53	51	50	49	54	52	50	47	53	60	61	52	51	48	50	63	56	40	
BOTTOM 3 BOX (1-3)	60	59	60	57	58	64	57	61	52	69	59	60	60	62	63	61	58	61	60	58	54	64	67	70	61	58	57	60	74	63	51	
MEAN	2.3	2.4	2.2	2.5	2.3	2.1	2.3	2.2	2.5	2.3	2.2	2.5	2.1	1.8	2.5	2.0	2.3	2.2	2.2	2.1	2.3	2.2	2.0	1.9	2.1	2.2	2.3	2.2	2.1	2.1	2.5	
MEDIAN	2.0	2.0	2.0	2.0	2.0	2.0	2.0	2.0	2.0	2.0	2.0	2.0	1.0	1.0	2.0	2.0	2.0	2.0	2.0	1.0	2.0	1.5	1.0	1.0	2.0	1.0	2.0	2.0	1.0	1.0	2.0	

*** Don't know is removed from the calculation of the mean & median.

MOOD DISORDERS SOCIETY OF CANADA

2015 Mental Health Care Study

TABLE 39g:

Please rate Canada's performance in the provision of each of the following services as it relates to mental illness:

Increasing mental health services for rural/remote communities?

	OVERALL %	GENDER		AGE			REGION				STATUS					LIVING ARRANGEMENT (MENTAL ILLNESS ONLY)			TYPE OF MENTAL ILLNESS						HEALTH COVERAGE				COST A BARRIER?		
		Male	Female	14-29	30-49	50+	West	ON	QC	East	Dgnos	Not Dgnos	Family Mbr	Caregvr	Conc	Alone	Family	Live w. Other	Dep	Bipol Dis	Schphr	Psnlty Dis	Eating Dis	PTSD	Anx Dis	Prov	Priv	Both	None	Yes	No
7 - Extremely effective	4	3	4	6	4	3	4	4	8	3	3	6	4	3	6	2	3	4	4	2	5	6	3	3	3	4	2	3	1	3	3
6	2	2	2	3	2	1	1	2	4	1	2	3	1	0	1	2	2	2	2	2	1	2	1	2	2	2	3	2	1	2	2
5	3	4	3	4	3	2	2	3	3	5	2	4	2	1	4	2	3	0	3	2	4	3	2	1	2	2	3	3	3	2	3
4	5	7	5	7	5	5	5	5	5	6	5	7	4	3	7	4	5	5	4	4	4	4	3	4	5	8	5	4	5	5	
3	10	11	10	10	9	12	9	11	9	12	10	6	10	10	14	11	9	9	9	12	8	7	7	9	9	13	9	12	8	12	
2	17	18	16	17	14	19	16	17	8	20	17	17	14	10	20	20	15	21	17	16	11	11	18	19	16	14	17	17	16	16	16
1 - Not at all effective	28	26	29	23	30	29	26	28	29	36	28	33	30	34	26	27	29	27	30	29	26	37	36	39	31	30	27	28	37	33	19
Don't know	31	29	32	31	33	30	36	31	35	18	34	24	34	40	23	33	32	31	36	37	30	29	26	34	34	29	34	25	30	39	
SAMPLE SIZE (#)	2245	383	1828	419	881	945	798	1107	77	256	1167	147	423	73	435	311	858	134	1272	385	106	195	214	348	994	714	119	909	68	1230	580
TOP 2 BOX (6-7)	6	5	6	8	6	4	5	6	12	4	5	9	5	3	7	4	6	6	6	4	6	7	4	5	5	6	4	5	3	5	4
TOP 3 BOX (5-7)	8	9	8	12	9	6	7	9	14	9	7	13	7	4	11	5	9	6	9	6	9	10	7	6	6	9	7	7	6	8	8
MIDDLE 3 BOX (3-5)	18	22	18	21	16	19	16	19	17	23	17	18	16	14	25	16	18	14	17	15	20	15	14	11	15	16	23	17	19	15	21
BOTTOM 2 BOX (1-2)	45	44	45	40	44	48	43	45	36	55	44	50	45	44	46	47	44	48	46	45	38	48	54	57	46	44	44	45	53	49	36
BOTTOM 3 BOX (1-3)	55	55	55	50	53	60	51	56	45	67	54	56	54	53	59	58	53	57	55	54	50	56	61	65	55	53	56	55	65	57	48
MEAN	2.4	2.5	2.4	2.8	2.4	2.2	2.4	2.4	2.8	2.3	2.3	2.6	2.3	2.0	2.6	2.2	2.4	2.3	2.4	2.2	2.5	2.3	2.1	2.0	2.2	2.4	2.4	2.3	2.1	2.2	2.6
MEDIAN	2.0	2.0	2.0	2.0	2.0	2.0	2.0	2.0	2.0	2.0	2.0	2.0	2.0	1.0	2.0	2.0	2.0	2.0	2.0	2.0	2.0	2.0	2.0	1.0	2.0	2.0	2.0	2.0	2.0	2.0	2.0

*** Don't know is removed from the calculation of the mean & median.

MOOD DISORDERS SOCIETY OF CANADA

2015 Mental Health Care Study

TABLE 40a-i:

[TOP 3 BOX SUMMARY] In your opinion, how important is it that the Government of Canada focus attention on each of the following?

	OVERALL %	GENDER		AGE			REGION				STATUS					LIVING ARRANGEMENT (MENTAL ILLNESS ONLY)			TYPE OF MENTAL ILLNESS							HEALTH COVERAGE				COST A BARRIER?	
		Male	Female	14-29	30-49	50+	West	ON	QC	East	Dgnos	Not Dgnos	Family Mbr	Caregvr	Conc	Alone	Family	Live w. Other	Dep	Bipol Dis	Schphr	Psnty Dis	Eating Dis	PTSD	Anx Dis	Prov	Priv	Both	None	Yes	No
Increasing access to mental health care professionals (including psychiatrists, social workers ...	91	85	92	91	92	91	92	92	88	87	91	88	91	95	91	92	91	85	92	91	92	88	92	93	91	91	92	91	94	92	89
Increasing community mental health services	88	81	89	87	88	88	89	88	86	85	87	86	87	90	89	88	88	82	88	87	85	88	87	89	87	88	89	87	90	87	88
Providing support for families caring for those with mental illness	88	81	90	88	88	89	89	89	87	86	88	88	87	96	88	86	90	83	89	90	89	88	86	90	88	89	92	87	88	89	88
Increasing funding for regional mental health services	87	79	89	89	87	87	88	87	88	84	87	88	86	90	86	86	89	84	89	87	86	88	89	92	88	88	89	86	91	88	85
Having the federal and provincial governments work together on a coordinated mental health plan	87	84	88	86	87	89	88	88	82	84	88	85	87	92	87	87	88	84	88	87	91	89	88	91	88	87	84	88	94	88	86
Investing in allocating dedicated mental health funding	87	81	88	88	87	87	88	87	88	84	87	84	87	95	87	86	87	86	88	87	88	88	89	91	87	88	87	87	91	88	86
Training more mental health care workers	86	80	87	86	86	87	87	86	81	87	86	86	87	90	86	84	88	81	88	87	85	86	88	89	86	86	88	86	94	87	85
Increasing funding for coordinated mental health research	83	79	84	84	81	84	84	83	84	81	83	80	84	88	83	79	84	78	84	83	83	85	83	85	83	82	82	83	87	83	83
Developing more safe affordable housing for persons with mental illness	81	72	82	79	80	83	84	79	79	78	81	76	79	88	83	81	81	73	80	82	85	82	83	86	80	83	76	78	84	80	80

TABLE 40a:

In your opinion, how important is it that the Government of Canada focus attention on each of the following?

Increasing community mental health services?

	OVERALL %	GENDER		AGE			REGION				STATUS					LIVING ARRANGEMENT (MENTAL ILLNESS ONLY)			TYPE OF MENTAL ILLNESS							HEALTH COVERAGE				COST A BARRIER?	
		Male	Female	14-29	30-49	50+	West	ON	QC	East	Dgnos	Not Dgnos	Family Mbr	Caregvr	Conc	Alone	Family	Live w. Other	Dep	Bipol Dis	Schphr	Psnty Dis	Eating Dis	PTSD	Anx Dis	Prov	Priv	Both	None	Yes	No
7 - Critically important	64	50	67	58	64	67	64	63	73	65	63	59	64	74	67	62	64	54	64	65	58	65	64	72	66	65	63	62	69	66	59
6	15	19	14	16	15	14	16	15	5	12	15	14	16	7	15	16	14	19	14	14	13	17	11	14	15	19	14	18	13	18	
5	9	12	8	13	9	7	9	10	8	8	10	14	8	10	8	11	10	8	10	7	12	10	6	6	8	9	7	11	3	8	12
4	4	6	4	7	4	3	5	3	4	5	4	7	4	1	5	3	4	6	4	4	5	4	5	3	4	3	6	4	4	4	
3	2	4	2	3	2	2	1	3	3	4	3	1	2	1	3	2	4	2	2	4	4	2	2	3	2	0	3	0	2	2	
2	1	2	1	0	2	1	1	1	0	2	1	0	2	4	2	1	1	0	1	2	0	2	2	1	1	1	1	1	1	1	
1 - Not at all important	2	2	2	1	2	3	2	2	4	3	2	1	2	3	1	3	2	4	2	2	4	2	2	2	3	2	2	2	1	2	
Don't know	3	5	2	3	3	3	3	3	4	2	3	4	3	0	3	3	4	3	3	3	3	2	2	1	2	3	3	3	3	3	
SAMPLE SIZE (#)	2245	383	1828	419	881	945	798	1107	77	256	1167	147	423	73	435	311	858	134	1272	385	106	195	214	348	994	714	119	909	68	1230	580
TOP 2 BOX (6-7)	79	68	81	74	79	81	80	79	78	77	78	73	80	81	81	78	78	74	78	80	73	78	81	83	80	79	82	76	87	79	76
TOP 3 BOX (5-7)	88	81	89	87	88	88	89	88	86	85	87	86	87	90	89	88	82	88	87	85	88	87	87	89	87	88	89	87	90	87	88
MIDDLE 3 BOX (3-5)	15	22	14	23	15	12	15	16	14	17	16	22	13	12	14	16	17	18	16	14	21	17	13	12	14	14	13	18	7	15	18
BOTTOM 2 BOX (1-2)	3	4	3	1	3	4	3	3	4	4	3	1	4	7	2	3	3	4	3	4	4	3	5	4	4	4	3	4	3	4	3
BOTTOM 3 BOX (1-3)	5	8	5	4	5	6	4	6	6	9	6	2	6	8	4	6	5	7	5	6	8	7	7	6	7	6	3	6	3	6	5
MEAN	6.3	6.0	6.3	6.2	6.3	6.3	6.3	6.3	6.3	6.1	6.2	6.2	6.3	6.3	6.4	6.2	6.3	6.0	6.3	6.3	6.1	6.2	6.2	6.3	6.2	6.3	6.3	6.2	6.5	6.3	6.2
MEDIAN	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0

*** Don't know is removed from the calculation of the mean & median.

MOOD DISORDERS SOCIETY OF CANADA

2015 Mental Health Care Study

TABLE 40b:

In your opinion, how important is it that the Government of Canada focus attention on each of the following?

Increasing access to mental health care professionals (including psychiatrists, social workers etc.)?

	OVERALL %	GENDER		AGE			REGION				STATUS					LIVING ARRANGEMENT (MENTAL ILLNESS ONLY)			TYPE OF MENTAL ILLNESS						HEALTH COVERAGE				COST A BARRIER?		
		Male	Female	14-29	30-49	50+	West	ON	QC	East	Dgnos	Not Dgnos	Family Mbr	Caregvr	Conc	Alone	Family	Live w. Other	Dep	Bipol Dis	Schphr	Psnlty Dis	Eating Dis	PTSD	Anx Dis	Prov	Priv	Both	None	Yes	No
7 - Critically important	75	58	78	75	77	73	74	76	79	73	79	65	74	75	68	79	77	72	78	81	69	78	80	85	80	75	76	76	90	80	69
6	12	20	10	11	10	13	13	11	6	10	9	17	12	12	15	8	11	10	10	8	17	7	9	7	8	11	13	11	1	9	14
5	5	8	4	5	4	5	5	5	3	5	4	6	5	7	8	5	4	4	4	2	7	3	2	1	3	4	3	4	3	3	6
4	2	4	2	3	2	2	2	2	3	4	2	5	1	1	3	1	3	2	2	2	1	2	0	1	2	1	3	2	1	1	4
3	1	2	1	2	1	1	1	1	1	2	2	2	1	1	0	2	1	3	1	2	2	4	2	1	2	2	0	1	0	1	1
2	1	3	1	1	1	2	1	2	1	2	1	1	1	0	2	2	1	1	1	0	1	0	1	1	1	2	1	1	1	1	1
1 - Not at all important	2	2	2	1	2	3	2	2	4	3	2	2	3	3	1	3	2	3	2	3	4	3	4	3	3	3	1	2	1	3	2
Don't know	2	4	1	2	2	2	2	2	3	2	2	3	2	1	1	2	5	2	2	1	3	1	1	2	2	3	2	1	2	2	
SAMPLE SIZE (#)	2245	383	1828	419	881	945	798	1107	77	256	1167	147	423	73	435	311	858	134	1272	385	106	195	214	348	994	714	119	909	68	1230	580
TOP 2 BOX (6-7)	86	78	88	86	87	85	87	87	86	83	88	82	86	88	84	88	88	81	88	89	86	85	89	92	88	86	89	87	91	89	83
TOP 3 BOX (5-7)	91	85	92	91	92	91	92	92	88	87	91	88	91	95	91	92	91	85	92	91	92	88	92	93	91	91	92	91	94	92	89
MIDDLE 3 BOX (3-5)	8	13	8	11	7	8	9	8	6	11	7	12	8	8	11	7	8	9	7	5	9	8	5	3	7	8	6	8	4	6	11
BOTTOM 2 BOX (1-2)	3	5	3	2	4	4	3	4	5	5	3	3	4	3	3	4	3	4	3	4	4	4	5	4	4	4	3	3	3	4	3
BOTTOM 3 BOX (1-3)	5	7	4	4	5	5	4	5	6	7	5	4	5	3	4	6	4	7	5	6	6	7	7	5	6	6	3	5	3	5	4
MEAN	6.5	6.1	6.5	6.5	6.5	6.4	6.5	6.5	6.4	6.3	6.5	6.3	6.4	6.5	6.4	6.5	6.4	6.5	6.5	6.5	6.4	6.5	6.5	6.6	6.5	6.5	6.6	6.5	6.7	6.5	6.4
MEDIAN	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0

*** Don't know is removed from the calculation of the mean & median.

MOOD DISORDERS SOCIETY OF CANADA

2015 Mental Health Care Study

TABLE 40c:

In your opinion, how important is it that the Government of Canada focus attention on each of the following?

Developing more safe affordable housing for persons with mental illness?

	OVERALL %	GENDER		AGE			REGION				STATUS					LIVING ARRANGEMENT (MENTAL ILLNESS ONLY)			TYPE OF MENTAL ILLNESS						HEALTH COVERAGE				COST A BARRIER?			
		Male	Female	14-29	30-49	50+	West	ON	QC	East	Dgnos	Not Dgnos	Family Mbr	Caregvr	Conc	Alone	Family	Live w. Other	Dep	Bipol Dis	Schphr	Psnlty Dis	Eating Dis	PTSD	Anx Dis	Prov	Priv	Both	None	Yes	No	
7 - Critically important	56	44	58	50	55	60	60	55	56	50	57	54	57	70	52	58	56	57	57	61	67	62	61	65	58	62	49	54	65	58	56	
6	15	18	14	16	15	14	14	14	12	18	14	14	7	17	14	15	8	14	12	8	11	13	12	13	13	19	14	12	13	16		
5	10	10	10	12	10	9	10	9	12	10	9	7	9	11	13	9	10	8	9	10	10	9	10	8	10	8	8	11	7	10	8	
4	5	8	4	8	4	4	4	5	4	9	5	7	5	3	5	4	6	6	5	4	3	7	5	3	4	4	5	6	3	5	5	
3	2	4	2	3	2	2	2	2	4	2	2	3	1	1	3	3	2	2	2	2	2	2	3	2	1	1	3	0	2	2	2	
2	2	3	2	2	2	2	2	2	0	2	1	1	3	1	2	1	3	2	2	4	2	2	1	2	2	2	2	1	2	2	2	
1 - Not at all important	2	4	2	1	3	2	2	3	4	3	3	2	2	1	2	3	3	4	2	2	3	2	2	3	3	3	2	0	3	2	2	
Don't know	8	9	8	7	9	7	7	9	9	6	8	11	9	5	5	8	12	9	7	5	5	6	5	9	7	13	9	12	8	9	9	
SAMPLE SIZE (#)	2245	383	1828	419	881	945	798	1107	77	256	1167	147	423	73	435	311	858	134	1272	385	106	195	214	348	994	714	119	909	68	1230	580	
TOP 2 BOX (6-7)	71	63	72	67	69	74	74	69	68	68	71	68	70	77	70	72	71	65	71	73	75	73	73	78	71	75	68	67	76	70	72	
TOP 3 BOX (5-7)	81	72	82	79	80	83	84	79	79	78	81	76	79	88	83	81	73	80	82	85	82	83	86	80	83	76	78	84	80	80	80	
MIDDLE 3 BOX (3-5)	17	22	16	23	17	15	16	17	19	21	17	18	15	15	21	15	18	16	17	16	15	17	16	14	15	13	13	19	10	17	14	
BOTTOM 2 BOX (1-2)	4	7	4	3	5	4	3	4	4	5	4	3	5	3	4	5	3	7	4	4	6	4	5	3	5	4	5	4	1	4	4	
BOTTOM 3 BOX (1-3)	6	11	5	6	7	6	5	7	8	7	6	7	6	4	7	8	6	9	6	6	8	6	7	6	7	6	6	7	1	6	6	
MEAN	6.1	5.7	6.2	6.0	6.1	6.2	6.2	6.1	6.1	5.9	6.1	6.1	6.1	6.4	6.0	6.1	6.0	6.1	6.2	6.2	6.2	6.2	6.3	6.1	6.2	6.1	6.0	6.5	6.1	6.2	6.2	
MEDIAN	7.0	6.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0

*** Don't know is removed from the calculation of the mean & median.

MOOD DISORDERS SOCIETY OF CANADA

2015 Mental Health Care Study

TABLE 40d:

In your opinion, how important is it that the Government of Canada focus attention on each of the following?

Training more mental health care workers?

	OVERALL %	GENDER		AGE			REGION				STATUS					LIVING ARRANGEMENT (MENTAL ILLNESS ONLY)			TYPE OF MENTAL ILLNESS						HEALTH COVERAGE				COST A BARRIER?		
		Male	Female	14-29	30-49	50+	West	ON	QC	East	Dgnos	Not Dgnos	Family Mbr	Caregvr	Conc	Alone	Family	Live w. Other	Dep	Bipol Dis	Schphr	Psnlty Dis	Eating Dis	PTSD	Anx Dis	Prov	Priv	Both	None	Yes	No
7 - Critically important	59	48	61	56	56	62	57	59	64	64	60	59	61	71	53	59	61	54	62	64	61	62	62	68	61	62	62	58	75	63	55
6	18	21	17	20	20	16	20	19	8	15	17	20	17	11	22	16	18	20	18	15	11	16	18	14	17	17	19	17	13	16	20
5	9	11	9	10	10	9	11	9	9	8	9	6	9	8	11	8	10	6	8	9	12	8	8	7	8	7	7	11	6	8	11
4	4	6	4	6	5	3	4	5	3	3	4	7	3	4	5	5	4	7	3	3	5	4	2	2	3	4	3	5	0	4	4
3	2	3	1	2	2	1	1	1	8	3	2	0	2	1	3	2	1	1	1	2	2	2	1	2	2	2	0	2	1	1	2
2	2	2	1	0	1	2	2	1	0	2	1	1	2	1	2	3	1	1	2	1	2	3	1	2	1	3	2	1	1	2	
1 - Not at all important	2	3	2	1	2	2	2	2	5	3	2	2	2	3	1	2	2	2	2	1	3	2	2	2	3	3	1	2	0	2	2
Don't know	4	6	4	4	4	4	4	4	4	3	4	5	4	0	4	5	4	7	4	5	4	3	5	3	4	4	6	4	3	4	4
SAMPLE SIZE (#)	2245	383	1828	419	881	945	798	1107	77	256	1167	147	423	73	435	311	858	134	1272	385	106	195	214	348	994	714	119	909	68	1230	580
TOP 2 BOX (6-7)	77	69	79	76	76	78	76	78	71	79	77	80	78	82	74	75	79	75	79	79	73	78	80	82	79	79	82	75	88	79	75
TOP 3 BOX (5-7)	86	80	87	86	86	87	87	86	81	87	86	86	87	90	86	84	88	81	88	87	85	86	88	89	86	86	88	86	94	87	85
MIDDLE 3 BOX (3-5)	15	21	14	18	17	13	16	15	19	13	15	13	13	14	19	15	15	15	13	14	19	14	11	11	12	13	9	17	7	13	17
BOTTOM 2 BOX (1-2)	4	5	3	2	4	4	3	3	5	5	4	3	4	4	3	5	3	4	4	2	5	5	4	4	5	4	3	4	1	3	4
BOTTOM 3 BOX (1-3)	5	8	5	4	5	6	5	5	13	8	5	3	6	5	6	7	4	5	5	4	7	7	5	6	6	5	3	6	3	5	6
MEAN	6.2	5.9	6.3	6.2	6.2	6.2	6.2	6.2	6.0	6.2	6.2	6.3	6.2	6.3	6.1	6.1	6.3	6.1	6.3	6.3	6.1	6.2	6.3	6.2	6.3	6.4	6.2	6.6	6.3	6.1	
MEDIAN	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0

*** Don't know is removed from the calculation of the mean & median.

MOOD DISORDERS SOCIETY OF CANADA

2015 Mental Health Care Study

TABLE 40e:

In your opinion, how important is it that the Government of Canada focus attention on each of the following?

Increasing funding for regional mental health services?

	OVERALL %	GENDER		AGE			REGION				STATUS					LIVING ARRANGEMENT (MENTAL ILLNESS ONLY)						TYPE OF MENTAL ILLNESS					HEALTH COVERAGE				COST A BARRIER?	
		Male	Female	14-29	30-49	50+	West	ON	QC	East	Dgnos	Not Dgnos	Family Mbr	Caregvr	Conc	Alone	Family	Live w. Other	Dep	Bipol Dis	Schphr	Psnlty Dis	Eating Dis	PTSD	Anx Dis	Prov	Priv	Both	None	Yes	No	
7 - Critically important	67	50	70	67	66	68	68	67	68	66	69	63	69	77	60	67	69	65	70	71	70	75	78	80	72	71	67	66	79	72	61	
6	14	21	13	15	15	14	15	14	13	13	13	19	11	10	20	13	14	14	13	11	8	8	8	12	12	17	14	4	11	17		
5	6	8	5	7	6	5	5	6	8	5	6	6	6	4	6	5	6	5	6	8	4	3	4	4	4	5	6	7	5	7		
4	3	7	2	3	3	3	2	3	3	4	2	3	2	0	5	4	2	2	2	3	3	2	1	2	1	2	3	2	2			
3	1	2	1	1	1	2	1	1	3	3	2	1	1	0	2	1	2	3	1	2	2	2	0	1	2	1	1	0	1	1		
2	1	3	1	1	1	2	1	1	1	3	1	0	2	1	2	1	1	1	2	2	3	2	1	2	1	1	2	1	1	2		
1 - Not at all important	2	2	2	0	2	3	2	2	3	3	2	2	3	3	1	2	2	2	2	3	2	3	2	3	3	3	2	0	2	3		
Don't know	5	7	5	5	6	5	5	6	3	4	5	5	6	5	4	5	5	7	5	5	4	4	3	5	5	6	6	4	5	7		
SAMPLE SIZE (#)	2245	383	1828	419	881	945	798	1107	77	256	1167	147	423	73	435	311	858	134	1272	385	106	195	214	348	994	714	119	909	68	1230	580	
TOP 2 BOX (6-7)	81	71	84	82	81	81	83	81	81	79	82	82	81	86	80	80	83	79	83	81	77	84	86	88	84	83	84	80	84	83	78	
TOP 3 BOX (5-7)	87	79	89	89	87	87	88	87	88	84	87	88	86	90	86	86	89	84	89	87	86	88	89	92	88	88	89	86	91	88	85	
MIDDLE 3 BOX (3-5)	10	16	9	11	10	10	9	10	13	11	9	11	9	4	13	10	9	10	8	10	13	8	6	6	7	8	7	10	10	8	11	
BOTTOM 2 BOX (1-2)	3	5	3	2	3	4	3	3	4	6	4	2	5	4	2	5	3	3	4	3	5	4	5	3	5	4	3	4	1	3	5	
BOTTOM 3 BOX (1-3)	5	7	4	3	5	6	4	4	6	9	5	3	6	4	4	5	5	6	5	5	7	6	5	5	6	5	4	5	1	5	6	
MEAN	6.4	6.0	6.4	6.5	6.4	6.3	6.4	6.4	6.3	6.2	6.4	6.4	6.4	6.6	6.3	6.3	6.4	6.3	6.4	6.4	6.3	6.4	6.5	6.6	6.4	6.4	6.4	6.3	6.6	6.5	6.3	
MEDIAN	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	

*** Don't know is removed from the calculation of the mean & median.

MOOD DISORDERS SOCIETY OF CANADA

2015 Mental Health Care Study

TABLE 40f:

In your opinion, how important is it that the Government of Canada focus attention on each of the following?

Increasing funding for coordinated mental health research?

	OVERALL %	GENDER		AGE			REGION				STATUS					LIVING ARRANGEMENT (MENTAL ILLNESS ONLY)			TYPE OF MENTAL ILLNESS						HEALTH COVERAGE				COST A BARRIER?			
		Male	Female	14-29	30-49	50+	West	ON	QC	East	Dgnos	Not Dgnos	Family Mbr	Caregvr	Conc	Alone	Family	Live w. Other	Dep	Bipol Dis	Schphr	Psnlty Dis	Eating Dis	PTSD	Anx Dis	Prov	Priv	Both	None	Yes	No	
7 - Critically important	55	47	57	51	53	58	54	55	58	55	56	52	59	68	46	54	57	51	57	61	58	64	60	65	59	58	59	56	65	59	54	
6	17	22	15	16	17	16	19	17	14	11	16	18	14	12	22	14	17	14	15	14	15	12	16	11	15	15	16	16	9	14	18	
5	11	10	12	16	11	10	11	11	12	15	11	10	10	7	16	10	11	13	11	8	10	9	7	9	10	10	7	11	13	10	12	
4	6	6	6	7	6	4	5	6	8	5	6	4	4	4	8	7	5	4	5	5	6	4	6	5	4	5	3	6	9	5	5	
3	2	2	2	3	2	2	2	2	1	4	2	2	2	1	2	1	2	5	2	3	3	2	2	3	2	2	2	0	3	2	2	
2	2	3	2	2	2	2	2	2	3	4	2	1	3	1	3	4	2	1	2	2	3	2	3	1	3	2	4	2	1	2	3	
1 - Not at all important	2	2	2	1	2	2	2	2	1	2	2	2	2	1	0	3	2	4	2	2	3	3	2	3	3	1	2	0	2	2	2	
Don't know	5	8	5	4	6	5	6	5	3	4	5	9	5	4	5	6	5	7	5	5	3	4	5	4	5	5	9	5	3	5	5	
SAMPLE SIZE (#)	2245	383	1828	419	881	945	798	1107	77	256	1167	147	423	73	435	311	858	134	1272	385	106	195	214	348	994	714	119	909	68	1230	580	
TOP 2 BOX (6-7)	72	69	72	67	70	75	73	72	73	66	72	70	74	81	67	69	74	65	72	75	73	76	76	76	73	73	75	72	74	73	71	
TOP 3 BOX (5-7)	83	79	84	84	81	84	84	83	84	81	83	80	84	88	83	79	84	78	84	83	83	85	83	85	83	82	82	83	87	83	83	
MIDDLE 3 BOX (3-5)	19	18	20	26	20	16	18	19	21	24	19	18	17	12	25	19	18	22	18	16	19	15	14	16	17	17	11	19	22	18	19	
BOTTOM 2 BOX (1-2)	4	5	4	2	4	4	4	4	4	6	4	3	5	3	3	6	3	5	4	3	6	5	5	4	5	5	5	4	1	4	5	
BOTTOM 3 BOX (1-3)	6	7	6	5	6	7	6	6	5	10	7	5	7	4	5	8	6	10	6	6	8	7	7	6	8	7	7	7	1	7	7	
MEAN	6.1	6.0	6.1	6.0	6.0	6.1	6.1	6.1	6.1	5.9	6.1	6.1	6.1	6.4	6.0	6.0	6.2	5.9	6.1	6.2	6.0	6.2	6.2	6.1	6.1	6.2	6.1	6.3	6.1	6.1	6.1	
MEDIAN	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	6.0	6.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0

*** Don't know is removed from the calculation of the mean & median.

MOOD DISORDERS SOCIETY OF CANADA

2015 Mental Health Care Study

TABLE 40g:

In your opinion, how important is it that the Government of Canada focus attention on each of the following?

Providing support for families caring for those with mental illness?

	OVERALL %	GENDER		AGE			REGION				STATUS					LIVING ARRANGEMENT (MENTAL ILLNESS ONLY)			TYPE OF MENTAL ILLNESS						HEALTH COVERAGE				COST A BARRIER?		
		Male	Female	14-29	30-49	50+	West	ON	QC	East	Dgnos	Not Dgnos	Family Mbr	Caregvr	Conc	Alone	Family	Live w. Other	Dep	Bipol Dis	Schphr	Psnlty Dis	Eating Dis	PTSD	Anx Dis	Prov	Priv	Both	None	Yes	No
7 - Critically important	60	49	63	52	61	64	58	61	61	63	59	62	65	78	54	55	63	54	62	63	69	61	61	64	62	62	68	60	74	63	59
6	19	21	18	24	18	17	22	17	16	14	19	16	15	14	22	20	19	19	18	18	12	18	16	15	18	20	17	17	10	17	20
5	9	10	9	13	9	8	9	10	10	9	9	11	6	4	12	11	9	10	9	8	8	9	9	11	8	7	7	10	4	8	9
4	3	6	2	4	3	3	2	4	1	3	3	2	3	0	4	3	3	3	2	2	2	2	5	2	3	3	1	4	1	3	4
3	2	4	1	2	2	2	3	1	3	3	2	3	2	3	2	3	2	2	2	3	2	2	3	2	2	2	1	2	1	2	2
2	2	2	2	2	2	1	1	2	1	2	1	1	2	1	3	2	1	3	1	1	2	2	1	0	2	1	1	1	3	1	1
1 - Not at all important	2	3	2	1	2	3	2	2	4	3	3	2	3	3	1	3	2	4	2	2	4	3	3	3	3	3	3	3	0	3	2
Don't know	3	5	3	3	4	2	3	3	4	3	3	4	3	0	3	4	2	5	3	3	2	4	2	3	3	3	3	3	6	3	3
SAMPLE SIZE (#)	2245	383	1828	419	881	945	798	1107	77	256	1167	147	423	73	435	311	858	134	1272	385	106	195	214	348	994	714	119	909	68	1230	580
TOP 2 BOX (6-7)	79	70	81	75	79	81	80	79	77	77	79	78	81	92	76	75	81	73	80	81	81	79	77	79	80	82	85	77	84	80	79
TOP 3 BOX (5-7)	88	81	90	88	88	89	89	89	87	86	88	88	87	96	88	86	90	83	89	90	89	88	86	90	88	89	92	87	88	89	88
MIDDLE 3 BOX (3-5)	14	20	13	19	14	13	13	15	14	15	14	16	12	4	18	16	14	15	14	13	11	13	17	15	12	11	8	16	7	13	14
BOTTOM 2 BOX (1-2)	4	5	4	3	4	4	3	4	5	5	4	3	4	4	3	5	3	7	4	3	6	5	4	3	5	4	3	4	3	4	4
BOTTOM 3 BOX (1-3)	6	8	5	5	6	6	6	5	8	8	6	5	7	4	5	8	4	9	5	6	8	7	7	5	7	6	4	6	4	6	6
MEAN	6.2	5.9	6.3	6.1	6.2	6.3	6.2	6.2	6.2	6.2	6.2	6.3	6.3	6.5	6.2	6.1	6.3	6.0	6.3	6.3	6.3	6.2	6.1	6.3	6.2	6.3	6.4	6.2	6.5	6.3	6.2
MEDIAN	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0

*** Don't know is removed from the calculation of the mean & median.

MOOD DISORDERS SOCIETY OF CANADA

2015 Mental Health Care Study

TABLE 40h:

In your opinion, how important is it that the Government of Canada focus attention on each of the following?

Having the federal and provincial governments work together on a coordinated mental health plan?

	OVERALL %	GENDER		AGE			REGION				STATUS					LIVING ARRANGEMENT (MENTAL ILLNESS ONLY)			TYPE OF MENTAL ILLNESS						HEALTH COVERAGE				COST A BARRIER?		
		Male	Female	14-29	30-49	50+	West	ON	QC	East	Dgnos	Not Dgnos	Family Mbr	Caregvr	Conc	Alone	Family	Live w. Other	Dep	Bipol Dis	Schphr	Psnlty Dis	Eating Dis	PTSD	Anx Dis	Prov	Priv	Both	None	Yes	No
7 - Critically important	69	66	70	63	67	74	67	71	66	68	69	66	70	82	66	68	70	65	70	70	75	71	70	75	70	70	71	68	79	71	66
6	13	13	13	14	13	12	15	12	10	11	13	14	12	7	15	11	13	15	12	14	9	11	12	9	12	13	9	13	7	12	13
5	6	6	5	9	7	3	6	5	5	5	6	5	4	3	6	8	5	4	6	3	7	7	7	6	6	4	3	7	7	5	6
4	2	2	2	4	2	2	2	2	1	3	2	2	0	3	2	2	4	2	2	2	2	1	2	1	2	3	2	2	0	2	3
3	2	2	2	2	1	2	1	1	6	3	2	2	2	0	2	2	1	1	2	2	2	2	2	1	2	2	1	2	0	2	2
2	2	2	1	1	1	2	1	2	1	2	1	1	2	0	2	1	1	1	1	1	1	1	0	2	1	2	1	1	1	2	1
1 - Not at all important	2	4	2	1	3	3	2	2	3	2	2	3	2	3	2	3	2	4	2	2	3	3	2	3	3	2	3	0	2	3	
Don't know	5	6	5	6	6	4	5	5	6	5	5	7	5	5	5	5	5	4	6	2	5	4	4	4	5	10	4	4	4	6	
SAMPLE SIZE (#)	2245	383	1828	419	881	945	798	1107	77	256	1167	147	423	73	435	311	858	134	1272	385	106	195	214	348	994	714	119	909	68	1230	580
TOP 2 BOX (6-7)	82	78	83	78	80	86	82	83	77	79	82	80	82	89	82	78	83	80	82	84	84	82	81	84	81	83	81	81	87	83	79
TOP 3 BOX (5-7)	87	84	88	86	87	89	88	88	82	84	88	85	87	92	87	87	88	84	88	87	91	89	88	91	88	87	84	88	94	88	86
MIDDLE 3 BOX (3-5)	9	10	9	15	10	7	10	8	13	11	10	9	9	3	10	12	9	9	10	6	10	9	11	9	10	8	6	11	7	9	11
BOTTOM 2 BOX (1-2)	4	6	3	2	4	4	3	4	4	5	4	3	4	3	5	3	6	4	3	4	4	3	3	5	4	3	4	1	4	4	
BOTTOM 3 BOX (1-3)	5	8	5	5	5	6	4	5	10	8	5	5	6	3	5	6	5	7	5	5	6	5	5	4	6	6	4	6	1	6	5
MEAN	6.4	6.2	6.4	6.3	6.3	6.4	6.4	6.4	6.2	6.3	6.4	6.4	6.4	6.7	6.4	6.3	6.4	6.2	6.4	6.5	6.4	6.4	6.4	6.5	6.3	6.4	6.5	6.3	6.7	6.4	6.3
MEDIAN	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0

*** Don't know is removed from the calculation of the mean & median.

MOOD DISORDERS SOCIETY OF CANADA

2015 Mental Health Care Study

TABLE 40i:

In your opinion, how important is it that the Government of Canada focus attention on each of the following?

Investing in allocating dedicated mental health funding?

	OVERALL %	GENDER		AGE			REGION				STATUS					LIVING ARRANGEMENT (MENTAL ILLNESS ONLY)			TYPE OF MENTAL ILLNESS						HEALTH COVERAGE				COST A BARRIER?		
		Male	Female	14-29	30-49	50+	West	ON	QC	East	Dgnos	Not Dgnos	Family Mbr	Caregvr	Conc	Alone	Family	Live w. Other	Dep	Bipol Dis	Schphr	Psnlty Dis	Eating Dis	PTSD	Anx Dis	Prov	Priv	Both	None	Yes	No
7 - Critically important	68	55	70	65	67	70	68	68	70	65	70	61	70	84	60	68	70	63	70	71	70	76	75	77	71	71	68	74	72	65	
6	14	20	13	16	15	12	15	13	13	15	13	16	13	7	18	13	13	17	14	13	12	9	10	9	12	12	13	14	12	15	
5	5	6	5	7	4	6	5	6	5	4	4	6	5	4	8	5	4	5	5	3	6	3	4	5	3	5	3	5	6	5	
4	2	4	2	4	2	2	2	2	1	3	2	3	1	0	3	2	2	2	2	1	1	2	1	2	2	1	2	1	2	2	
3	2	2	2	3	1	2	2	2	3	2	1	3	2	0	2	1	2	1	1	2	3	2	1	1	2	1	2	0	1	2	
2	1	2	1	0	2	1	1	1	1	3	1	0	2	0	1	2	1	1	1	1	1	1	1	2	1	1	1	3	1	1	
1 - Not at all important	2	3	2	0	2	3	2	2	1	3	3	2	2	3	1	3	2	4	2	2	3	3	3	3	2	3	3	0	2	2	
Don't know	6	8	5	5	6	5	5	6	5	5	6	8	6	3	5	6	6	6	5	6	5	6	4	4	5	5	8	6	4	5	7
SAMPLE SIZE (#)	2245	383	1828	419	881	945	798	1107	77	256	1167	147	423	73	435	311	858	134	1272	385	106	195	214	348	994	714	119	909	68	1230	580
TOP 2 BOX (6-7)	82	75	83	81	83	82	83	81	83	80	83	78	83	90	79	80	83	81	84	85	82	85	85	86	83	83	83	82	85	84	80
TOP 3 BOX (5-7)	87	81	88	88	87	87	88	87	88	84	87	84	87	95	87	86	87	86	88	87	88	88	89	91	87	88	87	87	91	88	86
MIDDLE 3 BOX (3-5)	9	12	8	13	7	9	9	9	9	9	8	12	7	4	14	9	8	8	5	9	6	7	7	7	8	5	8	7	7	9	
BOTTOM 2 BOX (1-2)	3	5	3	1	4	4	3	3	3	6	4	2	4	3	2	5	3	5	3	4	4	4	3	5	3	3	4	3	4	4	
BOTTOM 3 BOX (1-3)	5	8	5	4	5	6	4	5	5	8	5	5	6	3	4	5	5	6	5	5	7	6	5	4	6	5	4	6	3	5	6
MEAN	6.4	6.1	6.5	6.4	6.4	6.4	6.4	6.4	6.5	6.2	6.4	6.3	6.4	6.7	6.3	6.4	6.4	6.3	6.5	6.5	6.4	6.5	6.5	6.4	6.4	6.5	6.4	6.6	6.5	6.4	
MEDIAN	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0

*** Don't know is removed from the calculation of the mean & median.

MOOD DISORDERS SOCIETY OF CANADA

2015 Mental Health Care Study

TABLE 41:

Do you have any additional comments you would like to make concerning the status of mental health care in Canada?

	OVERALL %	GENDER		AGE			REGION				STATUS					LIVING ARRANGEMENT (MENTAL ILLNESS ONLY)			TYPE OF MENTAL ILLNESS							HEALTH COVERAGE				COST A BARRIER?	
		Male	Female	14-29	30-49	50+	West	ON	QC	East	Dgnos	Not Dgnos	Family Mbr	Caregvr	Conc	Alone	Family	Live w. Other	Dep	Bipol Dis	Schphr	Psnlty Dis	Eating Dis	PTSD	Anx Dis	Prov	Priv	Both	None	Yes	No
Too difficult to access mental health treatment/Wait times too long	25	18	27	23	31	21	24	27	20	27	26	27	24	39	19	26	26	29	28	29	20	30	32	26	27	27	27	25	33	27	25
Need more resources/services/programs to help/support people with mental health issues and their families	25	8	28	21	32	22	29	23	10	25	22	42	24	43	27	19	25	29	28	26	29	28	32	25	28	28	35	22	13	28	18
Stigma/Need more public education about mental illness	10	10	10	10	9	11	8	12	10	10	12	4	8	9	11	14	10	6	10	12	3	15	12	12	10	11	12	10	7	9	13
Still have a long way to go/Improvements are needed/ System is poor/flawed	10	14	9	7	11	9	10	8	10	12	10	12	10	9	7	6	12	6	10	8	9	17	4	12	8	9	4	12	7	10	11
Mental health issues need to be prioritized/taken more seriously	9	7	9	10	9	8	11	6	10	10	11	8	6	4	8	9	11	10	10	7	6	12	10	9	10	7	8	11	7	9	7
Not enough health care professionals/Need more training	8	7	8	11	7	8	8	8	0	8	5	8	13	9	11	7	5	0	7	9	9	8	10	7	8	11	0	5	7	8	6
Need more funding for mental health programs/services	8	6	8	7	6	9	7	7	20	8	5	4	13	0	12	4	5	6	6	7	6	8	8	8	6	6	8	7	13	7	7
Homelessness/poverty caused by mental illness is a big problem/Need more affordable housing/financial assistance	6	4	6	5	5	8	8	5	0	2	6	0	8	0	8	12	4	0	6	7	11	13	0	7	7	6	8	5	13	7	4
Mental health care/medication is too expensive/Need more health insurance coverage for ...	5	6	5	10	6	3	5	5	10	6	7	4	3	4	4	4	7	6	6	3	0	5	8	2	7	4	8	6	13	7	2
Need a better mental health system/support/education for children/youth	5	1	6	5	7	3	5	5	0	6	3	8	6	13	8	0	5	0	5	4	6	2	2	1	4	4	4	5	13	4	6
Government/Provincial health care should cover the cost of psychologists/psychiatrists/therapy	4	7	4	5	5	3	3	5	0	0	6	4	2	0	1	9	6	3	6	1	0	2	0	6	5	3	0	7	0	6	2
Need more government involvement/regulation/prioritization	4	6	3	4	3	4	5	3	0	0	3	8	3	4	7	3	4	0	4	2	3	2	4	2	3	3	4	3	7	4	2
Mental health awareness has improved/Things have improved	4	0	4	4	4	3	4	4	0	2	5	0	3	0	1	6	6	0	4	5	3	2	2	6	4	4	0	4	7	4	5
More/better programs/treatment for eating disorders	3	1	4	5	4	2	2	5	0	2	4	0	4	0	1	1	4	6	3	1	0	0	24	8	3	3	4	4	7	5	1
Need to focus more on all treatment options rather than just medication	3	0	3	3	1	5	2	3	0	4	4	8	1	4	1	3	4	6	4	3	0	5	6	5	3	4	4	3	0	3	4
Mental health issues should be treated/prioritized the same as physical illness	3	0	3	3	3	3	3	2	0	6	2	0	3	0	7	1	2	0	2	1	0	2	0	0	2	1	4	2	7	2	2
Need more support/help/programs/education in the workplace	2	4	2	1	3	2	1	2	10	6	2	0	2	9	3	4	2	0	3	0	6	2	0	0	1	2	4	2	13	3	1
My experience with receiving care/the health care system has been generally positive	2	0	2	1	1	3	2	2	0	2	3	0	2	0	0	3	3	0	2	2	6	0	0	0	3	1	0	4	0	1	6
Need more/better peer support programs	2	0	2	0	2	2	1	0	4	3	0	1	0	0	4	2	3	2	2	0	2	0	5	1	3	0	1	7	3	1	
Health care in Canada is a provincial responsibility	1	4	0	0	0	2	2	0	10	0	0	0	2	0	3	0	0	3	0	0	3	0	0	0	0	1	0	1	0	1	1
Other	13	17	12	14	9	15	14	12	30	8	12	12	14	4	15	14	10	23	13	15	20	18	16	14	14	13	12	13	0	11	16
None	3	8	2	3	3	3	1	4	0	4	4	4	3	0	1	3	4	3	3	3	6	0	2	2	3	4	0	4	0	3	3
Don't know/No answer	0	0	0	0	0	0	0	0	0	2	0	0	1	0	0	0	0	0	1	0	0	0	0	0	0	0	4	0	0	0	1
SAMPLE SIZE (#)	500	71	424	73	191	236	201	237	10	51	257	26	119	23	75	69	180	31	304	92	35	60	50	85	239	186	26	198	15	299	126

Random 500 coded.